

AI-Driven Accounting: Opportunities, Challenges, and the Road Ahead

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<u>Abstract</u>

Artificial Intelligence (AI) is one of the most advanced technologies, revolutionizing various industries, including accounting. As a branch of computer science, AI focuses on developing intelligent systems capable of performing tasks that traditionally required human intervention. In the accounting domain, AI enhances efficiency, accuracy, and decision-making by automating routine processes such as data entry, transaction processing, financial analysis, and fraud detection. This study explores the role of AI in transforming accounting practices, highlighting its opportunities, challenges, and future implications. AI-driven accounting systems streamline operations, reduce human errors, and improve financial reporting and compliance. Machine learning, robotic process automation, and natural language processing contribute to more precise financial forecasting and risk management. However, the integration of AI in accounting comes with significant challenges. High implementation costs, data security risks, regulatory concerns, and resistance to change among professionals hinder widespread adoption. Ethical considerations, such as bias in AI algorithms and the potential displacement of human accountants, further complicate the landscape. Additionally, the rapid evolution of AI technologies poses difficulties in maintaining regulatory frameworks and ensuring accountability. This descriptive study, based on secondary sources, identifies the impact of AI in accounting, emphasizing both its potential and challenges. It underscores the need for organizations to adopt AI responsibly, develop robust governance frameworks, and invest in skill development to prepare professionals for the AI-driven future. By addressing these challenges, AI can serve as a powerful tool in shaping the future of accounting, enhancing efficiency, accuracy, and strategic decision-making.

Keywords: Artificial Intelligence, Accounting, Finance, Challenges, Cyber Security

1. Introduction:

Artificial Intelligence is dynamic in nature. It saves or reduces cost, space and storage and makes the task easier as well as efficient. In accounting, Artificial Intelligence contributes in a way that it reduces manual and traditional concept of recording, posting and summarizing data and usage of computer based technology and software have tremendously increased. In today's era Artificial Intelligence in nearly used in all the aspects of



accounting which may prove to be disastrous to humans, as it is replacing them from nearly all the areas of accounting. In simple words, we can say that artificial intelligence is the application of computer and computational tools which is combined with traditional and conventional method of accounting. Artificial Intelligence solves complex accounting problems efficiently superseding humans. The factors which make artificial intelligence more effective are its versatility, intelligence, connectivity and complexity. Artificial intelligence is used in all the organizations whether it is large, small, public or private and at all the levels of organization. It is needed for regulatory compliance, surveillance, data quality assessment and fraud detection and its mitigation. According to a survey conducted by MIT- Boston Consulting group, more than 80% people believe that artificial intelligence leads to competitive advantage and 79% believe that technology increases productivity of the company. Demands from customers are rapidly increasing which in order to get fulfilled timely, firms need to adopt automated computer based intelligent machine and plants which are at one hand increasing volume of production but at other hand it is replacing a huge workforce also which is a huge matter of concern.

Traditional and conventional methods of accounting are now been replaced by computer based formats of recording. However it also leads to de-skilling of accountants. If it is not used wisely it would lead to increase in income inequality, mass unemployment by 2025, according to a research conducted. Despite of various cons, researches in the field of artificial intelligence is tremendously increasing because the positive results coming out of usage of artificial intelligence is far more than its limitations.

'Artificial intelligence reduces human efforts' as it saves time, minimizes errors, eliminates duplicacy, reduces paperwork, huge storage, faster speed, complex calculations are made quickly, requires less physical storage, and early adaptability to change.

2. Concept:

The term AI is combination of two words i.e. Artificial + intelligence. It was first coined by John McCarthy in the year 1955.

The word artificial means something that is manmade and is not natural and intelligence is the ability to think, act and decide. Therefore, on summarizing both the words we can say that AI is the ability of an object to think, act and decide just like human, which is created and developed by humans to reduce and simplify human efforts.

As quoted by John McCarthy "The term AI is the science and engineering of making intelligent machines" where intelligence is computational past of the ability to achieve goal in the world.

Another alternate definition given by John McCarthy is "AI is making a machine behave in ways that would be called intelligent if human were so behaving".

"The science of making machines do things that would require intelligence if done by men".

-Marvin Minsky (1968)

<u>3.</u> Artificial Intelligence in Accounting:

Accounting: - Accounting is a systematic process of identifying, recording, measuring, classifying, verifying, summarizing, interpreting and communicating financial information to the interested parties. With the help of accounting one can easily know about the financial position of a company. It's profitability, nature of assets of the company, value of those assets and liabilities, and owner's equity of the company.

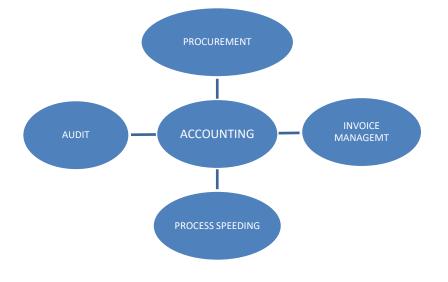
Accounting consists of the following three conditions of the firm:



Financial statement prepared by a company shows the summary of its financial transactions for a given period of time.

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The tasks that artificially intelligent machines can perform in the field of accounting are:

4. Literature Review:

The research paper aims at providing a true knowledge and concept of Artificial intelligence: its prospects and challenges that are faced in the field of Accounting of records in the organization. The paper also provides a brief of pros and cons of the same.

The articles that were studied while finalizing this study are:

Chukwudi & Eleonora (2018) explain the concept and major technologies in the field of Artificial Intelligence. Along with this, they also discuss about application of Artificial Intelligence in Accounting. They focuses on how artificial intelligence is a challenge in accounting profession.

Mann & Ash(2019) discuss how artificial intelligence is transforming the jobs of accountants. The study focuses on the limitations of human being and benefits of using intelligent machines which boosts the application of artificial intelligence in the field of accounting. Also, focuses is on the positive side i.e. advantages of artificial intelligence and suggestions that artificial intelligence is an opportunity, not threat for an accounting firm and accountants is discussed.

Rana(2018) carried out a research to identify the affect and impact of artificial intelligence in the accounting industry. Discussion about the concept of artificial intelligence and its role in accounting sector to ensures that

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artificial intelligence does not means job losses of accounting professionals rather it create skills and make them more competitive and advanced. This study also discusses about the future of the (AI) technology.

George institute of Data Science(2018) highlights the future prospects of the artificial intelligence and how it can be used to solve the world's problems. The study also focuses on the career prospects in Artificial Intelligence.

Pandey(2019) carried out a research with the main objective of finding the revolution in India with the emergence of Artificial Intelligence. Meaning and scope of artificial intelligence is also discussed. Recommendations about the opportunities and challenges in adoption of artificial intelligence in India and the ways to reap the benefits of artificial intelligence in future is also suggested.

5. Methodology:

The study is basically descriptive research which aims at describing the actual situation of AI, it's concepts, challenges and future prospects. It covers AI and its various dimensions related to the accounting. The secondary data collected from annual reports of the company, relevant websites, Magazines and Research papers. The statistical presentation is done with the help of diagrams and interpretation is made on the basis of observation.

6. Discussion

After Analyzing various research papers and sources, the study found the following major outputs:

6.1 Future Prospects of Artificial Intelligence In Accounting:

Technological changes have become a part of our daily life. These changes are possible because of the artificial intelligence and machine learning. It is a highly debatable issue that whether in the upcoming future artificial intelligence will add on to the existing accounting technologies or will adversely affect the existing manpower so employed in accounting profession. As we cannot restrict the changes or advancements in technology, we should rather focus on the useful and healthy ways of its implementation. Every one of us interacts with artificial intelligence on a regular basis be it Siri, alexa or Google assistance. These are very common examples of artificial intelligence that help us to day to day tasks. If we look further and learn the topic in detail then we shall find that the scope and usefulness of artificial intelligence is very broad and vast. There are many un-earthed areas where if artificial intelligence is introduced may prove to be very fruitful. Artificial intelligence is an opportunity not a threat. It is merely a false belief that introduction of artificial intelligence will cause more unemployment rather it would bring more job opportunities as it will provide pace to economy and bring prosperity and development

to the nation. As humans are reluctant to work and find it difficult in coping with new and updated technologies, they resist to the changes but in the field of recording, book-keeping, CRM Admin jobs (Coding, data entry, repetitive admin tasks) and financial book keeping artificial intelligence must be used as humans finds it boring and are therefore more prone to make errors. Artificial intelligence provides opportunities and is complementary to the human intelligence which facilitates enriching the human life in many ways.

- <u>Self-Learning And Improvement</u>: AI software reviews and checks the receipts and invoices. AI is self managed and gets improved gradually. Customers had to check about their investments and expenses but now with the advent of AI it has become instant and in real time.
- <u>Customer Services</u>: Customers are the key stakeholders in any organization. In order to satisfy them the organizations are adopting artificial intelligence in their accounting system for generating invoices, bill, receipts etc. . Now a days accounting system is adopting AI in great extent and also as per the researches done previously it is said that, customer service is the sector where the scope for AI is much.
- <u>Finance</u>: Finance is the key resource for any organization. With manual processes in making financial transaction, there are chances of errors, frauds and negligence and other un-ethical practices which can hamper the growth and development of the organization. Performing manual recording of financial data and transactions the scandals become the routine for the organization. AI brings transparency and made it easy for the fare recording of the financial data, its reporting and interpretation. With the usage of intelligent machines frauds, errors, misappropriations are also at the rock bottom.
- <u>Inventory Management</u>: Inventories forms a very important part of manufacturing sectors as they act as a raw material in the process of production. So, it becomes very much important for the organization to have proper recording of inventory and then managing it. When it is done manually, it is very difficult to check the inventories and deciding minimum and maximum average stock to be maintained in the warehouses. Mechanization in this field has made it easier as well as cheaper to record, verify and manage the stocks in the storage. The various method of managing inventories like LIFO, FIFO, and others have become possible just because of introduction of artificially intelligent machines in accounting. Expert machines help accountants in reducing spoilage, avoiding dead stock, saving storage costs and also improving cash-flow.

Future Prospects Of Artificial Intelligence In Various Field Of Accounting:

• <u>Financial Accounting</u>: It is the activity of recording financial data. There are immense scope of AI in this field as this is the main activity of accountants. The entrepreneurs and business are growing rapidly which opens gate for the AI to prosper more in this industry as increasing number of businesses will transactions the volume of transaction and for recording and reporting AI will play a very crucial role in coming days.

• <u>Managerial Accounting</u>: Managerial accounting is concerned about the managing and controlling of various activities in the organization like Planning, organizing, staffing, controlling. In this field AI contributes a lot and has a potential to contribute more in the near future as the activities like performance budgeting, target costing, ABC analysis, zero base budgeting all are done with the help of machine and it also facilitates in decision making and interpretation by the managers with the help of such data.

• <u>Auditing</u>: There are still some flaws in the field of auditing like misappropriation of data, alteration and modifications in the recording, biased and unethical role of auditors which can be removed with the adoption of intelligent and expert machines.

• <u>Human Resource Accounting</u>: HR accounting is the area which is still unexplored and there are many more scope in the future to be dug. Recording the performance of human, their efficiency level is still a matter of concern for accountants. Measuring such qualitative phenomenon which is not in money's worth is very difficult and challenging as they differ from person to person and from situation to situation. This difficulties can be removed in the future with the application and usage of artificial intelligence.

6.2 Challenges Of Artificial Intelligence In Accounting:

In order to achieve the desired result in the field of implementation of Artificial Intelligence in the system, all the hurdles which might hamper its success need to be overcome. Some of the obstacles are discussed below:

Cyber Security: Nowadays every transaction is performed over the digital and online interface which has undoubtedly benefited in many ways but it has also opened the doors for more cyber crime which are occurring over online platforms and is rapidly increasing. The security issue of online transactions is following a upward path as referred by data that from 2011 -2014 the registered cyber crime has increased by 300%. The common frauds in accounting includes:

- Credit card frauds
- Handling of security data

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- Hacking
- Phishing attack
- Sniffing

Human Reluctance: A normal person is reluctant to work and resist the changes so they hardly accept the change and for this they are constantly needed to be motivated and trained which consumes a huge pool of financial as well as physical resources. It consumes more time and technical personnel are hired at high cost to provide training and skill in order to operate intelligent machines.

Lack Of Technical Personnel: Lack of technical persons at both the ends is also a major challenge to the growth of AI in accounting sector. Firstly the person who operates the intelligent machine and other is the person who trains the operator. So at both the levels we need to be efficient enough to implement it with success.

Expensiveness: Bringing any change in the mode of operation in any organization is very much difficult. Implementation and adoption of artificial intelligence in the system is a very expensive and tedious task as the whole process of operation is transformed from manual to technical. Along with meeting costly expenses of installing the intelligent machine the organization also needs to get proper knowledge of technical knowhow.

Acceptability: As it has become a huge threat to employment in accounting profession and displacement of personnel, it becomes difficult for the system to adopt and accept it. Behind its un-acceptability the other reason may be its huge expenses and maintenance cost. The accountants are manual and follow conventional method of recording and posting data so they also find it difficult to accept the AI in the accounting system.

7. Findings and Conclusion:

The study mainly concentrates on the objective that what is artificial intelligence and how it can be used in accounting. After analyzing various researches empirically, it is concluded that Artificial intelligence is very important and integral part of accounting professionals which cannot be ignored at any cost. From the past many years, the intelligent machines have contributed significantly in the profession of accounting. Because the cost or expenses are very huge in order to install the AI in the organizations, only large firms can install and maintain. The AI will keep on contributing to the work of accountants in the coming future also.

The intelligent machine also assists in making financial decisions, analysis, audit reports as well as routine clerical tasks. There are several benefits of artificial intelligence in accounting such as account maintenance, recording data, securing data, managing data, retrieving data etc., but to reap the benefit of AI, it can be implemented in the accounting system by analyzing the pros and cons of AI. Although there are many challenges of the artificial intelligence in accounting such as security issue, adaptability, expensiveness, lack of personnel technicality and many more but its usefulness is still superseding its cons.

The excess of application of artificial intelligence can be a disastrous move as it would automate the industry and sometimes, the automated intelligent machines can be crashed and faults may occur causing huge loss of financial reported data. Although there are many researchers conducted in the auditing area but still there is much more to explore and develop as it is still lying far behind the other areas of accounting.

The applications of AI in the taxation is very challenging but is showing upward and positive move. The application is also challenging in financial accounts which needs more researches and studies.

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