Direct Benefit Transfer: A Catalyst for Enhanced Efficiency in Mahatma Gandhi NREGS Implementation

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Abstract

Mahatma Gandhi National Rural Employment Guarantee Scheme (MGNREGS) is one of the most popular wage-generation and social security programs of the government, providing a hundred days of unskilled employment in a financial year to a household in a rural area. Apart from wages, individuals can also benefit from assets created under the scheme. To overcome delays in wage payments, ghost workers, and frauds, Direct Benefit Transfer (DBT) was implemented. The DBT represents a significant evolution in public service delivery aimed at curbing inefficiencies and ensuring more equitable wage distribution. Traditional cash-based wage payments in Mahatma Gandhi NREGS were fraught with delays, corruption, and pilferage, often undermining the program's objectives of poverty alleviation and rural employment. DBT seeks to address these issues by directly transferring wages into beneficiaries' bank accounts, ensuring greater transparency and accountability. Existing studies highlight the benefits of DBT in reducing delays and leakages in welfare schemes, yet challenges remain in regions with poor digital and banking infrastructure. This paper uses secondary data to assess DBT's role in enhancing the program's performance and explores the effects of DBT on the efficiency of wage disbursement in Mahatma Gandhi NREGS. The authors discuss the challenges faced in rural areas, particularly concerning banking and digital access, and suggest policy recommendations for enhancing DBT's impact by employing a mixed-method approach. Data from government reports, field studies, and secondary literature will form the basis of the analysis. They suggest that DBT has improved Mahatma Gandhi NREGS performance by streamlining wage payments and enhancing transparency and that targeted reforms would maximize DBT's potential in rural development and employment creation.

Keywords: DBT, PFMS, MGNREGS, Wages, Payments



Volume: 09 Issue: 03 | March - 2025 | SJIF Rating: 8.586 | ISSN: 2582-3930

Introduction

The Mahatma Gandhi National Rural Employment Guarantee Scheme (MGNREGS) is a flagship program of the Indian government that enhances livelihood security in rural areas. It guarantees 100 days of wage employment in a financial year to every rural household whose adult members volunteer to do unskilled manual work. As of 2024-25, 16.2 crores of households were registered, and nearly 8.1 crores are active workers under Mahatma Gandhi NREGS. Across the country, 1,920 million person-days have been generated, with an average of 41.5 days of employment per household. During this financial year, GoI allotted an 86,000 crore budget, and as of October 2024, 62.34 crore incurred the expenditure with an average wage rate of Rs. 269.50 per day per wage seeker, which will vary by state. By using information technology, digital infrastructure was built to provide transparency and accountability in the scheme's entire gamut workflow. 99.9 % of muster rolls were generated electronically. 98% of job cards seeded with Aadhaar of the wage seekers across the country and 99.8% of wages paid directly to beneficiaries' bank accounts. 57.2 % of women person-days and 41.3% of SC/ST participation were recorded in the MIS of Mahatma Gandhi NREGS (nrega.nic.in). A total of 2.87 million works have been undertaken, and 10.12 million works are in progress in 2024-25. This year's focus areas are climate resilience, water conservation, rural connectivity, and green energy initiatives—convergence with other schemes enhanced integration with PM-KISAN, Jal Jeevan Mission, and National Rural Livelihood Mission.

MGNREGS and PFMS Integration

PFMS is an online platform developed and implemented by the Controller General of Accounts (CGA), Ministry of Finance, Government of India. It aims to facilitate a sound public financial management system for the Government of India. Integrating Mahatma Gandhi NREGS with PFMS has been a significant step towards improving the efficiency and transparency of the scheme. This integration has streamlined the financial management of the Mahatma Gandhi NREGS, ensuring that funds are disbursed and utilized promptly and transparently. This integration's key aspects include directly transferring wages to beneficiaries' bank accounts through Direct Benefit Transfer (DBT), reducing intermediaries and potential leakages, enabling real-time monitoring of fund flow from the central government to state governments, and further to implementing agencies. It facilitates the just-in-time release of funds based on actual utilization. With the integration of PFMS, the beneficiaries are getting timely wage payments, which reduces corruption and leakages, thus increasing transparency. For the government, better fund management, enhanced monitoring and control, and data-driven decision-making will happen efficiently.

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Direct Benefit Transfer (DBT)

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DBT, which stands for Direct Benefit Transfer, is essential in implementing Mahatma Gandhi NREGS in India. DBT enables the government to transfer Mahatma Gandhi NREGS wages directly into workers' bank or post office accounts. This system replaces the earlier methods of cash payments or payments through village-level officials. It ensures that workers receive their total wages without any deductions or delays caused by intermediaries. Before DBT, wage payments often faced significant delays due to various administrative processes and the involvement of multiple intermediaries. With DBT, the payment process is streamlined, and funds are transferred electronically once the work is verified and approved. This has substantially reduced the time between work completion and wage receipt, often bringing it down from weeks or months to just a few days. The implementation of DBT has necessitated that all Mahatma Gandhi NREGS workers have a bank or post office account. This requirement has significantly boosted financial inclusion in rural areas. Many workers who were previously unbanked now have access to formal banking services. This access can lead to other financial services like savings, credit, and insurance.

DBT creates a precise digital trail of all transactions. Each payment is recorded electronically, making it easier to track and audit. This transparency helps reduce ghost workers, duplicate payments, and other forms of fraud. Workers can also check their account statements to verify they've received the correct amount, empowering them to report discrepancies. DBT has made the entire wage payment process more efficient. It reduces the administrative burden on local officials who previously handled cash disbursements. The electronic system allows for bulk processing of payments, making it easier to handle large transactions simultaneously. This efficiency also translates to cost savings for the government regarding reduced administrative expenses. The digital nature of DBT significantly reduces human errors in wage calculations and disbursements. The system can automatically calculate wages based on attendance and work, minimizing computational errors. It also ensures that payments are made to the correct account holders, reducing payments made to the wrong beneficiaries or accounts. DBT allows for real-time monitoring of wage payments at various administrative levels. This enables quick identification and resolution of issues. Many states have integrated DBT with Aadhaar (India's biometric identity system) to add security and accuracy in identifying beneficiaries.

APBS in Mahatma Gandhi NREGS Implementation

The Aadhaar Payment Bridge System (APBS) is a unique payment system implemented by the National Payments Corporation of India (NPCI), which uses the Aadhaar number as a central key for electronically channelizing government benefits and subsidies in the Direct Benefit Transfer (DBT) scheme. Mahatma Gandhi NREGS job card holders' bank accounts are linked with their Aadhaar numbers. When wages are due, the government initiates a payment using the worker's Aadhaar number. NPCI routes the payment to the bank

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where the Aadhaar number is linked. The bank credits the amount to the connected account. It ensures payments reach only genuine beneficiaries and thus eliminates ghost beneficiaries. Wage seekers can change banks without updating records with Mahatma Gandhi NREGS authorities.

Fallback Mechanisms in Mahatma Gandhi NREGS Payments

Fallback mechanisms in Mahatma Gandhi NREGS are alternative payment methods and processes designed to ensure wage disbursement when the primary Aadhaar-based Payment Bridge System (APBS) fails or is unavailable. Fallback mechanisms are used when biometric authentication failures, Aadhaar seeding errors, bank account issues, connectivity problems in remote areas, and system downtimes. These fallback mechanisms ensure that Mahatma Gandhi NREGS workers receive their wages even when the primary payment system encounters issues. Implementing these fallback mechanisms has significantly reduced payment delays and worker grievances related to non-receipt of wages. While these alternatives ensure payment, they often take longer to process than the standard APBS method. The goal is always to resolve issues with the primary system rather than relying too heavily on fallbacks. The choice of fallback mechanism often depends on the specific reason for the APBS failure and the local infrastructure available. There's a constant effort to balance the need for alternative payment methods with the security and efficiency benefits of the Aadhaar-based system. The effectiveness of these fallback mechanisms varies across different states and regions, often correlating with the area's overall administrative efficiency and technological infrastructure.

Snippet

This is a short snippet of work carried out by the authors. They interviewed 800 Mahatma Gandhi NREGS wage seekers in the eight districts of Telangana State. These districts included Mahaboobnagar, Jogulamba Gadwal, Nagar Kurnool, Suryapet, Medak, Siddipet, Nizamabad, and Bhadrachalam. Detailed analysis of the Focused Group Discussions (FGDs) showed that 70 percent of the wage seekers were facing issues with Mahatma Gandhi NREGS payments. The various reasons included:

- 40 percent of the wage seekers are facing trouble in linking with Aadhaar seeding
- 30 percent of the wage seekers are facing trouble with mobile numbers and bank account number link
- 20 percent of the wage seekers are facing links with the Aadhaar, mobile number, and bank account



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One of the primary reasons for the above was that the wage seekers had a bank account linked with a mobile number that was not linked with the Aadhaar and vice versa. This led to the loss of wages for the wage seekers despite their doing the work. The issue had been reported to the APO/PO, who immediately reported them to the bank for resolution. It was noted that educating wage seekers on Aadhaar seeding and linking bank accounts and mobile numbers is one of the crucial steps for successfully implementing the program.

The authors also took note of the challenges in implementing fallback mechanisms. It was understood that ensuring timely identification of failed transactions was necessary. One way out of this problem was maintaining multiple payment systems simultaneously. The authors have observed that training ground-level staff in various payment methods will also help resolve the issue of delayed payment or no payment to wage seekers. Balancing security with accessibility is one key point to consider when discussing challenges in implementing a fallback mechanism. Moreover, it is essential to understand that Aadhaar integration in DBT for Mahatma Gandhi NREGS is crucial, and it involves seeding Aadhaar numbers with job cards and bank accounts. Aadhaar is also made for identity verification during work allocation and at the time of payment of wages. The Aadhaar-based payment through the Aadhaar Payment Bridge System (APBS) has emerged as one of the robust fallback mechanisms. It helps reduce fraud and forgeries but has raised concerns about the privacy of Aadhaar card holders and the exclusion of those without Aadhaar. The authors would like to stress that DBT in Mahatma Gandhi NREGS faces several challenges despite its benefits. From the observations drawn in eight districts of Telangana State, it was seen that inadequate rural banking infrastructure, low digital literacy, and technical glitches were common reasons for the failure of DBT through APBS.

The wage seekers had reported that due to biometric mismatches of Aadhaar linking errors, they stood at losing their hard-earned wages. One of the major concerns was connectivity issues in the remote areas. There were privacy concerns and debates around using Aadhaar for financial transactions. Since many scams have been reported, it was observed that wage seekers are pretty hesitant to come forward for Aadhaar seeding. Another issue witnessed by the authors was the limited banking infrastructure in remote areas. Out of the eight districts covered by the authors, Mahaboobnagar and Bhadrachalam have tribal communities in remote areas. They do not have basic infrastructure. The wage seekers shared that technical issues like server downtime and connectivity problems posed a big challenge. Surprisingly, a few wage seekers opined that they had reused resistance from some local officials who seemed to have benefitted from the old system. The wage seekers shared with the authors that there was a grievance redressal system, and addressing grievances related to electronic payments was a big showdown. A handful also showed that if someone did not have a bank account or had issues with Aadhaar linking, the person most likely stood at a loss of wages.

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The authors observed through this case of eight districts from Telangana State that addressing these challenges requires ongoing and persistent efforts, strengthening of infrastructure development, capacity building, and system improvements.

Recent improvements

The authors have observed that it is more so the same grievance reported from the field, as has been cited in many papers. To overcome the challenges, it has been suggested that a fallback mechanism be devised, such as introducing alternative payment methods for failed APBS transactions. The authors emphasize timely grievance redressal to enhance the system and address Aadhaar-related payment issues. Regular camps for updating the biometric information of beneficiaries are also suggested.

Table 1: Status of PFMS in Mahatma Gandhi NREGS

| Year | Total Transaction Through AAdhaar Based Payment (in Lakhs) | Amount Involved in Transactions sent to PFMS (in Lakhs) | | |
|---------|--|---|--|--|
| 2019-20 | 190616893 | | | |
| 2020-21 | 233938160 | 10598606.83 | | |
| 2021-22 | 195899730 | 10006616.50 | | |
| 2022-23 | 256170214 | 10452965.33 | | |
| 2023-24 | 453880464 | 10718263.36 | | |
| 2024-25 | 244744522 | 5804169.47 | | |

Source: nrega.nic.in

The secondary data analysis was drawn from the Mahatma Gandhi NREGS website, and the table above shows the status of PFMS in Mahatma Gandhi NREGS. The total transactions through ABPS from 2019 to 2024-25 (up to October) have been listed. It can be seen that the amount disbursed has increased over the years.

Table 2: State-wise Aadhaar Seeding - Total Transaction through Aadhaar-Based Payment (in Lakhs)

| State | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
|-------------------|----------|----------|----------|----------|----------|----------|
| Andhra Pradesh | 0 | 0 | 4210854 | 44915181 | 53073146 | 38330249 |
| Arunachal Pradesh | 64435 | 217619 | 166067 | 368648 | 1092505 | 442016 |
| Assam | 0 | 0 | 0 | 872143 | 6633784 | 4839945 |
| Bihar | 1881142 | 2006109 | 1331171 | 4509072 | 16935072 | 11058991 |
| Chhattisgarh | 15826332 | 18353451 | 15008737 | 17185333 | 23113895 | 15628401 |
| Goa | 0 | 0 | 342 | 10959 | 6481 | 5373 |
| Gujarat | 1894066 | 1898292 | 1907095 | 2034271 | 5160861 | 2913304 |

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| Haryana | 679326 | 1070852 | 828604 | 775612 | 1551714 | 848033 |
|------------------|-----------|-----------|-----------|-----------|-----------|-----------|
| Himachal Pradesh | 1734609 | 1828691 | 1865925 | 1701203 | 5053251 | 3883943 |
| Jammu And | | | | | | |
| Kashmir | 721897 | 1481411 | 982958 | 1783977 | 3865348 | 1819496 |
| Jharkhand | 5435203 | 7453587 | 5541190 | 14341676 | 29459012 | 13307370 |
| Karnataka | 8499730 | 10392911 | 10271713 | 9784047 | 20131966 | 13146775 |
| Kerala | 15247274 | 17036222 | 16690186 | 17224594 | 22086596 | 7987707 |
| Ladakh | 107878 | 95272 | 78547 | 94991 | 194401 | 64920 |
| Madhya Pradesh | 14577402 | 20213391 | 14460457 | 13926987 | 30897460 | 16363129 |
| Maharashtra | 4652055 | 4963992 | 4984580 | 5987786 | 17688876 | 12883989 |
| Manipur | 451973 | 794955 | 714016 | 1768210 | 987938 | 1365904 |
| Meghalaya | 334 | 157 | 372 | 44642 | 798896 | 992980 |
| Mizoram | 806289 | 733004 | 703613 | 996967 | 2065858 | 1232150 |
| Nagaland | 69396 | 73572 | 110885 | 220369 | 392383 | 316423 |
| Odisha | 8328186 | 13616223 | 10460935 | 16172036 | 28568812 | 10233311 |
| Punjab | 2347171 | 3066528 | 2465318 | 3359592 | 5808421 | 2924341 |
| Rajasthan | 21618456 | 24190312 | 20868799 | 21938558 | 35120203 | 19897852 |
| Sikkim | 204788 | 228683 | 194823 | 203936 | 300276 | 169664 |
| Tamil Nadu | 46953631 | 54201256 | 52700483 | 55348905 | 86699469 | 23108403 |
| Telangana | 0 | 0 | 0 | 2231378 | 18931919 | 18728207 |
| Tripura | 3582515 | 4254680 | 3611809 | 2747319 | 4135327 | 2480295 |
| Uttar Pradesh | 16774849 | 19830705 | 11263370 | 14262844 | 30781337 | 18532370 |
| Uttarakhand | 1430845 | 1650934 | 1207564 | 1191439 | 1884332 | 1007738 |
| West Bengal | 16568656 | 24089328 | 13148637 | 5 | 14 | 0 |
| Andaman And | | | | | | |
| Nicobar | 845 | 865 | 513 | 6618 | 25416 | 7218 |
| Dn Haveli And Dd | 0 | 0 | 0 | 0 | 2998 | 22343 |
| Lakshadweep | 0 | 0 | 0 | 0 | 0 | 0 |
| Puducherry | 157610 | 195158 | 120167 | 160916 | 432497 | 201682 |
| Total | 190616893 | 233938160 | 195899730 | 256170214 | 453880464 | 244744522 |

Source: nrega.nic.in

The table above shows state-wise Aadhaar seeding and total transactions through ABPS made from 2019-20 to 2024-25. It can be observed from the table that there were states like Andhra Pradesh, Assam, Goa, Telangana, Dadar Nagar Haveli, and Daman-Du and Lakshadweep who had not initiated Aadhaar seeding in 2019-20, but by 2022-23, all except Lakshadweep had done the requisite.

Table 3: Amount Involved in Transactions sent to PFMS (in Lakhs)

| State | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
|---------------------|------------|-----------|------------|------------|------------|
| Andaman And Nicobar | 634.3282 | 611.418 | 317.1047 | 458.0678 | 225.2083 |
| Andhra Pradesh | 645469.069 | 535064.1 | 681863.73 | 901392.589 | 608842.228 |
| Arunachal Pradesh | 50394.2787 | 50950.575 | 59442.8988 | 59372.1463 | 17068.8257 |
| Assam | 257904.777 | 243860.21 | 212546.56 | 246987.224 | 104740.155 |



Source:

| | Total | 10598606.8 | 10006616 | 10452965.3 | 10718263.4 | 5804169.47 |
|-----------------------|-------|--------------------------|------------------------|--------------------------|--------------------------|--------------------------|
| West Bengal | m 4 3 | 1221071.36 | 1009142.1 | 314168.431 | 23512.3495 | 10075.2334 |
| Uttarakhand | | 87587.9225 | 63843.469 | 95043.3283 | 73616.2046 | 44864.5414 |
| Uttar Pradesh | | 1295309.04 | 901670.82 | 1219289.3 | 1167462.51 | 694749.93 |
| Tripura | | 109388.523 | 110556.64 | 105022.612 | 115825.173 | 65873.659 |
| Telangana | | | 12719.334 | 362573.662 | 410116.986 | |
| Tamil Nadu | | 856825.67 | 988809.29 | 1217980.33 | 1354929.48 | 552268.909 |
| Sikkim | | 10696.4206 | 11877.62 | 11244.1434 | 13061.2296 | 7155.504 |
| Rajasthan | | 999250.866 | 1038104.2 | 1031646.48 | 949145.538 | 669281.372 |
| Punjab | | 125808.627 | 127925.32 | 141019.922 | 135332.326 | 75554.3836 |
| Puducherry | | 2640.4122 | 1518.8542 | 2396.4729 | 6200.1321 | 2846.755 |
| Odisha | | 602729.196 | 606198.06 | 572095.085 | 549787.3 | 280349.016 |
| Nagaland | | 43799.8524 | 67428.046 | 105591.086 | 77909.9987 | 13739.7097 |
| Mizoram | | 56048.3612 | 54605.358 | 54802.0622 | 72414.3897 | 32020.8343 |
| Meghalaya | | 136932.543 | 114953.12 | 127562.729 | 109952.678 | 78947.7242 |
| Manipur | | 72496.2171 | 66914.099 | 68506.1072 | 67217.365 | 31720.4986 |
| Maharashtra | | 206205.583 | 236145.76 | 273255.222 | 457981.621 | 376223.159 |
| Madhya Pradesh | | 928561.269 | 842668.68 | 818438.898 | 727143.081 | 425522.562 |
| Ladakh | | 5081.1192 | 5871.9338 | 7485.3981 | 7228.267 | 2184.7596 |
| Kerala | | 388832.196 | 405445.16 | 367798.459 | 399838.646 | 162245.497 |
| Karnataka | | 574088.892 | 629444.58 | 707379.338 | 688869.891 | 363529.201 |
| Jharkhand | | 321704.722 | 350214.9 | 299696.132 | 382441.056 | 162386.98 |
| Jammu And Kashmir | | 161088.548 | 116654.46 | 99194.6451 | 123616.961 | 57048.3533 |
| Himachal Pradesh | | 100406.167 | 110207.52 | 157648.334 | 132628.535 | 99381.8604 |
| Haryana | | 81672.5352 | 71752.227 | 48997.5559 | 60332.3484 | 38178.8274 |
| Gujarat | | 136880.386 | 174765.59 | 218183.214 | 208258.326 | 111547.782 |
| Goa | | | 26.36 | 417.2514 | 301.3879 | 144.7631 |
| Dn Haveli And Dd | | | | | 108.8818 | 457.4317 |
| Bihar Chhattisgarh | | 658132.802 460965.153 | 658785.49 397881.17 | 688877.917 382480.922 | 798402.022 396418.644 | 477398.607 237595.205 |

nrega.nic.in

It may be noted that the amount involved in transactions sent to PFMS (in lakhs) has increased from 2020-21 to 2024-25.

Conclusion

The integration of Mahatma Gandhi NREGS with PFMS represents a significant step towards efficient, transparent, and accountable public finance management in India's rural employment sector. While challenges remain, the integration has largely been successful in improving the implementation of Mahatma Gandhi NREGS. The authors recommended that there is a need for a digitalization process. The integration with other government schemes can lead to better digital inclusion of the masses. Enhanced data analytics for program optimization can be done if all data is maintained. They suggest integration with UPI would allow UPI-based

wage transfers that will, in turn, increase flexibility. This is the age of Artificial Intelligence. The authors suggest exploring AI technologies for faster verification and error reduction. They also suggest pilot projects for testing the Blockchain for enhanced transparency and traceability in case any grievance is raised.

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