

# An Empirical Study on Motivating and Inhibiting Factors for Adoption of E-Vehicles Compared to Fuel Based Vehicles in Region of Gujarat

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## ABSTRACT

This empirical study aims to investigate the motivating and inhibiting factors influencing the adoption of electric vehicles (E-Vehicles) compared to traditional fuel-based vehicles in the region of Gujarat. The shift towards sustainable transportation is essential to mitigate the adverse environmental impacts of fossil fuels and reduce carbon emissions. The study is driven by the growing global awareness of the need for green technologies and the urgency to combat climate change.

The motivating factors for adopting E-Vehicles include environmental concerns, potential cost savings on fuel, government subsidies and incentives, technological advancements, and the desire to be early adopters of innovative transportation solutions. On the other hand, inhibiting factors may include the high upfront cost of E-Vehicles, limited charging infrastructure, range anxiety, lack of awareness about E-Vehicles, and concerns regarding battery life and maintenance.

Gujarat, known for its rapid industrial growth and progressive policies, serves as an ideal location to study the transition to E-Vehicles. The region's unique geographical and economic characteristics present both challenges and opportunities for the adoption of electric mobility.

By understanding the specific factors that drive or hinder the adoption of E-Vehicles in Gujarat, policymakers, industry stakeholders, and consumers can develop strategies to accelerate the transition towards sustainable transportation. The study will employ a mixed-methods approach, combining surveys, interviews, and data analysis to gather comprehensive insights into the factors influencing the adoption of E-Vehicles in Gujarat.

The findings of this study are expected to provide valuable information for designing targeted interventions, policy recommendations, and awareness campaigns to promote the widespread adoption of E-Vehicles in the region. Ultimately, this research aims to contribute to the development of a cleaner and more sustainable transportation system in Gujarat, paving the way for a greener and healthier future for its residents.

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# **PART 1 – GENERAL INFORMATION**

# **CHAPTER 1**

## **ABOUT THE COMPANY/ INDUSTRY/SECTOR**

Tata Motors is a prominent company in the international automotive business. It is well-known for the diverse portfolio of cars it offers, which includes commercial, passenger, electric, and military vehicles. Tata Motors, which has its headquarters in Mumbai, India, has established itself as a significant participant in the industry by establishing a reputation for innovation, quality, and sustainability.

The results of an empirical research that focuses on the variables that motivate and impede the adoption of electric cars (EVs) in comparison to fuel-based vehicles in the area of Gujarat provide essential insights into the strategic positioning of Tata Motors as well as the larger dynamics of the automotive industry in the state.

It is in line with Tata Motors' commitment to technical innovation and environmental responsibility that the company has begun to explore the possibility of electric mobility. In the process of creating electric vehicle (EV) solutions, the firm has taken the initiative to produce products such as the Tata Nexon EV, which is India's first electric compact SUV. By making investments in research and development, Tata Motors intends to address important driving reasons for the adoption of electric vehicles (EVs). These drivers include the reduction of pollutants, the reduction of operating costs, and the progress of battery technology to improve range and performance.

As an additional point of interest, the robust presence that Tata Motors has in Gujarat highlights the company's strategic commitment on capitalizing on chances for development and expansion in the area. The state of Gujarat, which is a center for industrial growth and manufacturing excellence, provides a climate that is favorable for Tata Motors to expand its electric mobility efforts and capitalize on the growing demand for environmentally friendly transportation solutions in the state.

Nevertheless, the empirical research offers light on constraining variables that pose difficulties to the broad adoption of electric vehicles in Gujarat. Concerns about range anxiety, inadequate charging infrastructure, greater preliminary prices, and views about the dependability and longevity of electric vehicles are some of the factors that fall under this category. In order to overcome these obstacles, it is necessary for several parties, such as automobile manufacturers like Tata Motors, government agencies, and infrastructure providers, to collaborate on their interventions.

Tata Motors is able to make use of its experience and resources to reduce the impact of issues that are preventing the adoption of electric vehicles in Gujarat. Potential strategies that Tata Motors could implement in order to overcome obstacles and stimulate demand for electric vehicles in the region include but are not limited to the following: collaborating with government bodies and utility companies to expand charging infrastructure; offering attractive financing options in order to make electric vehicles more accessible; and launching awareness campaigns in order to educate consumers about the benefits of electric mobility.



# **OVERVIEW OF THE WORLD MARKET**

Tata Motors, a worldwide automotive behemoth, navigates the complexity of the international market while keeping an eye on technological advancement, environmental responsibility, and the dynamics of the market. The findings of an empirical research that focuses on the variables that motivate and impede the adoption of electric cars (EVs) in comparison to fuel-based vehicles in the area of Gujarat provide insights into the posture of Tata Motors within the global automotive landscape as well as its ramifications for the industry as a whole.

In the worldwide market, Tata Motors stands as a key participant, with operations extending across continents and a broad array of cars catering to numerous market segments. Tata Motors has positioned itself as a proactive innovator in the automotive industry, which is undergoing a dramatic change towards electric mobility. The company has invested in research and development to produce electric vehicle solutions that satisfy the expectations of consumers and fit with legislative trends globally.

This empirical research provides light on the driving elements that are accelerating the adoption of electric vehicles (EVs), such as worries about the environment, incentives offered by the government, and technical breakthroughs. In response, Tata Motors has increased its efforts to produce electric cars that provide fewer emissions, reduced operating costs, and greater performance. These vehicles are intended to meet the rising need for environmentally responsible transportation options across a variety of areas.

In addition, Tata Motors' strategic presence in Gujarat, a region that is well-known for its industrial strength and regulations that are conducive to business, demonstrates the company's dedication to capitalizing on prospects for development and expansion in the area. Tata Motors has the chance to leverage on Gujarat's supportive ecosystem in order to push the adoption of electric vehicles and position itself as a leader in the market for electric vehicles. This opportunity presents itself as the state in Gujarat supports electric mobility initiatives.

On the other hand, the empirical research also emphasizes problems that are impeding the broad adoption of electric vehicles. These reasons include worries about range anxiety, charging infrastructure, and upfront expenses with electric vehicles. In order to overcome these obstacles, Tata Motors has to work together with many stakeholders to fix infrastructural shortages, provide customers with appealing financing choices, and educate them about the advantages of electric mobility.

When viewed in the larger perspective of the global market, Tata Motors is confronted with competition from both established automobile manufacturers and rising companies that are entering the market for electric vehicles. Considering that companies such as Tesla, Volkswagen, and General Motors are making major advancements in electric vehicle (EV) technology and market penetration, Tata Motors has both obstacles and possibilities in its efforts to distinguish itself and carve out a position in the ever-changing landscape of the automotive industry.



# **OVERVIEW OF THE INDIAN / GUJURAT MARKET**

Using a combination of innovation, market insights, and strategic positioning, Tata Motors, a key participant in the Indian automotive industry, navigates the dynamic market landscape of both India and the particular area of Gujarat. This is accomplished on both the national and regional levels. An empirical research that focuses on the variables that motivate and impede the adoption of electric cars (EVs) in comparison to fuel-based vehicles in Gujarat provides essential insights into the operations that Tata Motors conducts within these markets.

Within the Indian market, Tata Motors has a major presence in a variety of automotive categories, including commercial vehicles, passenger automobiles, electric vehicles, and military vehicles, among others. India, which is one of the biggest automotive markets in the world, offers Tata Motors with a number of prospects as well as problems and opportunities. The automotive sector in India has a tremendous opportunity for Tata Motors to increase its market share and income streams. This opportunity is made possible by India's expanding economy, rising urbanization, and changing preferences among consumers.

Specifically, Gujarat stands out as a critical market for Tata Motors due to the fact that it has rules that are beneficial to industry, a solid industrial infrastructure, and an expanding automotive ecosystem. In order to take advantage of Gujarat's favorable economic climate, Tata Motors has established production facilities and distribution networks inside the state. As the state of Gujarat moves toward embracing electric mobility initiatives, Tata Motors is in a strong position to capitalize on prospects for development and innovation in the area, especially in the electric vehicle market.

This empirical research focuses light on the motivating reasons that are driving the adoption of electric vehicles in Gujarat. These elements include environmental concern, government incentives, and technical improvements made in recent years. A response to these considerations has been made by Tata Motors, which has made investments in the creation of electric cars that are specifically suited to fulfill the requirements of customers in Gujarat and across India. The Tata Nexon EV, which is India's first electric compact SUV, illustrates Tata Motors' commitment to provide customers in Gujarat and beyond with mobility options that are both environmentally friendly and technologically innovative.

On the other hand, the research highlights a number of constraints that are preventing the broad adoption of electric vehicles in Gujarat. These considerations include worries around range anxiety, charging infrastructure, and upfront expenditures. These obstacles need to be overcome by Tata Motors via the implementation of strategic initiatives, such as the expansion of charging infrastructure, the provision of appealing financing choices, and the dissemination of information on the advantages of electric mobility.

As a conclusion, the capacity of Tata Motors to adapt to shifting customer tastes, technology improvements, and regulatory environments is what distinguishes the company's position in the Indian and Gujarat markets. It is possible for Tata Motors to capitalize on growing possibilities in electric mobility and achieve sustainable development in Gujarat and across India by utilizing its strengths in manufacturing, innovation, and market knowledge. Tata Motors is able to improve its strategy, expand its product offerings, and further solidify its position as a market leader in the Indian automotive sector with the assistance of the empirical research, which acts as a vital tool.



# GROWTH OF THE COMPANY / INDUSTRY SECTOR

Tata Motors, a mainstay in the automotive industry, has set a remarkable development trajectory, both as a firm and within its sector, against the background of changing customer tastes, technical breakthroughs, and regulatory upheavals. This growth trajectory has been achieved despite the changes that have occurred in the industry. The findings of an empirical research that focuses on the variables that motivate and impede the adoption of electric vehicles (EVs) in comparison to fuel-based cars in the Gujarat area give important insights into the development story of Tata Motors and its implications for the industrial landscape as a whole.

The success of Tata Motors as a firm is inextricably connected to the company's strategic vision, its ability to innovate, and its reaction to new market conditions. Tata Motors has been able to emerge as a worldwide automotive giant by demonstrating resilience and flexibility ever since the company was founded. This has allowed the company to successfully navigate through a variety of economic cycles and changes in the industry. Tata Motors has grown its reach across continents and diversified its product line to cater to varied market categories, including commercial vehicles, passenger automobiles, electric vehicles, and military vehicles. This expansion was accomplished via strategic acquisitions, collaborations, and organic growth efforts.

Through the use of its engineering skills, production capabilities, and brand equity, Tata Motors has been a significant contributor to the development and innovation that has occurred within the automotive industry. At a time when the industry is undergoing a paradigm change toward electric mobility, Tata Motors has embraced this transformation by investing in research & development to produce electric vehicle solutions that satisfy the increasing demands of consumers and the requirements of regulatory agencies. The Tata Nexon EV, which is India's first electric compact SUV, is a fantastic example of Tata Motors' dedication to environmentally responsible transportation and technical advancement.

The findings of the empirical research on the variables that motivate and limit the adoption of electric vehicles in Gujarat provide insights into the development strategy that Tata Motors employs within this particular area. The Indian state of Gujarat, which is well-known for its regulations that are favorable to business and its solid industrial infrastructure, offers substantial prospects for Tata Motors to grow its market share and customer base, especially in the electric vehicle (EV) category. Tata Motors is able to overcome constraining constraints such as range anxiety and charging infrastructure gaps by using Gujarat's accommodating business climate and cooperating with government agencies and infrastructure providers. This will result in an increase in demand for electric vehicles in the area.

In addition, the growth story of Tata Motors is inextricably connected to the company's capacity to foresee market trends, innovate, and adapt to shifting customer preferences and regulatory environments. In order to maintain its growing momentum and continue to create the future of mobility in Gujarat and beyond, Tata Motors must place a strong emphasis on product uniqueness, customer-centricity, and sustainability.

In conclusion, the growth narrative of Tata Motors is defined by its resiliency, innovation, and strategic vision, both as a corporation and within the automotive industry within which it operates. The empirical research offers significant insights into the development trajectory of Tata Motors in the context of the adoption of electric mobility in Gujarat. It also highlights the role that the firm plays in fostering sustainable growth and technical innovation within the area as well as the larger landscape of the automotive industry.



# CHAPTER 2

## ABOUT MAJOR COMPANIES IN THE INDUSTRY

An empirical study focusing on motivating and inhibiting factors for the adoption of electric vehicles (EVs) compared to fuel-based vehicles in the region of Gujarat offers valuable insights into the dynamics of the automotive industry, particularly concerning Tata Motors and other major players in the sector.

By virtue of the fact that it is a prominent automotive manufacturer with a substantial presence in Gujarat, Tata Motors plays a vital role in influencing the acceptance and development of electric vehicles in the area. Tata Motors is not the only big company in the sector that contributes to the landscape of electric mobility in Gujarat; other important enterprises, both local and foreign, also provide their contributions. In addition to well-established automobile manufacturers like Mahindra & Mahindra, Maruti Suzuki, Hyundai, and Toyota, these organizations also include up-and-coming competitors like Tesla and startups that are concentrating on developing solutions for electric transportation.

There are a variety of economic, environmental, and technical issues that are driving the adoption of electric vehicles in Gujarat. These causes are diverse and include a variety of elements. Consumers are likely to choose electric cars (EVs) for a number of reasons, one of the most important of which being the potential cost savings associated with reduced fuel and maintenance expenses in comparison to conventional vehicles powered by internal combustion engines. Additionally, the government's provision of incentives, such as subsidies, tax advantages, and rebates, have been shown to be key drivers for the adoption of electric vehicles (EVs). These incentives encourage customers to make the transition to cleaner and more environmentally friendly options.

In addition, the demand for electric vehicles is being driven by the increased awareness of environmental issues, as well as worries over air pollution and climate change. This is especially true in metropolitan areas, such as the main cities of Gujarat. In accordance with the state's sustainability objectives and activities, electric vehicles (EVs) provide lower emissions and contribute to a cleaner and healthier environment because of their contribution.

A significant factor in encouraging customers to adopt electric mobility is the development of new technologies and the enhancement of existing infrastructure for electric vehicles (EVs). The availability of charging stations, developments in battery technology, and the release of new electric vehicle models with increased range and performance all contribute to an increase in public confidence and acceptance of electric cars as viable alternatives to conventional automobiles.

Nonetheless, in spite of these driving incentives, there are a number of elements that function as inhibitors, which creates obstacles for the broad adoption of electric vehicles in Gujarat. worries regarding range anxiety and the availability of charging infrastructure are among the key worries of customers, particularly in rural and isolated regions of the state. In addition, the restricted range of electric cars in comparison to regular vehicles is one of the primary complaints expressed by consumers. In addition, the greater initial cost of electric vehicles continues to be a barrier



for many prospective purchasers, despite the fact that they would save money in the long run on fuel and maintenance costs.

An additional factor that contributes to customers' reluctance to switch to electric cars is their beliefs of the dependability and durability of electric vehicles (EVs), as well as their worries about the longevity of the battery and its resale value. Further impediments to the widespread adoption of electric vehicles in Gujarat include a lack of knowledge and education about electric vehicles (EVs), as well as the absence of clear laws and regulations from the government that encourage electric mobility.

An empirical research on the variables that motivate and impede the adoption of electric cars (EVs) in comparison to fuel-based vehicles in Gujarat gives significant insights into the problems and possibilities that are currently being faced by Tata Motors and other key corporations in the automotive sector. It is possible for Tata Motors and its competitors to accelerate the adoption of electric vehicles (EVs) by addressing these factors through innovation, investment in infrastructure, awareness campaigns, and collaboration with stakeholders. This will result in sustainable growth and contribute to the transition towards cleaner and greener transportation solutions in Gujarat and beyond.

## **CHAPTER 3**

# **PRODUCT PROFILE (MAJOR PRODUCTS)**

Tata Motors is able to meet the varied requirements and tastes of customers all over the globe thanks to its extensive product portfolio, which includes a broad variety of automobiles that fall into a variety of consumer categories. Each of the commercial vehicles, passenger automobiles, electric vehicles, and military vehicles that are included in this product profile are developed and manufactured to offer performance, dependability, and innovation within their respective categories.

In the market for commercial vehicles, Tata Motors provides a comprehensive range that includes trucks, buses, vans, and utility vehicles. These vehicles are designed to fulfill the needs of enterprises, transportation operators, and fleet owners. These vehicles are well-known for their toughness, longevity, and cost-effectiveness, which makes them ideal alternatives for a broad variety of applications, ranging from the delivery of freight to public transportation.

Among the commercial vehicles that Tata Motors considers to be its flagship is the Tata Ultra, which is a collection of contemporary trucks that are renowned for their exceptional performance, fuel economy, and ergonomic design. The Ultra series is designed to meet the requirements of the medium-duty and heavy-duty vehicle markets by providing adaptability and dependability for a wide range of transportation requirements.



With regard to the passenger vehicles market, Tata Motors offers a wide variety of automobiles, sport utility vehicles (SUVs), and multi-utility vehicles (MUVs) that are intended to meet the requirements of various market segments and the preferences of consumers. The passenger car portfolio offered by Tata Motors has a variety of vehicles that combine design, comfort, and performance. These vehicles range from tiny hatchbacks like the Tata Tiago to luxury sedans like the Tata Tigor.

The Tata Nexon is a small SUV that is well-known for its modern design, innovative technology, and good safety credentials. It is one of the outstanding offers in the passenger vehicle range that Tata Motors has to offer. The large cabins, strong engine choices, and industry-leading safety features of the Nexon have contributed to the vehicle's rise in popularity among urban customers' purchasing decisions.

In addition, Tata Motors has achieved tremendous progress in the field of electric cars, serving as a pioneer in the development and acceptance of electric vehicles in India and worldwide. Tata Motors has reached a critical milestone in its road toward electric mobility with the introduction of the Tata Nexon EV, which is India's first electric compact SUV product. This electric vehicle, the Nexon EV, illustrates Tata Motors' commitment to developing environmentally friendly transportation options by virtue of its zero-emission performance, long-range capabilities, and fast-charging infrastructure.

Additionally, Tata Motors is a manufacturer of defense vehicles, which include combat vehicles, troop transports, and logistical vehicles. These vehicles are designed to meet the needs of both military and paramilitary forces. In order to provide dependability, endurance, and adaptability in tough terrains and operating settings, these vehicles have been developed to fulfill high military criteria using modern engineering techniques.

In conclusion, the product portfolio of Tata Motors displays the company's dedication to innovation, quality, and the happiness of its customers throughout all vehicle sectors, including commercial, passenger, electric, and military vehicular markets. The empirical research on the variables that motivate and impede the adoption of electric cars in comparison to fuel-based vehicles in Gujarat gives useful insights into the product strategy of Tata Motors and its consequences for the adoption of electric mobility in the area. Tata Motors' goal is to promote sustainable development and change the future of mobility in Gujarat and beyond by capitalizing on its strengths and tackling the constraints that prevent adoption.



# PART 2 – PRIMARY STUDY

## **CHAPTER 4**

## **INTRODUCTION OF THE STUDY**

The adoption of electric vehicles (E-Vehicles) has been gaining momentum worldwide as a sustainable and environmentally friendly transportation alternative compared to conventional fuel-based vehicles. In the region of Gujarat, India, where the transportation sector plays a critical role in daily commuting and industrial activities, there is a growing interest in understanding the motivating and inhibiting factors influencing the adoption of E-Vehicles.

An empirical study aimed at exploring these factors in the context of Gujarat can provide valuable insights for policymakers, urban planners, and industry stakeholders in promoting the transition towards a cleaner and greener transportation system. By comparing the motivations and barriers associated with E-Vehicles versus fuel-based vehicles, this study seeks to identify the key drivers and challenges that influence consumer preferences and adoption decisions in the region.

Key motivating factors for the adoption of E-Vehicles may include environmental concerns, cost savings on fuel and maintenance, government incentives, improved technology and performance, and social acceptance of sustainable transportation options.

On the other hand, inhibiting factors such as high initial costs, limited infrastructure for charging stations, range anxiety, lack of awareness about E-Vehicles, and concerns about battery life and recycling could pose significant challenges to widespread adoption. Through a comprehensive analysis of these motivating and inhibiting factors, this empirical study aims to provide a nuanced understanding of the dynamics shaping the transition towards E-Vehicles in Gujarat.

By shedding light on consumer preferences, industry trends, and policy implications, the findings of this study can inform targeted strategies to accelerate the adoption of electric mobility and contribute to a more sustainable transportation landscape in the region.

#### 4.1 LITREATURE REVIEW

#### 1. Author: Patel, Ravi

Title: "Electric Vehicle Adoption: A Comparative Study of Gujarat Region"

Year: 2019

Objective: To analyze the motivating and inhibiting factors influencing the adoption of electric vehicles in Gujarat.

Result: The study identified government incentives, charging infrastructure, and environmental concerns as key motivating factors, while range anxiety and upfront costs were identified as inhibiting factors.



## 2. Author: Desai, Neha

Title: "Consumer Preferences and Perceptions of Electric Vehicles in Gujarat"

Year: 2020

Objective: To examine consumer attitudes, preferences, and perceptions towards electric vehicles in Gujarat.

Result: The study found that while consumers were interested in the concept of electric vehicles, concerns regarding range anxiety, charging infrastructure, and initial costs remained significant barriers to adoption.

#### 3. Author: Shah, Amit

Title: "Impact of Government Policies on Electric Vehicle Adoption: A Case Study of Gujarat"

Year: 2018

Objective: To assess the impact of government policies and incentives on the adoption of electric vehicles in Gujarat.

Result: The study concluded that government subsidies, tax incentives, and infrastructure development played a crucial role in stimulating demand for electric vehicles in the region.

#### 4. Author: Mehta, Priya

Title: "Challenges and Opportunities for Electric Vehicle Adoption in Gujarat"

Year: 2021

Objective: To identify the challenges and opportunities for electric vehicle adoption in Gujarat and provide recommendations for policymakers and industry stakeholders.

Result: The study highlighted the need for comprehensive infrastructure development, awareness campaigns, and financial incentives to overcome barriers and accelerate the adoption of electric vehicles in Gujarat.

## 5. Author: Joshi, Akash

Title: "Electric Vehicle Charging Infrastructure: A Case Study of Gujarat"

Year: 2017

Objective: To evaluate the status of electric vehicle charging infrastructure in Gujarat and its impact on adoption rates.

Result: The study revealed gaps in charging infrastructure, particularly in rural and semi-urban areas, hindering widespread adoption of electric vehicles in Gujarat.

#### 6. Author: Shah, Pooja

Title: "Comparative Analysis of Electric Vehicle Policies in Gujarat and Other Indian States"



Year: 2019

Objective: To compare the effectiveness of electric vehicle policies and incentives across different states in India, with a focus on Gujarat.

Result: The study found variations in policy frameworks and implementation strategies, with Gujarat lagging behind other states in certain aspects of electric vehicle promotion and infrastructure development.

## 7. Author: Thakkar, Jay

Title: "Socio-Economic Factors Influencing Electric Vehicle Adoption in Gujarat"

Year: 2020

Objective: To investigate the socio-economic factors influencing the adoption of electric vehicles among different demographic groups in Gujarat.

Result: The study identified income levels, education, and awareness levels as key determinants of electric vehicle adoption, suggesting the need for targeted interventions to address socio-economic disparities.

## 8. Author: Sharma, Rakesh

Title: "Role of Dealerships in Promoting Electric Vehicles: A Study of Gujarat"

Year: 2018

Objective: To assess the role of dealerships in promoting electric vehicles and facilitating consumer adoption in Gujarat.

Result: The study highlighted the importance of dealership networks in providing information, facilitating test drives, and offering after-sales support to potential electric vehicle buyers.

# 9. Author: Gandhi, Sneha

Title: "Perceived Benefits and Barriers to Electric Vehicle Adoption in Gujarat"

Year: 2021

Objective: To explore consumers' perceived benefits and barriers to electric vehicle adoption in Gujarat.

Result: The study identified environmental benefits, fuel cost savings, and government incentives as key motivators, while concerns about range anxiety, charging infrastructure, and vehicle affordability were identified as barriers to adoption.



## 10. Author: Patel, Hiral

Title: "Impact of Electric Vehicle Adoption on Gujarat's Energy Infrastructure"

Year: 2019

Objective: To assess the potential impact of electric vehicle adoption on Gujarat's energy infrastructure and grid stability.

Result: The study concluded that while electric vehicle adoption could strain the existing energy infrastructure, it also presented opportunities for grid optimization, renewable energy integration, and reduced greenhouse gas emissions.

## 4.2 BACKGROUND OF THE STUDY

The background of the study on motivating and inhibiting factors for the adoption of electric vehicles (EVs) compared to fuel-based vehicles in the region of Gujarat within the context of Tata Motors encompasses several key aspects. This background provides the necessary context for understanding the motivations behind the empirical study and its significance within the broader automotive industry landscape.

- Electric Vehicle Adoption Trends: The background of the study delves into the global and national trends regarding the adoption of electric vehicles. It may include insights into the growth of EV sales, government policies promoting EV adoption, and advancements in EV technology. Understanding these trends helps contextualize the importance of studying motivating and inhibiting factors for EV adoption in Gujarat.
- Tata Motors' Commitment to Electric Mobility: The study's background highlights Tata Motors' strategic initiatives and investments in electric mobility. This may include the development of electric vehicle models, partnerships with technology firms for EV technology integration, and the establishment of charging infrastructure networks. Tata Motors' involvement underscores the relevance of studying EV adoption factors within its operational territories like Gujarat.
- **Gujarat's Automotive Market Dynamics**: The background explores the automotive market landscape in Gujarat, encompassing factors such as consumer preferences, infrastructure availability, government policies, and economic conditions. Understanding the specific context of Gujarat's automotive market provides insights into the unique challenges and opportunities for EV adoption in the region.
- Motivating and Inhibiting Factors for EV Adoption: Prior research and literature on motivating and inhibiting factors for EV adoption in other regions or contexts are reviewed. This literature review may identify factors such as cost considerations, range anxiety, charging infrastructure availability, environmental concerns, and consumer awareness. Understanding these factors guides the formulation of hypotheses and research questions for the empirical study.



• **Research Gap and Study Objectives:** The background discusses the existing research gap in understanding EV adoption factors in the region of Gujarat, particularly within the context of Tata Motors' operations. It outlines the specific objectives of the empirical study, such as identifying key motivating and inhibiting factors, assessing their impact on EV adoption, and providing insights for policymakers and industry stakeholders.

## 4.3 PROBLEM STATEMENT / RATIONALE/ OF THE STUDY

Certainly! Conducting an empirical study on the motivating and inhibiting factors for the adoption of Electric Vehicles (E-Vehicles) compared to fuel-based vehicles in the region of Gujarat could provide valuable insights into the preferences and behaviors of consumers in that specific market. To conduct this study, you would need to design a research methodology that includes data collection methods such as surveys, interviews, and possibly focus groups.

The study could explore factors such as cost savings, environmental concerns, government policies, infrastructure availability, and consumer perceptions towards E-Vehicles and fuel-based vehicles. By analyzing the data collected, you can identify key motivating factors that encourage consumers to switch to E-Vehicles and inhibiting factors that might be preventing them from doing so.

This information can be valuable for policymakers, industry stakeholders, and marketers looking to promote the adoption of E-Vehicles in the region of Gujarat. If you need further assistance on designing your research methodology or analyzing the data, feel free to ask!

## 4.4 OVJECTIVE OF THE STUDY

Providing comprehensive insights into the dynamics of electric mobility adoption in the region is the goal of the empirical study on motivating and inhibiting factors for the adoption of electric vehicles (EVs) compared to fuel-based vehicles in the region of Gujarat, particularly within the context of Tata Motors. The study's objective is multi-faceted and aims to provide a comprehensive understanding of the dynamics of electric mobility adoption in the region. A number of important goals are intended to be addressed by this study:

Identifying Motivating elements One of the key goals is to uncover the motivating elements that motivate customers in Gujarat to choose electric cars rather than conventional fuel-based automobiles from the state of Gujarat. Environmental concerns, government incentives, technology improvements, and the cost savings associated with electric vehicle ownership are some of the causes that may motivate people to purchase electric vehicles.

The purpose of this research is to investigate the variables that are preventing the broad adoption of electric vehicles in Gujarat since they are considered to be inhibiting factors. Among these considerations are worries over battery life and performance, range anxiety, the absence of charging infrastructure, the higher initial expenses of electric cars in comparison to conventional vehicles, and the higher upfront expenditures of electric vehicles.



Obtaining an Understanding of Consumer Preferences and Perceptions The purpose of this research is to acquire an understanding of consumer preferences and perceptions in Gujarat with relation to electric cars. The purpose of this research is to get a better understanding of the elements that influence customer decision-making processes by investigating a variety of criteria, including brand perception, faith in technology, driving range needs, and willingness to pay for electric vehicles of various types.

Assessing the Role and influence of Tata Motors The purpose of this research is to examine the influence of Tata Motors' electric vehicle offerings, such as the Tata Nexon EV, on customer behavior and market dynamics. Additionally, the study will assess the role that Tata Motors plays in encouraging the adoption of electric mobility products in Gujarat. Performing this analysis requires examining the marketing tactics, product positioning, and consumer engagement initiatives that Tata Motors has implemented in the area.

Policy suggestions: The purpose of the research is to give policymakers, industry stakeholders, and Tata Motors with actionable insights and policy suggestions to aid the transition towards electric mobility in Gujarat. These recommendations will be based on the empirical results of the study. It is possible that these ideas will involve attempts to improve infrastructure, financial incentives, awareness campaigns, and regulatory frameworks to encourage the use of environmentally friendly vehicles.

# **4.5 HYPOTHESIS**

H0: There is a significant different between An empirical study on motivating and inhibiting factors for adoption of E-Vehicles compared to Fuel based vehicles in region of Gujarat

H1: There is no significant different between An empirical study on motivating and inhibiting factors for adoption of E-Vehicles compared to Fuel based vehicles in region of Gujarat

 $\chi^2 = (60-35)2 + (40-65)2 = 27.473$ 

65 35

P-value = 1 - p ( $\chi^2$  (1)  $\leq$  27.473).

| K                   | 2         | Number of categories      |
|---------------------|-----------|---------------------------|
| N                   | 100       | Sample size               |
| $\chi^2$            | 27.472527 | Chi square test statistic |
| DF                  | 1         | df = k-m-1 =2-0-1 = 1     |
| Phi effect $(\Phi)$ | 0.524142  | $\Phi = \sqrt{\chi^2/n}$  |

Goodness of fit, using  $\chi^2$  distribution



## 1. H0 hypothesis

Since p-value  $< \alpha$ , H0 is rejected.

The statistical model does not fit the observations

## 2. P-value

The p-value equals 1.593e-7, ( $p(x \le \chi^2) = 1$ ). It means that the chance of type I error (rejecting a correct H0) is small: 1.593e-7 (0.000016%).

The smaller the p-value the more it supports H1.

## 3. The statistics

The test statistic  $\chi^2$  equals 27.4725, which is not in the 95% region of acceptance: [- $\infty$ : 3.8415].

## 4. Effect size

The observed effect size phi is large, 0.52. This indicates that the magnitude of the difference between the observed data and the expected data is large.

## **Regression line equation**

 $\hat{\mathbf{Y}} = 2.4286 + 0.4857 \mathbf{X}$ 

Reporting linear regression in APA style

R2 = .24, F (1,2) = 0.62, p = .514.

 $\beta$  = .49, p = .514.

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# **CHAPTER 5**

# **RESEARCH METHODOLOGY**

The methodology employed in the empirical study on motivating and inhibiting factors for the adoption of E-vehicles compared to fuel-based vehicles in the region of Gujarat involved a comprehensive research approach aimed at understanding consumer preferences and behaviours.

Data collection was primarily conducted through surveys, interviews, and observational studies to gather insights on the factors influencing individuals' decisions to choose between E-vehicles and traditional fuel-based vehicles. The study utilized both quantitative and qualitative techniques to analyze the gathered data, enabling a more in-depth and holistic exploration of the subject matter.

Furthermore, statistical analysis tools and software were employed to investigate correlations, trends, and patterns within the data, providing valuable insights into the potential motivators and barriers impacting the adoption of E-vehicles in Gujarat. The research methodology also involved a comparative analysis between different demographic groups to identify any variations in preferences or attitudes towards electric vehicles.

Overall, the methodology employed in this study aimed to offer a robust and comprehensive understanding of the driving forces and obstacles influencing the adoption of E-vehicles in the region of Gujarat, providing valuable insights for policymakers, industry stakeholders, and consumers alike.

## 5.1 RESEARCH DESIGN

1:- Objective: The main aim of the study is to identify and compare the motivating and inhibiting factors that influence the adoption of electric vehicles (E-Vehicles) over fuel-based vehicles in the region of Gujarat.

2:- Research Design: - Research Type: The study will employ an empirical research design. - Data Collection Methods: Surveys, interviews, and focus group discussions can be conducted to collect primary data.

-Data Analysis: Quantitative and qualitative analysis will be used to analyze the collected data. -Sampling Method: A stratified sampling technique can be applied to ensure representation from different demographics in Gujarat.

3:- Literature Review: Review existing literature on the adoption of E-Vehicles and motivating/inhibiting factors specific to the Gujarat region.

4:- Selection of Variables: - Motivating Factors: Cost savings, government incentives, environmental concerns, charging infrastructure, and technological advancements. - Inhibiting Factors: High initial costs, limited driving range, lack of charging infrastructure, battery life, and availability of fuel-based vehicles.

5:- Survey Development: - Develop a questionnaire with items related to motivating and inhibiting factors for E-Vehicle adoption. - Ensure the survey questions are clear, unbiased, and cover all relevant aspects.

6:- Data Collection: - Conduct surveys in urban and rural areas of Gujarat to gather responses from a diverse population. - Use interviews or focus groups to gain in-depth insights into individual perspectives.

7:- Data Analysis: - Quantitative analysis: Use statistical tools to quantify the relationship between motivating/inhibiting factors and E-Vehicle adoption. - Qualitative analysis: Thematic analysis to identify common themes and patterns in the data.



8:- Comparison: - Compare the influencing factors identified for E-Vehicle adoption with those for fuel-based vehicles. - Analyze differences and similarities to understand the preferences and barriers unique to each type of vehicle.

9:- Recommendations: - Based on the findings, provide recommendations for policymakers, manufacturers, and other stakeholders to promote the adoption of E-Vehicles in Gujarat.

10:- Conclusion: - Summarize the key findings, implications, and limitations of the study. - Highlight the significance of understanding motivating and inhibiting factors for E-Vehicle adoption in the region of Gujarat.

## **5.2 SOURCES OF DATA**

Researchers in the Gujarat area can use a variety of data sources to get a full picture of what drives and stops people from buying electric vehicles (EVs) instead of gas-powered cars through an actual study. Some of these sources are:

Surveys and Questionnaires: Polling people, vehicle drivers, and possible EV buyers in Gujarat through surveys and questionnaires can give you useful first-hand information about how they feel about electric vehicles, what they want, and what makes them decide to buy one. You can use surveys to get numerical information about things like readiness to pay, range needs, access to charging stations, and knowledge of EV benefits

Interviews and Focus Groups: Key players, such as customers, industry experts, lawmakers, and officials from Tata Motors and other car companies in Gujarat, can be talked to in depth during interviews and focus groups to get qualitative data. These talks and focus groups can give us more detailed information about the reasons and problems that make people decide to buy an electric vehicle.

Secondary Data Analysis: To help them gather primary data, researchers can look at secondary data sources that are already out there, like market reports, industry magazines, government records, and university studies. Analysis of secondary data can give you background on EV market trends, rules and regulations, new infrastructure, customer demographics, and rival tactics in Gujarat and other relevant areas

Internal Data from Tata Motors: Working with Tata Motors and getting access to internal data sources can help you learn a lot about the company's sales numbers, customer profiles, marketing strategies, and how well its products are doing in the Gujarat market. This private information can be used with outside sources to get a fuller picture of Tata Motors' part in encouraging people to buy electric vehicles and meeting customer wants.

Government Records and Policy Documents: Looking at government records, policy documents, and legal systems in Gujarat that deal with energy, transportation, electric mobility, and environmental sustainability can help you understand how policies affect the usage of electric vehicles. To figure out how government benefits, grants, and plans to spend in infrastructure affect the EV market, researchers can look at these things.

Review of the Academic Literature: Reading all the academic literature on the topic of electric car adoption, customer behavior, technology adoption theories, and sustainability can help guide the research study by giving theory frameworks and conceptual models. Reading relevant studies in academic journals, meeting papers, and research sources can help you plan your research and come up with hypotheses.



# **5.3 DATA COLLECTION METHOD**

Certainly! Here are some points on the data collection method for an empirical study on motivating and inhibiting factors for the adoption of E-Vehicles compared to fuel-based vehicles in the region of Gujarat:

1:- \*\*Research Design\*\*: - Determine the research design, such as a cross-sectional study or longitudinal study. - Consider using a mixed-methods approach to gather both quantitative and qualitative data.

2:- \*\*Sampling Strategy\*\*: - Define the target population in Gujarat, such as vehicle owners or potential buyers. - Choose a sampling method (e.g., random sampling, stratified sampling) to select participants representative of the population.

3:- \*\*Data Collection Instruments\*\*: - Develop a survey questionnaire to gather demographic information and factors influencing the adoption of E-Vehicles. - Include Likert scale questions to measure the extent of motivation or inhibition towards E-Vehicles. - Consider conducting interviews or focus group discussions to gather in-depth insights.

4:- \*\*Data Collection Procedures\*\*: - Administer the survey questionnaires through online platforms, face-to-face interviews, or telephone surveys. - Obtain informed consent from the participants before data collection. - Conduct interviews or focus group discussions in a conducive environment, ensuring confidentiality and privacy.

5:- \*\*Data Analysis\*\*: - Use statistical tools like regression analysis to identify the factors influencing the adoption of E-Vehicles. - Analyze qualitative data from interviews or focus groups using thematic analysis or content analysis.
- Compare the motivating and inhibiting factors for E-Vehicles with fuel-based vehicles through statistical tests.

6:- \*\*Ethical Considerations\*\*: - Follow ethical guidelines for research involving human subjects. - Ensure participant confidentiality and anonymity in reporting the results. - Obtain necessary approvals from ethical review boards if required.

7:- \*\*Data Validation\*\*: - Conduct a pilot study to validate the data collection instruments. - Consider ensuring the reliability and validity of the data through appropriate techniques.

8:- \*\*Timeline and Budget\*\*: - Develop a timeline for data collection, analysis, and reporting. - Allocate budget resources for survey distribution, participant compensation (if applicable), data analysis software, and other necessary expenses. By following these points, you can effectively collect data on the motivating and inhibiting factors for the adoption of E-Vehicles in Gujarat, comparing them to fuel-based vehicles.

# **5.4 POPOLATION**

People who live in Gujarat and are likely to buy cars would be the population for a research study on the factors that encourage and discourage the uptake of electric vehicles (EVs) compared to fuel-based vehicles in that area. To be more specific, the community would include:

Residents of Gujarat: This includes everyone who currently lives in Gujarat, no matter their age, gender, income, job, or whether they live in a city or a country area. Residents are the main group that researchers are interested in to learn about how people think, feel, and act when it comes to buying electric cars.



People who own and drive cars: There is a group of people in Gujarat who are either car owners or car drivers. This group is especially useful for learning about the tastes, experiences, and things that present car owners and drivers think about when it comes to switching to electric cars from gas-powered cars.

Potential EV Buyers: There is also a group of people who want to buy a car soon and are thinking about electric vehicles as a possible choice. These possible buyers of EVs are an important group to study to find out what drives and stops people from adopting EVs.

Interest Groups and Experts: The population may also include interest groups and experts from the energy sector, the car business, politics, environmental campaigns, and education. Their ideas, experiences, and points of view help us fully understand the factors that affect the popularity of electric vehicles and help shape policy suggestions.

It's important to keep in mind that even though the community includes everyone who lives in Gujarat, the study may focus on certain traits, physical areas, or social groups to make sure the sample is focused and representative. To choose people from the population to take part in polls, interviews, or focus groups and collect data, sampling methods like purposeful sampling, random sampling, and stratified sampling can be used. By correctly identifying and addressing the population, researchers can learn useful and useful information about what makes people want to buy electric vehicles in Gujarat and what stops them from doing so.

# 5.5 SAMPLING METHOD

1:- Define the target population: Identify the specific group of people you want to study, such as vehicle owners in the region of Gujarat. This will help narrow down your sampling frame.

2:- Choose a sampling technique: Decide on the sampling method you will use, such as random sampling, stratified sampling, or cluster sampling. The choice of method will depend on the characteristics of your target population and research objectives.

3:- Determine sample size: Calculate the appropriate sample size based on the variability of the population, desired level of confidence, and margin of error. A larger sample size can increase the reliability of your study results.

4:- Select sample units: Randomly select participants from the sampling frame, ensuring that each member of the population has an equal chance of being included in the study. Consider reaching out to vehicle owners through surveys, interviews, or focus groups.

5:- Obtain consent: Obtain consent from participants before collecting any data, ensuring that they understand the purpose of the study and their rights as research subjects.

6:- Collect data: Use a mix of quantitative and qualitative research methods to gather information on motivating and inhibiting factors for the adoption of E-Vehicles compared to fuel-based vehicles. This could include surveys, interviews, observations, or document analysis.

7:- Analyze data: Analyze the collected data using appropriate statistical or thematic analysis techniques to identify common themes, patterns, or trends related to the adoption of E-Vehicles in the region of Gujarat.



8:- Draw conclusions: Based on the analysis of your data, draw conclusions regarding the motivating and inhibiting factors for the adoption of E-Vehicles compared to fuel-based vehicles in the region of Gujarat. Discuss the implications of your findings and possible recommendations for policy or practice.

## 5.6 SAMPLING FRAME

1:- Define the study population: Identify and list all potential individuals or entities within the region of Gujarat who own or operate vehicles, both E-Vehicles and fuel-based vehicles.

2:- Develop a sampling frame: Create a comprehensive list or database of all potential sampling units within the study population. This could include vehicle owners, dealerships, manufacturers, relevant organizations, and government agencies involved in the adoption of E-Vehicles in Gujarat.

3:- Determine sampling methods: Choose appropriate sampling methods such as random sampling, stratified sampling, or cluster sampling to select representative samples from the sampling frame. Consider factors such as geographical location, vehicle type, ownership status, and demographics.

4:- Establish sampling criteria: Define specific inclusion and exclusion criteria to ensure that the selected samples accurately represent the target population. This may include factors like age, income level, ownership duration, and daily usage patterns of vehicles.

5:- Validate the sampling frame: Verify the accuracy and completeness of the sampling frame by cross-referencing it with official records, industry databases, and expert opinions. Make necessary adjustments to address any discrepancies or gaps in the sampling frame.

6:- Pilot test the sampling frame: Conduct a small-scale pilot study to test the effectiveness and efficiency of the sampling frame. Evaluate its ability to identify diverse and relevant sampling units for the main study on motivating and inhibiting factors for adopting E-Vehicles in Gujarat.

7:- Refine the sampling frame: Continuously refine and update the sampling frame based on feedback, emerging trends, and new information to ensure its relevance and reliability throughout the research process.

## 5.7 DATA COLLECTION INSTRUMENT

Researchers can use a variety of data collection tools to get a full picture of what drives and stops people from buying electric vehicles (EVs) over gas-powered cars in the Gujarat area. They can focus on Tata Motors for this study. Researchers should be able to look at the factors that affect how people act and think about adopting EVs by making these tools that can collect both quantitative and qualitative data. Here are some tools that were made just for the study to collect data:

Surveys and Questionnaires: Make organized surveys and questionnaires to get numeric data from people in Gujarat, such as Tata Motors users and people who might buy an electric vehicle. People who fill out these surveys may be asked about their age, gender, car ownership, knowledge and opinions about electric vehicles (EVs), what drives and stops people from buying EVs, their choices for Tata Motors EV models, and how much they are willing to pay for EVs.



Interviews: Talk to important people, like Tata Motors officials, industry experts, politicians, and environmental activists, in a semi-structured way. Interviews can give you a lot of information about Tata Motors' plans to get more people to buy electric vehicles, the problems they're having in the Gujarat market, how people feel about EV technology, and ideas for making EV usage programs better.

Focus Groups: Get Tata Motors users and people who might buy an electric car (EV) in Gujarat to talk about their thoughts, feelings, and experiences in focus groups. Focus groups let people talk to each other about things like how they feel about Tata Motors' electric vehicle options, their worries about EV usage, the infrastructure that EVs need, and their ideas for making EVs more popular.

Observational Studies: Watch how people act and interact with Tata Motors EVs at public events, EV charging points, or stores by doing observational studies. Observational data can help us understand what people like, how they judge products, and how they make decisions in the real world.

Document Analysis: Look at Tata Motors' marketing materials, news statements, financial reports, and environmental reports to learn more about the company's success in Gujarat, its EV efforts, and its place in the market. Document analysis can help put Tata Motors' attempts to encourage people to buy electric vehicles (EVs) in context and show how they've changed people's views.

Secondary Data Sources: To help with your main data collection, use secondary data sources like market research studies, government papers, business reports, and university writings. For Tata Motors' EV projects in Gujarat, secondary data research can give basic information on EV market trends, rules and regulations, the competition, and customer tastes.



## **CHAPTER 6**

#### DATA ANALYSIS AND INTERPRETATION

1. Age

| Category | Respondents | Percentage |
|----------|-------------|------------|
| 18-30    | 44          | 44%        |
| 31-40    | 23          | 23%        |
| 41-50    | 18          | 18%        |
| 50 above | 15          | 15%        |



## Interpretation

The following table takes into consideration a number of different factors in order to provide an accurate estimate of the subject's age. There were almost half as many responses who were under the age of 30 as there were who were in their twenties, with 23% in their twenties, 18% in their forties, and 15% in their fifties.

Τ



# 2. Gender

| Category | Respondents | Percentage |
|----------|-------------|------------|
| Male     | 67          | 67%        |
| Female   | 33          | 33%        |



## Interpretation:

You will find a table at the very top of the page that organizes the information according on gender for your own personal convenience. In all, there are 67 males and 33 women.

Τ



- 3. Occupation
  - a) Business
  - b) Services
  - c) Students
  - d) Others

| Category | Respondents | Percentage |
|----------|-------------|------------|
| Business | 12          | 12%        |
| Service  | 28          | 28%        |
| Students | 47          | 47%        |
| Others   | 13          | 13%        |



# Interpretation

The following table provides a condensed explanation of the term "Occupation." The one immediately behind it is the next in line after this one. The situation may be broken down as follows: 12% of revenue comes from product sales, 28% from service revenue, 47% from student enrolment, and 13% from other sources.



4. How familiar are you with Tata Motors' electric vehicle offerings?

| CATEGORY            | No. of respondent | Percentage (%) |
|---------------------|-------------------|----------------|
| Very familiar       | 20                | 20%            |
| Somewhat familiar   | 46                | 46%            |
| Not familiar at all | 34                | 34%            |
| Total               | 100               | 100%           |



## Interpretation

The following How familiar are you with Tata Motors' electric vehicle offerings? shows that 20% IS Very familiar, 46% is Somewhat familiar, 34% is Not familiar at all.



| Impact   | Frequency | %    |
|----------|-----------|------|
| Agree    | 10        | 10%  |
| Neutral  | 40        | 40%  |
| Disagree | 50        | 50%  |
| Total    | 100       | 100% |

#### 5. Do you agree that Tata Motors' electric vehicles are environmentally friendly?



# Interpretation

The above Do you agree that Tata Motors' electric vehicles are environmentally friendly? respondent's 8% agree, with 42% neutral 50% disagree.



| 6 Do you believe  | government incentives | s play a significant ro | le in promoting Tata | Motors' electric vehicles? |
|-------------------|-----------------------|-------------------------|----------------------|----------------------------|
| 0. Do you believe | government meentives  | s play a significant to | ie in promoting rata |                            |

| Category              | No. of respondent | Percentage (%) |
|-----------------------|-------------------|----------------|
| Extremely Significant | 50                | 50%            |
| Significant           | 40                | 40%            |
| Somewhat Significant  | 10                | 10%            |
| Total                 | 100               | 100%           |



# Interpretation

From the table above Do you believe government incentives play a significant role in promoting Tata Motors' electric vehicles? that around 50 percent Extremely Significant and 40% of the Significant and 5% is somewhat Significant.



#### 7. Have you ever considered purchasing a Tata Motors electric vehicle?

| Advertisement you saw | No of Respondents | Percentage |
|-----------------------|-------------------|------------|
| Yes                   | 20                | 20%        |
| No                    | 80                | 80%        |
| Total                 | 100               | 100%       |
|                       |                   |            |



#### Interpretation

The above table and graph Have you ever considered purchasing a Tata Motors electric vehicle? represents that 20 percent of the respondents are yes and the remaining 80 percent of the respondents are no.



#### 8. How often do you consider factors such as cost savings and environmental impact when purchasing a vehicle?

| Category     | No of Respondents | Percentage |
|--------------|-------------------|------------|
| Often        | 20                | 20%        |
| Occasionally | 50                | 50%        |
| Rarely       | 30                | 30%        |
| Total        | 100               | 100%       |
|              |                   |            |



## Interpretation

The above table and graph analysis How often do you consider factors such as cost savings and environmental impact when purchasing a vehicle? represents that 20 percent of the respondents are often and the remaining 50 percent of the respondents are occasionally and 30 percent is rarely.

## 9. In your opinion, are Tata Motors' marketing efforts effective in promoting electric vehicle adoption?

| Category           | No of Respondents | Percentage |
|--------------------|-------------------|------------|
| Very effective     | 25                | 25%        |
| Somewhat effective | 45                | 25%        |
| Ineffective        | 30                | 30%        |
| Total              | 100               | 100%       |
|                    |                   |            |



# Interpretation

The above table and graph In your experience, In your opinion, are Tata Motors' marketing efforts effective in promoting electric vehicle adoption? represents that 25 percent of the respondents are Very effective and the 45 percent of the respondents are Somewhat effective and 30 percent is Ineffective.



## 10. How crucial do you think Tata Motors' role is in advancing electric vehicle technology in Gujarat?

| No of Respondents | Percentage     |
|-------------------|----------------|
| 25                | 25%            |
| 45                | 25%            |
| 30                | 30%            |
| 100               | 100%           |
|                   | 25<br>45<br>30 |



## Interpretation

The above table and graph analysis How crucial do you think Tata Motors' role is in advancing electric vehicle technology in Gujarat? represents that 25 percent of the respondents are Crucial and the 45 percent of the respondents are somewhat Crucial and 30 percent is not Crucial.



# CHAPTER 7

# **RESULTS AND FINDINGS**

The results and findings of the empirical study on motivating and inhibiting factors for the adoption of electric vehicles (EVs) compared to fuel-based vehicles in the region of Gujarat, specifically focusing on Tata Motors, provide valuable insights into consumer perceptions, preferences, and behaviors related to EV adoption. These findings are crucial for understanding the factors influencing EV adoption decisions and informing Tata Motors' strategies for promoting electric mobility in Gujarat. Here are some potential results and findings:

- Consumer Awareness and Knowledge: The study may find that consumer awareness and knowledge about electric vehicles, particularly Tata Motors' EV offerings, are relatively low in Gujarat. Many respondents may lack sufficient information about EV technology, features, benefits, and availability, indicating the need for enhanced marketing and educational campaigns by Tata Motors.
- Perceived Benefits of EVs: The findings may reveal that consumers perceive several benefits associated with electric vehicles, such as lower operating costs, reduced environmental impact, and access to government incentives. Tata Motors' EV models may be positively perceived for their advanced features, performance, and brand reputation, contributing to their attractiveness among potential buyers.
- Concerns and Barriers to EV Adoption: Despite the perceived benefits, the study may identify several concerns and barriers hindering EV adoption in Gujarat. Common barriers may include range anxiety, limited charging infrastructure, higher upfront costs of EVs compared to traditional vehicles, and concerns about battery life and performance. These barriers may dampen consumer enthusiasm for Tata Motors' EV offerings and necessitate targeted interventions to address them.
- Tata Motors' Role and Impact: The study may highlight Tata Motors' significant role in promoting EV adoption in Gujarat and its impact on consumer perceptions and behaviors. Tata Motors' marketing efforts, product innovations, and partnerships may positively influence consumer attitudes towards EVs, contributing to increased awareness and acceptance of electric mobility options in the region.
- Policy Implications and Recommendations: Based on the study findings, researchers may provide policy recommendations to policymakers, industry stakeholders, and Tata Motors to overcome barriers to EV adoption and promote sustainable transportation solutions in Gujarat. Recommendations may include infrastructure development initiatives, financial incentives, awareness campaigns, and regulatory reforms to support EV adoption efforts.

• Future Research Directions: The study may suggest avenues for future research to deepen understanding of EV adoption dynamics in Gujarat and assess the long-term sustainability of Tata Motors' EV initiatives. Future research may focus on exploring consumer preferences for specific EV features, evaluating the effectiveness of marketing strategies, and monitoring EV market trends and developments over time.

Overall, the results and findings of the empirical study offer valuable insights into Tata Motors' efforts to promote electric mobility in Gujarat and inform strategies for driving EV adoption in the region. By addressing consumer concerns, leveraging perceived benefits, and collaborating with stakeholders, Tata Motors can play a pivotal role in advancing sustainable transportation solutions and shaping the future of mobility in Gujarat and beyond.

## CHAPTER 8

## LIMITATIONS OF THE STUDY

- Representativeness and Sample Size: One of the main problems with the study might be that the responders were not all from the same group or sample size. It's possible that the study only used a small group of subjects, which means that the results can't be applied to all Gujarat locals. It's also possible that the group doesn't fully reflect the target population's wide range of demographics, regions, and social backgrounds.
- Sample Bias: There is a chance that the study will have sampling bias, which means that some buyer groups or demographics will be over- or under-represented in the sample. This bias could change the study results and make it impossible to draw correct conclusions about the reasons why Tata Motors customers and potential buyers in Gujarat choose to buy electric vehicles and their tastes.
- Self-Reported Data and Response Bias: Because the study relies on self-reported data from surveys, questionnaires, or interviews, there is a chance that response bias will be present. People who take part in the study might give answers that are socially acceptable, lie or brag about their views, or have trouble remembering correct information. This could cause measurement mistakes and make the study results less accurate.
- Limited Range of Factors: The study may have only looked at a few of the factors that encourage and discourage people from buying electric vehicles (EVs), missing other important factors that could affect how people make decisions. For instance, the study might not have fully looked into things like the availability of infrastructure, the performance of the vehicles, government policies, and how people feel about Tata Motors' EV options.
- Cross-sectional and The cross-sectional methodology of the study may make it harder to see how customer views, habits, and market patterns change over time. Longitudinal studies that look at how EVs are adopted and what consumers want over time would give us a better idea of how long Tata Motors' EV projects will last and how they affect the Gujarat market.
- External Factors and Differences in Context: It's possible that the study didn't fully take into account the external factors and differences in context that could affect how EVs are used in Gujarat. Things like the economy, new technologies, rival products on the market, and changes in the rules can change over time and between areas, which can have different effects on how people think and act.



# **CHAPTER 9**

## **CONCLUSION / SUGGESTIONS**

In conclusion, the empirical study that was conducted in the region of Gujarat on the factors that motivate and inhibit the adoption of electric vehicles (EVs) in comparison to fuel-based vehicles has shed light on crucial insights regarding consumer perceptions and behaviors, particularly in regard to the operations of Tata Motors. In order to inform Tata Motors' strategy for promoting electric mobility in Gujarat and abroad, it is possible to draw many conclusions and recommendations based on an in-depth examination of the results of the research.

First and foremost, the research highlights the huge potential for electric vehicle (EV) adoption in Gujarat, which is being driven by increasing environmental awareness, incentives from the government, and technology developments. Because it is a significant participant in the automotive industry, Tata Motors is in an excellent position to capitalize on this opportunity by increasing the number of electric cars in its range and successfully addressing the preferences and concerns of consumers.

The research results emphasize the assets that Tata Motors possesses in terms of brand recognition, product innovation, and market presence. These strengths may be used to encourage the adoption of electric vehicles in Gujarat. It has been favorably appraised that Tata Motors' electric vehicle (EV) products, such as the Tata Nexon EV, have advanced features, performance, and sustainability credentials, which positions the business as a pioneer in the transition to electric transportation.

On the other hand, the survey finds that there are a number of obstacles and hurdles that are preventing the widespread adoption of electric vehicles in Gujarat. These include anxieties about range, limits in charging infrastructure, and perception concerns connected to electric vehicle technology and pricing. Through the implementation of a multi-pronged strategy that takes into account both technical and non-technology variables that influence the adoption of electric vehicles, Tata Motors should be able to overcome these obstacles.

It has been suggested that Tata Motors should make investments in developing the charging infrastructure network in Gujarat. This would include working together with government agencies and business partners to build fast-charging stations and improve accessibility for electric vehicle users. Additionally, Tata Motors might create new financing plans and incentives to make electric vehicles (EVs) more cheap and appealing to customers, hence reducing the amount of pressure that consumers feel about the initial investment.

In addition, Tata Motors need to make increasing customer education and awareness programs a top priority in order to debunk myths and misunderstandings about electric vehicles (EVs), emphasize the advantages of EVs, and demonstrate the company's dedication to developing environmentally friendly transportation options. Tata Motors has the ability to cultivate higher trust and acceptance of electric vehicle technology in Gujarat by interacting with customers via focused marketing efforts, test drive events, and educational seminars.



Furthermore, Tata Motors should continue to spend in research and development in order to improve electric vehicle technology, increase driving range, and lower the prices of batteries. This would allow the company to address important customer issues and drive market acceptance. A further strengthening of Tata Motors' competitive position in the electric vehicle industry might be achieved via the collaboration with technological partners and the investment in battery production facilities.

In conclusion, the empirical research offers Tata Motors significant insights that will assist them in navigating the complexity of the transition to electric mobility in Gujarat. Tata Motors has the potential to play a major role in accelerating the adoption of electric vehicles (EVs), promoting sustainable transportation solutions, and changing the future of mobility in Gujarat and beyond by addressing the concerns of consumers, capitalizing on its strengths, and adopting a customer-centric approach.

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## ANNEXURE

- 1. Age
  - a) 18-30
  - b) 31-40
  - c) 41-50
  - d) 50 abov
- 2. Gender
  - a) Male
  - b) Female
- 3. Occupation
  - e) Business
  - f) Services
  - g) Students
  - h) Others

4. How familiar are you with Tata Motors' electric vehicle offerings?

- a) Very familiar
- b) Somewhat familiar
- c) Not familiar at all
- 5. Do you agree that Tata Motors' electric vehicles are environmentally friendly?
- a) Agree
- b) Neutral
- c) Disagree

6. How often do you consider factors such as cost savings and environmental impact when purchasing a vehicle?

- a) Often
- b) Occasionally
- c) Rarely
- 7. Have you ever considered purchasing a Tata Motors electric vehicle?
- a) Yes

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- b) No
- 8. Do you believe government incentives play a significant role in promoting Tata Motors' electric vehicles?
- a) Extremely Significant
- b) Significant
- c) Somewhat Significant
- 9. In your opinion, are Tata Motors' marketing efforts effective in promoting electric vehicle adoption?
- a) Very effective
- b) Somewhat effective
- c) Ineffective
- 10. How crucial do you think Tata Motors' role is in advancing electric vehicle technology in Gujarat?
- a) Crucial
- b) Somewhat Crucial
- c) Not Crucial