

AN IMPROVED NETWORK-BASED SPAM DETECTION FRAMEWORK FOR REVIEWS IN ONLINE SOCIAL MEDIA

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ABSTRACT: Today, a major part of everyone trusts on content in social media like opinions and feedbacks of a topic or a product. The liability that anyone can take off a survey gives a brilliant chance to spammers to compose spam surveys about products and services for various interests. Recognizing these spammers and the spam content is a widely debated issue of research and in spite of the fact that an impressive number of studies have been done as of late toward this end, yet so far the procedures set forth still scarcely distinguish spam reviews, and none of them demonstrate the significance of each extracted feature type. In this investigation, we propose a novel structure, named Net Spam, which uses spam highlights for demonstrating review datasets as heterogeneous information networks to design a spam detection method into a classification issue in such networks. Utilizing the significance of spam features helps us to acquire better outcomes regarding different metrics on review datasets. The outcomes demonstrate that Net Spam results the existing methods and among four categories of features; including review-behavioral, user-behavioral, review

linguistic, user-linguistic, the first type of features performs better than the other categories. The contribution work is when user search query it will display all top-k products as well as recommendation of the product.

KEYWORDS: Social Media, Social Network, Spammer, Spam Review, Fake Review, Heterogeneous Information Networks.

INTRODUCTION

Online Social Media portals play an influential role in information propagation which is considered as an important source for producers in their advertising campaigns as well as for customers in selecting products and services. In the past years, people rely a lot on the written reviews in their decision-making processes, and positive/negative reviews encourage/discourage them in their selection of products and services. In addition, written reviews also help service providers to enhance the quality of their products and services. These reviews thus have become an important factor in the success of a business while positive reviews can bring benefits for a company, negative reviews can potentially

impacted credibility and cause economic losses. The fact that anyone with any identity can leave comments as review, provides a tempting opportunity for spammers to write fake reviews designed to mislead users' opinion. These misleading reviews are then multiplied by the sharing function of social media and propagation over the web.

EXISTING SYSTEM APPROACH

Online Social Media websites play a main role in information propagation which is considered as an important source for producers in their advertising operations as well as for customers in selecting products and services. People mostly believe on the written reviews in their decision-making processes, and positive/negative reviews encouraging/discouraging them in their selection of products and services. These reviews thus have become an important factor in success of a business while positive reviews can bring benefits for a company, negative reviews can potentially impact credibility and cause economic losses. The fact that anyone with any identity can leave comments as reviews provides a tempting opportunity for spammers to write fake reviews designed to mislead users' opinion. These misleading reviews are then multiplied by the sharing function of social media and propagation over the web. The reviews written to change users' perception of how good a product or a service are considered as spam, and are often written in exchange for money.

Disadvantages:

1. There is no information filtering concept in online social network.
2. People believe on the written

reviews in their decision-making processes, and positive/negative

reviews encouraging/discouraging them in their selection of products and services.

3. Anyone create registration and gives comments as reviews for spammers to write fake reviews designed to misguide users' opinion.

4. Less accuracy.

5. More time complexity.

PROPOSED SYSTEM APPROACH

The proposed framework is to model a given review dataset as a Heterogeneous Information Network (HIN) and to map the problem of spam detection into a HIN classification problem. In particular, we model review dataset as a HIN_n which reviews are connected through different node types (such as features and users). A weighting algorithm is then employed to calculate each feature's importance (or weight). These weights are utilized to calculate the final labels for reviews using both unsupervised and supervised approaches. Based on our observations, defining two views for features (review-user and behavioral-linguistic), the classified features as review behavioral have more weights and yield better performance on spotting spam reviews in both semi-supervised and unsupervised approaches. The feature weights can be added or removed for labeling and hence time complexity can be scaled for a specific level of accuracy. Categorizing features in four major categories (review-behavioral, user-behavioral, review-linguistic, user-linguistic), helps us to understand how much each category of features is contributed to spam

detection.

1. Net Spam framework that is a novel network based approach which models review networks as heterogeneous information networks.
2. A new weighting method for spam features is proposed to determine the relative importance of each feature and shows how effective each of features are in identifying spams from normal reviews.
3. Net Spam improves the accuracy compared to the state-of-the art in terms of time complexity, which highly depends to the number of features used to identify a spam review.

The general concept of our proposed framework is to model a given review dataset as a Heterogeneous Information Network and to map the problem of spam detection into a HIN classification problem. In particular, we model review dataset as in which reviews are connected through different node types. A weighting algorithm is then employed to calculate each feature's importance. These weights are utilized to calculate the final labels for reviews using both unsupervised and supervised approaches. Based on our observations defining two views for Features.

Advantages:

1. To identify spam and spammers as well as different type of analysis on this topic.
2. Written reviews also help service providers to enhance the quality of their products and services.
3. To identify the spam user using positive and negative reviews in online social media.
4. To display only trusted reviews

to the users.

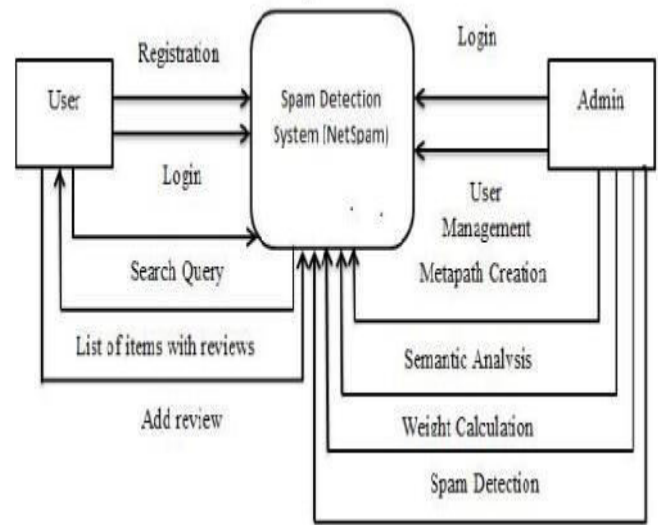


Fig.1: System Architecture
MATHEMATICAL MODEL FOR THE LOW-LEVEL DESIGN (MODULE-WISE)

Spam Features:

User-Behavioral (UB) based features:

Burstiness: Spammers, usually write their spam reviews in short period of time for two reasons: first, because they want to impact readers and other users, and second because they are temporal users, they have to write as much as reviews they can in short time.

$$x_{BST}(i) = \begin{cases} 0 & (L_i - F_i) \notin (0, \tau) \\ 1 - \frac{L_i - F_i}{\tau} & (L_i - F_i) \in (0, \tau) \end{cases} \quad (1)$$

User-Linguistic (UL) based features:

Average Content Similarity, Maximum Content Similarity: Spammers, often write their reviews with same template and they prefer not to waste their time to write an original review. In result, they have similar reviews. Users have close calculated values take same values (in [0;1]).

Review-Behavioral (RB) based

features: Early Time Frame: Spammers try to write their reviews a.s.a.p., in order to keep their review in the topreviews which other users visit them sooner.

Review-Linguistic (RL) based

features: Number of first Person Pronouns, Ratio of Exclamation Sentences containing '!': First, studies show Reviews are close to each other based on their calculated value, take same values (in [0;1]).

CONCLUSION

This investigation presents a novel spam detection system in particular Net Spam in view of a met path idea and another graph based strategy to name reviews depending on a rank-based naming methodology. The execution of the proposed structure is assessed by utilizing review datasets. Our perceptions demonstrate that ascertained weights by utilizing this met path idea can be exceptionally powerful in recognizing spam surveys and prompts a superior execution. Furthermore, we found that even without a prepare set, Net Spam can figure the significance of each element and it yields better execution in the highlights' expansion

procedure, and performs superior to anything past works, with just few highlights. In addition, in the wake of characterizing four fundamental classifications for highlights our perceptions demonstrate that the review behavioral classification performs superior to anything

different classifications, regarding AP, AUC and in the ascertained weights. The outcomes likewise affirm that utilizing diverse supervisions, like the semi-administered strategy, have no detectable impact on deciding the vast majority of the weighted highlights, similarly as in various datasets. Contribution part in this project, for user when searches query he will get the top-k hotel lists as well as one recommendation hotel by using personalized recommendation algorithm.

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