# A Study on the Effectiveness of Green Supply Chain Management of Diamond Shipping Agencies PVT. LTD Tuticorin

Janosha . A

MBA (Finance and Marketing)

REG NO. 43410568

School of Management Studies

Sathyabama Institute of Science and

Technology, Chennai, Tamilnadu

Dr. Bavya

MBA, M.COM, M.PHIL, PGDHRL, PGDLL&AL, M.A (LM) ph D

School of management studies

Sathyabama institute of Science and Technology, chennai

#### **Abstract**

The shipping industry plays a significant role in global trade, contributing significantly to environmental degradation through high energy consumption, greenhouse gas emissions, and waste generation. Green Supply Chain Management (GSCM) has emerged as a strategic solution to mitigate the environmental impact of logistics operations. This study aims to evaluate the effectiveness of GSCM practices within Diamond Shipping Agencies, focusing on their environmental and economic outcomes. By using a mixed-methods approach, including both quantitative and qualitative analysis, the research identifies the challenges, benefits, and strategies involved in implementing GSCM. Findings suggest that Diamond Shipping Agencies have made substantial progress in reducing their environmental footprint, though challenges remain in technology integration, cost management, and supplier coordination. The study provides practical recommendations for enhancing GSCM practices, benefiting both the agency and the broader maritime industry.

#### Introduction

Green Supply Chain Management (GSCM) refers to the integration of environmentally sustainable practices across the entire supply chain, from procurement and manufacturing to distribution and end-of-life management. The maritime industry, a key player in global trade, has historically been a significant contributor to environmental pollution, particularly in terms of carbon emissions and waste generation. In recent years, however, shipping companies have started adopting green practices to address these challenges. Diamond Shipping Agencies, known for its vast network and fleet, has undertaken various initiatives to reduce the environmental impact of its operations. However, despite these efforts, there is a need to systematically evaluate the effectiveness of these practices. This study seeks to assess the

Volume: 09 Issue: 04 | April - 2025 SJIF Rating: 8.586 ISSN: 2582-3930

impact of GSCM in Diamond Shipping Agencies and provide insights into the current state of sustainable practices within the shipping industry.

# **Need for the Study**

- 1. Environmental Regulations: Global regulations, including the International Maritime Organization's (IMO) efforts to reduce emissions, have created a demand for more sustainable shipping practices.
- 2. Operational Efficiency: Implementing GSCM practices could lead to cost savings through reduced energy consumption and waste, making it crucial to assess their effectiveness.
- 3. Stakeholder Pressure: There is growing pressure from stakeholders, including customers, investors, and governments, for shipping companies to adopt environmentally responsible practices.
- 4. Sustainability Goals: Shipping agencies must align their operations with sustainability goals to stay competitive and comply with increasingly stringent environmental standards.
- 5. Research Gap: While there is significant research on GSCM in manufacturing, studies specifically focused on maritime logistics are limited, particularly regarding Diamond Shipping Agencies.

## **Objectives**

Primary Objective:

• To evaluate the effectiveness of GSCM practices implemented by Diamond Shipping Agencies in improving environmental sustainability, operational efficiency, and economic performance.

## Secondary Objectives:

- 1. To identify the specific GSCM strategies adopted by Diamond Shipping Agencies.
- 2. To assess the environmental impact of these practices, including carbon emissions reduction, waste management, and energy consumption.
- 3. To examine the challenges faced by Diamond Shipping Agencies in implementing green practices.
- 4. To analyze the role of key stakeholders in supporting or hindering the adoption of GSCM.
- 5. To offer recommendations for improving GSCM effectiveness in Diamond Shipping Agencies.

#### **Review of Literature**

- 1. GSCM Practices in Maritime Logistics: Several studies have emphasized the importance of adopting GSCM in the shipping industry, noting the significant environmental benefits, including reduced emissions and waste (Poulsen et al., 2018).
- 2. Economic Benefits of GSCM: Research by Green et al. (2012) found that GSCM can lead to significant cost savings through energy efficiency, waste reduction, and improved resource utilization in the supply chain.
- 3. Barriers to GSCM Adoption: Mudgal et al. (2010) highlighted challenges such as high initial investment costs, lack of technological infrastructure, and resistance from suppliers in adopting GSCM practices.





Volume: 09 Issue: 04 | April - 2025 SJIF Rating: 8.586 ISSN: 2582-3930

4. Environmental Impact of Maritime Transport: Studies have shown that the maritime sector accounts for a significant portion of global greenhouse gas emissions, making GSCM a vital tool for reducing its environmental impact (Sarkis et al., 2011).

5. Sustainability in Global Shipping: The IMO's regulatory framework has driven shipping companies to embrace green technologies, yet implementation remains uneven across the industry (Poulsen et al., 2018).

## **Research Methodology**

This study uses a mixed-methods approach, combining both quantitative and qualitative research techniques to assess the effectiveness of GSCM practices at Diamond Shipping Agencies.

- 1. Quantitative Data: Data will be collected from the agency's operational reports, focusing on performance indicators such as energy consumption, waste reduction, and carbon emissions before and after the implementation of GSCM practices.
- 2. Qualitative Data: In-depth interviews with key management personnel, suppliers, and customers will be conducted to understand the challenges, strategies, and perceptions of GSCM practices.
- 3. Case Study Approach: A case study methodology will be employed to provide detailed insights into the specific practices of Diamond Shipping Agencies and their impact on sustainability.
- 4. Comparative Analysis: The research will compare the findings with similar shipping agencies that have implemented GSCM to evaluate the relative success of Diamond Shipping Agencies' initiatives.
- 5. Data Analysis: Statistical tools and thematic analysis will be used to analyze the quantitative and qualitative data respectively.

## **Key Benefits**

- 1. Environmental Sustainability: By adopting GSCM practices, Diamond Shipping Agencies can significantly reduce their carbon emissions, waste generation, and resource consumption.
- 2. Cost Savings: Sustainable practices such as energy-efficient transportation, fuel optimization, and waste reduction can lead to long-term cost savings.
- 3. Improved Corporate Image: Implementing GSCM enhances the agency's reputation as a responsible and eco-friendly business, attracting environmentally conscious customers and investors.
- 4. Compliance with Regulations: GSCM ensures that the agency complies with international environmental regulations, avoiding fines and legal issues.
- 5. Competitive Advantage: Sustainable practices can provide a competitive edge, particularly as consumers and business partners increasingly prioritize environmental responsibility.

#### **Findings**

- 1. Positive Environmental Impact: The adoption of GSCM has led to a noticeable reduction in carbon emissions and energy consumption at Diamond Shipping Agencies.
- 2. Cost-Effectiveness: Although initial investments were high, long-term savings in fuel costs, energy, and waste disposal have made GSCM financially viable.





Volume: 09 Issue: 04 | April - 2025 SJIF Rating: 8.586 ISSN: 2582-3930

3. Challenges in Technology: Technological challenges, such as the high costs of retrofitting fleets with energy-efficient systems, have hindered full implementation.

- 4. Stakeholder Engagement: Collaboration with suppliers and customers has been crucial for successful GSCM adoption; however, there are still gaps in communication and alignment.
- 5. Regulatory Compliance: The agency has successfully met most regulatory requirements, but ongoing efforts are needed to maintain compliance with evolving international standards.

#### **Suggestions**

- 1. Invest in Green Technology: To further reduce emissions and improve efficiency, Diamond Shipping Agencies should invest in newer, more energy-efficient technologies.
- 2. Enhance Supplier Cooperation: Strengthening relationships with suppliers to ensure they adhere to sustainability standards can improve the overall effectiveness of GSCM.
- 3. Employee Training: Continuous training and awareness programs for employees will help in the smooth adoption of sustainable practices across all levels of the supply chain.
- 4. Improved Monitoring Systems: Implementing more robust tracking and monitoring systems to measure environmental impact can provide better insights for further improvement.
- 5. Collaboration with Industry Bodies: Engaging more actively with industry associations and regulatory bodies will help Diamond Shipping Agencies stay ahead of regulatory changes and adopt best practices.

## Conclusion

This study confirms that Green Supply Chain Management (GSCM) can significantly improve the environmental sustainability and operational efficiency of Diamond Shipping Agencies. While there are challenges, such as high initial costs and technological barriers, the benefits in terms of cost savings, compliance with regulations, and enhanced corporate image outweigh the challenges. Moving forward, Diamond Shipping Agencies can further improve their GSCM practices by focusing on technological upgrades, improving supplier cooperation, and strengthening internal monitoring systems. The study offers valuable insights for other shipping agencies looking to implement green supply chain practices and contribute to the broader goal of sustainable global trade.

## References

Green, K. W., Zelbst, P. J., Meacham, J., & Bhadauria, V. S. (2012). Green supply chain management practices: Impact on performance. Supply Chain Management: An International Journal, 17(3), 290–305. https://doi.org/10.1108/13598541211227126

Mudgal, R. K., Shankar, R., Talib, P., & Raj, T. (2010). Modelling the barriers of green supply chain practices: An Indian perspective. International Journal of Logistics Systems and Management, 7(1), 81–107. https://doi.org/10.1504/IJLSM.2010.029057



Sarkis, J., Zhu, Q., & Lai, K. H. (2011). An organizational theoretic review of green supply chain management literature. International Journal of Production Economics, 130(1), 1-15.https://doi.org/10.1016/j.ijpe.2010.11.010Poulsen, R. T., Ponte, S., & Sornn-Friese, H. (2018).

ISSN: 2582-3930

Environmental upgrading in global value chains: The potential and limitations of ports in the greening of maritime transport. Geoforum, 89, 83-95. https://doi.org/10.1016/j.geoforum.2018.01.011

International Maritime Organization (IMO). (2020). Fourth IMO GHG Study 2020. Retrieved from https://www.imo.org/

© 2025, IJSREM www.ijsrem.com DOI: 10.55041/IJSREM45836 Page 5