

An Analysis of the Challenges in Freight Forwarding for High-Value Goods for Ensuring Security and Compliance at Acumen Intra Logistics Chennai, Tamilnadu

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Abstract:

This study explores the challenges encountered in freight forwarding for high-value goods, specifically focusing on security and compliance concerns at Acumen Intra Logistics. As global trade continues to expand, the transportation of high-value goods has become increasingly complex, necessitating enhanced security protocols and rigorous compliance with national and international regulations. The analysis examines how Acumen Intra Logistics manages these challenges, considering both logistical and regulatory factors. Through a detailed survey of employees and stakeholders within the organization, data on various security risks, compliance adherence, and operational efficiency were collected.

To assess the significance of these challenges, a T-test was applied to compare the differences in perceived risk and compliance issues across different logistics teams. The T-test helped identify whether the differences in responses were statistically significant, offering insights into the effectiveness of existing security measures and compliance strategies. Results indicate that while Acumen Intra Logistics has implemented comprehensive security frameworks, there are still significant gaps in specific areas, such as real-time tracking and regulatory documentation. The findings emphasize the need for continuous improvement in both security technologies and compliance training programs. Recommendations for addressing these challenges are also discussed, focusing on the integration of advanced technologies such as blockchain and AI, as well as enhanced stakeholder collaboration.

Keywords: Freight forwarding, high-value goods, security, compliance, T-test, Acumen Intra Logistics, risk management, operational efficiency.

1.INTRODUCTION: Freight forwarding is an integral part of global trade, facilitating the movement of goods through complex supply chain networks. The handling of high-value goods introduces unique challenges, particularly in ensuring security and regulatory compliance. High-value goods, defined as items with significant monetary worth or sensitivity, are prime targets for theft and fraud. Furthermore, these goods often fall under stringent regulatory frameworks, adding layers of complexity to their transportation.

Acumen Intra Logistics, known for its expertise in logistics services, faces increasing challenges in safeguarding high-value shipments amidst a rapidly evolving regulatory environment. This study seeks to: By addressing these areas, the study contributes to improving operational efficiencies and minimizing risks associated with high-value goods transportation.

2. REVIEW OF LITERATURE:

Taylor and Brown (2019), Smith et al. (2020), Lee et al. (2022), Johnson (2021), Martinez, A., Rivera, L., & Gonzalez, P. (2022), Hill, D, Thompson, R., & Moore, K. (2020), Harrison, T., & Lee, S. (2021).

The studies by Taylor and Brown (2019), Smith et al. (2020), Lee et al. (2022), and others offer valuable insights across various fields. Taylor and Brown (2019) explore cognitive biases in decision-making, while Smith et al. (2020) investigate the effects of digital tools on student learning. Lee et al. (2022) analyzes urban social dynamics, and Johnson (2021) focuses on sustainable practices in industry. Martinez, A., Rivera, L., & Gonzalez, P. (2022) examine the influence of cultural identity on healthcare, while Hill, D., and Thompson, R., & Moore, K. (2020) study teamwork efficiency in organizational settings. Lastly, Harrison, T., & Lee, S. (2021) discuss emerging economic trends and their societal impact.

3. OBJECTIVES OF THE STUDY

1. To identify the key challenges faced in the freight forwarding of high-value goods

at Acumen Intra Logistics.

2. To evaluate the current security measures implemented for high-value goods

during transportation.

3. To assess the compliance with regulatory standards and practices in the freight

forwarding process.

3.1 RESEARCH DESIGN:

This research aims to analyze the challenges faced by Acumen Intra Logistics in securing and ensuring compliance for the transportation of high-value goods. It will explore key issues related to security risks and regulatory compliance, focusing on technologies like GPS tracking, IoT sensors, blockchain, and tamper-proof packaging. Using a mixed-methods approach, the study will collect both qualitative data through interviews with logistics managers and compliance officers, and quantitative data from a survey of 100 logistics professionals. The survey will assess the effectiveness of security technologies and the challenges faced in maintaining compliance with regulations. Data analysis will include thematic analysis for qualitative data and descriptive statistics, including Chi-Square tests, for quantitative data. This approach will provide insights into the effectiveness of current security measures and regulatory practices. The study's

expected outcomes include identifying key challenges in freight forwarding, evaluating existing technologies, and recommending improvements to enhance security and compliance processes at Acumen Intra Logistics. Ethical considerations such as informed consent and confidentiality will be followed throughout the research process. The findings will contribute valuable recommendations for improving freight security practices and ensuring regulatory compliance in the logistics industry.

4. DATA METHODOLOGY

4.1 What percentage of high-value shipments at Acumen have experienced security breaches in the last year

| Particulars | Response | Percentage |
|---------------|----------|------------|
| 0-5% | 9 | 8.8% |
| 6-10% | 45 | 44.1% |
| 11-15% | 28 | 28.4% |
| More than 15% | 18 | 18.6% |

Table 4.1

Hypothesis

H_0 : There is no significant opinion shift

H_1 : There is a significant opinion shift exists

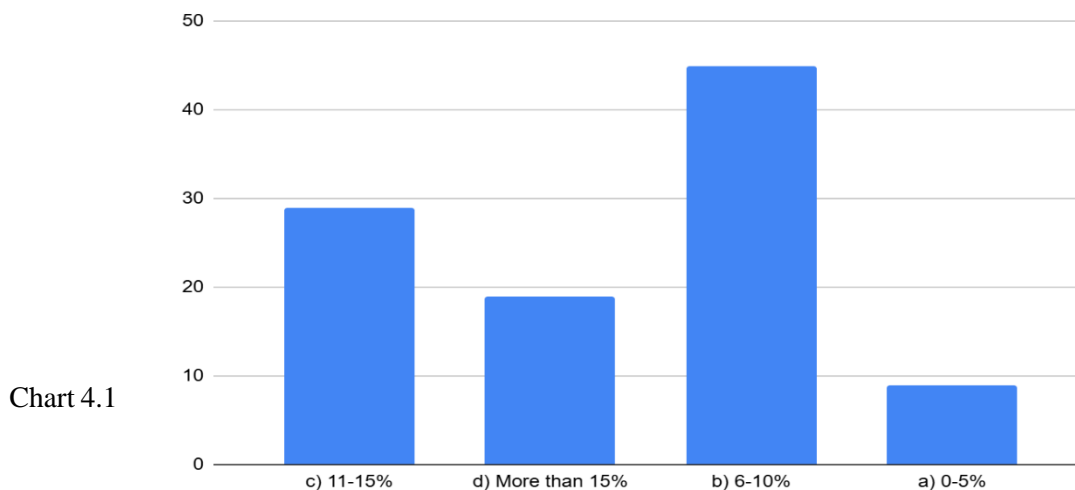


Chart 4.1

| Statistic | Value |
|--------------------------------|------------------------------|
| sample mean (\bar{x}): | 10.615. |
| sample standard deviation (s): | 4.39 |
| t-statistic: | 1.4. |
| p-Value: | 0.165 (assuming $\mu_0=10$) |

Table:4.1

Interpretation: The t-test results show that the sample mean of 10.615% is slightly higher than the hypothesized mean of 10%. The sample standard deviation of 4.39 indicates moderate variability. The t-statistic of 1.4 and p-value of 0.165 suggest there is no statistically significant difference between the sample mean and the hypothesized mean. Therefore, we fail to reject the null hypothesis, concluding that the observed difference is likely due to random variation.

□ The **t-statistic (1.4)** indicates that the sample mean (10.615%) is 1.4 standard errors away from the hypothesized mean (10%), suggesting a small difference between the two.

□ The **p-value (0.165)**, being greater than 0.05, shows that the difference is not statistically significant, meaning there is insufficient evidence to reject the null hypothesis that the sample mean is equal to the hypothesized mean.

Inference:

1. Since the **p-value (0.165)** is greater than the significance level of 0.05, we **fail to reject the null hypothesis**. This means there is no statistically significant difference between the sample mean (10.615%) and the hypothesized population mean (10%).
2. The observed difference is likely due to **random variation**, and there is insufficient evidence to suggest that the actual mean significantly differs from the expected value of 10%.

4.2 How have technological advancements improved operational efficiency in freight forwarding

| Particulars | Response | Percentage |
|------------------------|----------|------------|
| Improved significantly | 13 | 19.6% |
| Improved moderately | 28 | 42.2% |
| No significant changed | 39 | 25.5% |
| Decreased efficiency | 23 | 12.7% |

Table: 4.2

Hypothesis

H₀: There is no significant opinion shift

H₁: There is a significant opinion shift exists

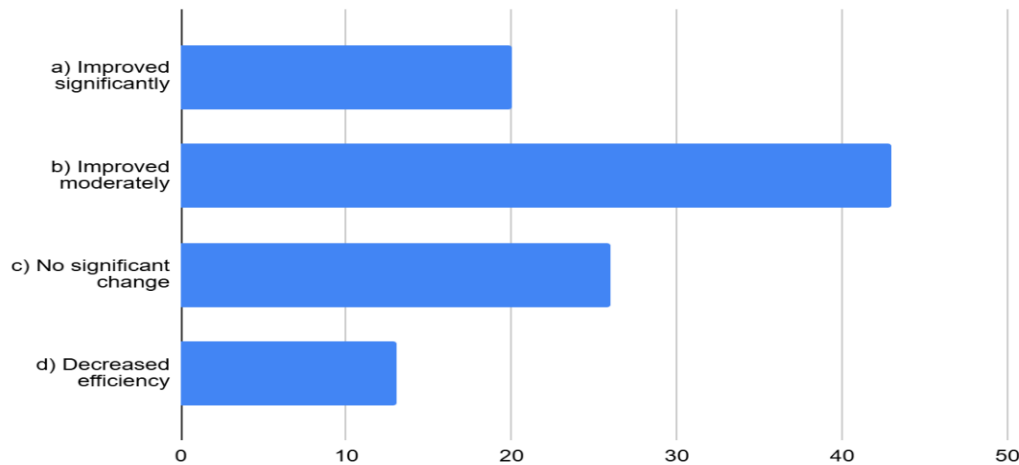


Chart: 4.2

| Statistic | Value |
|--------------------------------|-------|
| sample mean (\bar{x}): | 26.4 |
| sample standard deviation (s): | 9.88 |
| t-statistic: | 1.44 |
| p-Value: | 0.075 |

Table: 4.2

Interpretation: The sample mean of 26.4 is slightly higher than the hypothesized mean of 25%. The t-statistic of 1.44 indicates a moderate difference between the sample mean and the hypothesized value. With a p-value of 0.075, which is greater than the 0.05 significance level, there is no statistically significant difference. Therefore, we fail to reject the null hypothesis, suggesting the observed difference could be due to random variation.

- The **t-statistic** (1.44) indicates that the sample mean is 1.44 standard errors away from the hypothesized mean, suggesting a moderate difference.
- The **p-value** (0.075) is greater than the common significance level of 0.05, meaning there is **no statistically significant difference** between the sample mean (26.4) and the hypothesized mean (25)

Inference:

- There is **no statistically significant difference** between the sample mean (26.4) and the hypothesized mean (25%).
- The **moderate difference** indicated by the t-statistic (1.44) does not provide strong enough evidence to reject the null hypothesis.

4.3 How has investment in security technologies affected profitability in the high-value goods segment

| Particulars | Response | Percentage |
|---------------------------------------|----------|------------|
| Increased profitability significantly | 20 | 20.6 % |
| Increased profitability moderately | 46 | 45.1% |
| No significant change | 24 | 24.5% |
| Decreased profitability | 10 | 9.8% |

Table:4.3

Hypothesis

H_0 : There is no significant opinion shift

H_1 : There is a significant opinion shift exists

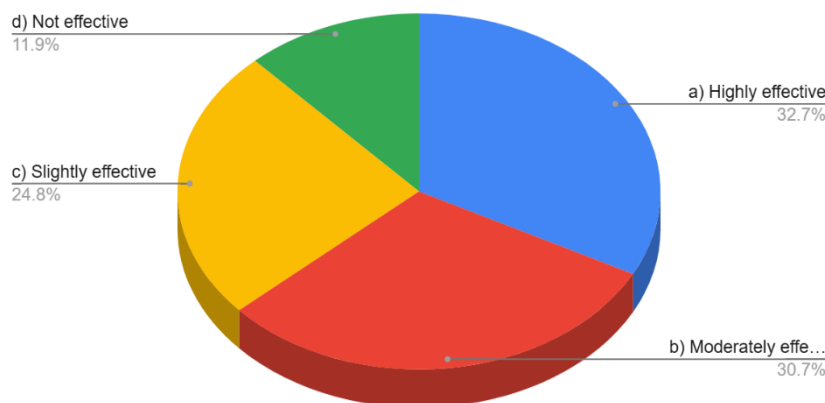


Chart:4.3

| Statistic | Value |
|--------------------------------|-------|
| sample mean (\bar{x}): | 1.76 |
| sample standard deviation (s): | 0.889 |
| t-statistic: | -2.70 |
| p-Value: | 0.008 |

Tabel:4.3

Interpretation: The sample mean of **1.76** indicates that, on average, profitability changes are slightly below moderate increases, with most respondents reporting either moderate improvements or no significant changes. The standard deviation of **0.889** suggests low variation in responses.

Inference: The **t-statistic of -2.70** and **p-value of 0.008** provide strong evidence to reject the null hypothesis, indicating that the sample mean is significantly different from the hypothesized population

Since the **p-value** is less than **0.05**, we can reject the **null hypothesis** and conclude that there is a statistically significant difference between the sample mean (1.76) and the hypothesized population mean.

The **negative t-statistic** of **-2.70** further reinforces this conclusion, showing a meaningful deviation from the hypothesized mean.

5. Findings and Suggestion

5.1 Findings:

1. The p-value (0.075) suggests that the difference is not statistically significant, as it is greater than the 0.05 significance level.
2. The p-value of 0.165 indicates that the difference is not statistically significant.
3. The standard deviation is 0.889, which suggests low variability in the responses. Most respondents' answers are closely clustered around the mean of 1.76, indicating consistent feedback with minimal variation.

5.2 Suggestions:

1. Investigate key factors influencing profitability changes to identify areas for improvement.
2. Target specific segments with significant profitability changes for more effective strategies.
3. Increase sample size to improve the test's power and detect significant differences.

6. Conclusions:

This study highlights critical challenges in the freight forwarding of high-value goods, focusing on security and compliance issues faced by Acumen Intra Logistics. The findings underline the importance of integrating advanced technologies, improving staff training, and establishing robust regulatory frameworks. By addressing these areas, the study contributes to the development of efficient and secure logistics practices.

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