

A Study of ERP System, Implementation and its Methods

Rakhi Bhattacharjee¹, Ms. Mona Deshmukh²

¹Student, Vivekanand Education Society's Institute of Technology, Collector Colony, Chembur (E), Mumbai-400074, India

²Associate Professor, Vivekanand Education Society's Institute of Technology, Collector Colony, Chembur (E), Mumbai-400074, India

"ERP abbreviated as enterprise resource planning."

Abstract

It is well known that ERP frameworks participate in coordinating business capacities in an association or firm. Since these structures coordinate associations' business performance, they are frequently used by all organizations. However, the implementation process is tedious, so careful planning and coordination are necessary. ERP frameworks give many advantages to organizations that implement them correctly. On the other hand, assuming the execution cycle fails, organizations may show high costs. Based on the writing described on this topic, this paper explains how ERP frameworks can be successfully implemented in organizations and the key fulfillment factors.

Keywords: *Enterprise Resource Planning, organizations, implementation, planning.*

I. INTRODUCTION

ERP is abbreviated as enterprise resource planning, but what does ERP mean?

The easiest method for characterizing ERP is to ponder every centre business strategies anticipated to run an organization: finance, HR, producing, inventory network, administrations, obtainment, and others. It is frequently alluded to like the arrangement of records of the association.

However, the present ERP frameworks are everything except essential and have little similarity to the ERP of many years prior. They are currently conveyed utilizing the cloud and utilize the most recent advancements- like man-made brainpower (AI) and AI- to give shrewd mechanization, more noteworthy effectiveness, and moment understanding across the business. Present-day ERP programming likewise associates inside activities with colleagues and organizations all over the planet, giving organizations the cooperation, spryness, and speed, they should be serious about today.

Definition

What does ERP mean?

This is a software system that manages all aspects of a business, including finance, HR, manufacturing, inventory, services, and procurement."

ERP is a cross-beneficial endeavor framework pushed with the aid of using an included set-up of programming modules that upholds the crucial inner enterprise cycles of an organization.



The act of solidifying an endeavor's preparation, assembling, deals and advertising endeavors into one administration framework.

Joins all facts bases throughout divisions right into solitary statistics set that may be gotten with the aid of using all representatives.

ERP robotizes the errands engaged with gambling out a commercial enterprise interaction.

II. OBJECTIVE

- To give attention to the ERP execution process.
- To make understand the organization's implementation of ERP systems.

III. SYSTEM ANALYSIS

Why is ERP so crucial?

An ERP framework provides the mechanization, reconciliation, and knowledge that is essential for efficiently maintaining an organization's entire overhead business activities. Most of an organization's data should be stored within an ERP system for one source of truth throughout an organization.

ERP enables Finance to close the books quickly. Sales to manage all client/customer orders. Logistics to deliver the right products and services to clients/customers on time. Accounts Payable needs ERP to pay providers accurately and on time. The executives/management need instant visibility into the organization's presentation to make informed decisions. Additionally, banks and investors/shareholders require precise financial records, so they rely on the IT framework.

ERP systems: how do they work?

The ERP framework, also known as an ERP suite, consists of incorporated modules or business applications that communicate and share data.

As ERP modules specify one business region, they cooperate by utilizing similar information to address an organization's issues. Finance, accounting, human resources, sales, procurement, logistics, and supply chain are commonly used modules. Organizations can select the module they need, add on, and scale as required.

As part of their core functionality or through application expansions that seamlessly integrate with the framework, ERP frameworks also support industry-specific requirements.

There are two ways to purchase ERP software: either through a cloud membership model (programming as a service) or through a licensing model.

IV. METHODOLOGY

An ERP System Implementation Process is as follows:

1. Defining the Project's Scope and End Objectives

A. Define the Scope of the Project

In ERP implementation designs, the scope is often defined as linking evaluation and implementation. Implementation expectations that can be realistically met. State all the Whys and What's of your ERP.

B. Write the objectives of the Project

The first step is to produce a detailed business case study. The backups of the processes will eventually become necessary.

C. Anticipate pitfalls

One of the biggest pitfalls that associations frequently face is not being suitable to impact the business bottom line with their ERP Implementation.

Before deciding on the technology or seller you want to work with, make sure the business objects can be easily stated.

D. Assign Team and Define places

The mistake associations make when choosing an internal platoon for ERP implementation is that they include the people who can fluently spare from their regular work and neglect to include the crucial persons.

Establish a platoon of end-users with a core set of skills and authority.

2. Select an ERP System

As there is so much ERP software available for you to choose from. You might end up choosing something that isn't what you really need if you don't know what all these things are. So, following are the various types of ERP system.

Types of ERP Systems



Cloud ERP



On-premise ERP



Hybrid ERP

A **premise-based ERP** program is applied on-site and maintained on the company's computer systems and servers with complete control, assistance, and possession once it is installed.

A **cloud ERP** system is a web-based, such as Software as a Service (SaaS), in which an enterprise accesses and stores information through a web-based subscription. Software solution providers support continuous assistance, updates, training, and flexible customizations.

The term "**hybrid**" ERP software refers to a combination of cloud-based and on-premise ERP, which provides cloud-based and on-premise ERP solutions. In addition, such initiatives can provide ERP customers with the capability to migrate between carriers or combine advantages not currently available.

3. Generate the Project plan

An ERP implementation failure is often attributed to a lack of proper management, as mentioned above.

As a result, this plan must include the following elements:

1. Goals previously defined.
2. Defining objectives and tasks in detail.
3. A well-structured realistic timeline is essential.
4. The planned training procedures.
5. Individual responsibilities of team members.
6. To-Do lists for each platoon member.
7. A case study for a development partner.
8. To help you do functional testing, create a checklist for each functionality.
9. Final testing case studies.

4. Defining the stages of implementation of an ERP system

- Customer implementations of ERP systems differ greatly.
- It is therefore very important and often overlooked to identify which ERP module your company needs.
- The main purpose of this step is to know how important it is to map a business process.

The most common ERP modules are:



5. Create an urgent but achievable schedule

Timing is the key to success. If delivered after the allotted time or months, it will not be counted when developing a high-quality

standard design. It is not considered a successful project design.

Therefore, there are the following steps that need to be applied:

- Stay flexible in your schedules. Allow customization as needed.
- Keep track of system progress.
- Divide the project into phases and specify a specific timeline that needs to be completed in each phase.
- It's a good idea to keep everything in detail. A well-planned system is less likely to have problems or failures.
- We recommend that you always consult an IT professional if you encounter any problems.

6. Developing a Communication Plan

- More continuous agenda conferences together along with your ERP recommendations and IT experts.
- Plan ordinary conferences at the start itself.
- Stay updated on the trends being made to the system.
- Schedule mid-manner demonstrations.
- To keep away from confusion as plenty as possible, it's constantly higher to talk together along with your crew each time.
- Set the agenda for upcoming meetings.

7. Arrange for a mid-way Approval

One of the most common reasons for failure is the end product not achieving the intended results.

Why wait until the end?

So, schedule a mid-way approval to ensure all is going according to plan, and if there are any changes you want to make before implementing ERP, you can do so before enforcing it.

Having a regular conversation with your IT partner and preparing test cases can be essential to achieving stylish results.

8. Create a testing plan

Testing is the most crucial part of your implementations.

Technical Test

This allows you to confirm that the vendor-supplied code is not always defective or buggy. Fault codes can lead to system failure. Ask your company's IT department to perform this check.

Functional Test

During this check, ensure that everyone's performance meets your desires. Make sure you check the tick list you created during the making plans phase. Ask your development partner to provide you with a point-by-point explanation.

User Acceptance Test

You may be the only challenge group to carry out this check. This will be carried out by key people with in-depth business expertise.

9. Migrate the Business Data

Transform your existing business data into the developed ERP. It includes supplier/customer data, product/employee data, as well as account history.

10. Plan for the change

It's important to understand that having solid features on paper and developing them as planned will not completely change your company's scenario unless implemented within your organization.



Therefore, change management is becoming one of the common problems for ERP

failures. These steps can accompany you to communicate your changes.

- Request a consumer manual for each module from your expansion partner.
- Provide emergency trials to staff from the beginning.
- Motivate employees by telling them about the benefits they can expect from the new system.
- Assemble the training video at checkout.
- Organize brief time period packages for schooling your staff.

11. Plan your Go-Live

Getting up and running is the final step to a successful ERP implementation project. This is considered one of the biggest burdens on an ERP project, so make sure you and your middle team will take a few days to do this.

It is important to create a tick list for this section.

- Include hardware synchronization.
- Test reviews for all companies.
- Test all accounting checks from the system.
- Test email client synchronization with ERP.
- In my view, we test the predicament that all types of consumers gain access.
- Test with static and dynamic information.
- Make sure the information migration is 100% consistent.
- Check the automatic backup method.

12. Support and maintenance

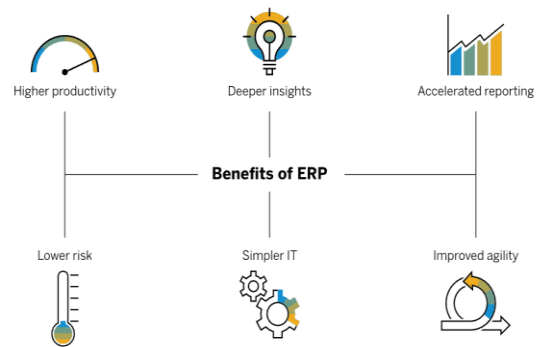
Don't stop yet!

One of the main differences between unprofitable ERP implementations and successful ERP implementations is live support.

It takes time and effort to implement flashback ERP successfully. To make sure the changes you make have a business ROI, contact your development partner.

V. ADVANTAGES OF ERP SYSTEM

There are many benefits to using a good ERP system. The top six are as follows:



1. **Higher productivity:** Automate and streamline your core business processes so that everyone can do more with fewer resources.
2. **Deeper insights:** Eliminate information silos, gain a single source of truth, and find fast answers to critical business questions.
3. **Accelerated reporting:** Fast-track business and financial reporting and simply share results. Act on perceptivity and ameliorate performance in real-time.
4. **Lower risk:** Maximize business visibility and control, ensure compliance with regulatory requirements, and predict and stop risk.
5. **Simpler IT:** By using integrated ERP applications that share a database, you'll simplify IT and provides everyone a better thanks to work.
6. **Improved agility:** With efficient operations and prepared access to real-time data, you'll be able to quickly identify and react to new opportunities.

VI. CAUSES OF ERP FAILURES

- Business leaders and IT professionals underestimate the planning, development, and training complexity required.
- Failure to involve affected workers, in the planning and development phases.

- Trying to do an excessive amount of work too fast in the conversion process.
- Failure to do data conversion and testing.

VII. FUTURE SCOPE

1. **Cloud, cloud, cloud:** Cloud ERP will continue to gain popularity as more and more organizations realize the benefits - including "anywhere" access, reduced hardware and support costs, greater security, and integration with specific systems. As the pace of business keeps accelerating, the cloud becomes more and more critical. According to a recent ERP Research Report, "More than half of companies are choosing cloud software (63%) rather than on-premises software (37%)."
2. **Vertical integration:** As we move forward, we accept as true that organizations will require the best of both worlds - a completely integrated ERP machine with vertical extensions. With this approach, groups can acquire the unique capabilities they require, without having to deal with painful integration problems or data that is locked away in silos. Furthermore, we see ever-more flexibility in enterprise processes, as they are tailored to the needs of each individual organization.
3. **User personalization:** Customers, staff, and suppliers all want content and functionality that suits their own goals and makes them more productive. The changing demographic of the workforce, primarily in manufacturing, also relies on low-code, no-code systems. These systems let customers customize their experience, rather than conform to the software. Additionally, users can expect customized dashboards, AI-driven search, personalized chat, and personalized workflows.

VIII. CONCLUSION

There are as numerous reasons for successful ERP executions as there are for failed systems. Still, success seems too frequently to be measured by whether the design came in on time and under budget. Whereas, fully utilizing the system to realize improved business practices appears to be ignored. Performance measures should be advanced and standardized to offer groups a clearer image of the benefits derived from Enterprise Resource Planning implementation. Some of it's even directly contradictory. However, some of the basic rules most agreed on:

- Establish the business processes before selecting the software.
- Staff the project team with members of the user community additionally to that staff.
- Develop an implementation plan and persist with it.
- Train the users thoroughly on the method changes and flow of data added to the particular software.
- The project doesn't end with "go-live", but it should be continually monitored.

IX. REFERENCE

1. What is ERP?
<https://www.sap.com/insights/what-is-erp.html>
2. Enterprise Resource Planning PPT- By Siddharth Modi
https://www.slideshare.net/SiddharthModi1/complete-knowledge-of-enterprise-resource-planning-best-ppt?subscription_success_banner=s_how
3. Enterprise Resource Planning Factors Affecting Success and Failure -Patricia Barton (November 25, 2001)
https://www.umsl.edu/~sauterv/analysis/488_f01_papers/barton.htm#:~:

[text=45%5D-](#)

[.Conclusion,practices%20appears%20to%20be%20ignored.](#)

<https://www.netsuite.com/portal/resource/articles/erp/what-is-erp.shtml>

4. Enterprise Resource Planning (ERP) Study
https://www.tutorialspoint.com/management_concepts/enterprise_resource_planning.htm
5. ERP System Videos
<https://www.youtube.com/>
6. Help and Support
<https://stackoverflow.com/>
7. Wikipedia
https://en.wikipedia.org/wiki/Enterprise_resource_planning
8. What is ERP System