

FOOD DELIVERY APP: TRENDS, FEATURES & TECHNOLOGIES USED FOR APP DEVELOPMENT**Abhishek Sharma¹, Nandani Sharma², Dr. Ashish Baiswar³****¹UG student of Department of Information Technology, Shri Ramswaroop Memorial College of Engineering and Management Lucknow, Uttar Pradesh, India****²Assistant Professor, Department of Information Technology, Shri Ramswaroop Memorial College of Engineering and Management Lucknow, Uttar Pradesh, India****³Assistant Professor, Department of Information Technology, Shri Ramswaroop Memorial College of Engineering and Management Lucknow, Uttar Pradesh, India****ABSTRACT**

The demand for food delivery app development is rising. Digital orders and deliveries have grown 300 faster than traditional dine-in deals since 2020. According to Statista, the 'platform-to-consumer' delivery member is anticipated to reach US\$96.8 million worldwide by 2024. Considering the consequences of COVID-19, this growth will remain steady for the foreseeable future. On-demand food delivery services came especially popular during COVID-19 lockdowns. The epidemic has further than doubled the food delivery business. Starting a food delivery service moment will turn into a prosperous business in the future. This paper will help you learn how to produce a food delivery app from both business and specialized perspectives.

The competition may be fierce, but beginners to the food delivery request should not be discouraged by rivalry. However, there's every chance of success. If you're fortified with an original idea and robust software with advanced features. Analyzing challengers and looking for gaps in their services can help you come up with a brilliant result. As the operation of food delivery Apps grows in the metropolitan metropolises in India, a growing trend is also being seen in lower metropolises. It has thus come a necessity for online food delivery service providers to identify the preferences and comprehensions of consumers to enable them to meet their prospects. Through this study the literal background, current script and possible unborn developments are anatomized in order to help online food delivery services develop better strategies to ameliorate deals and increase the client base.

Keywords--- Food Delivery, Perception, Consuming Process, Food Technology

INTRODUCTION

Food delivery app development can help you make a successful incipency. On-demand food delivery services came especially popular during COVID-19 lockdowns.

The epidemic has further than doubled the food delivery business.

COVID-19 created increased need for food delivery services amid social-distancing protocols and people's

fear of infection. In this way, 2020 seems to have marked the morning of a golden period for food delivery, especially for aggregators like Uber Eats, Deliveroo, and DoorDash. The grocery delivery service Instacart said it achieved its 2022 pretensions after just three weeks of 2020's lockdown.

The competition may be fierce, but beginners to the food delivery request should n't be discouraged by rivalry. However, there's every chance of success, If you're fortified with an original idea and robust software with advanced features. Analysing challengers and looking for gaps in their services can help you come up with a brilliant result.

Starting a food delivery service moment will turn into a prosperous business in the future. This Paper will help you learn how to produce a food delivery app from both business and specialized perspectives

- why on- demand delivery services is a good idea to start in 2022
- crucial food delivery business models to start with
- features that you should have in your food delivery app
- step-by- step process to produce a food delivery app design
- specialized aspects of food delivery app development

Apps like Uber Eats are in high demand right now. With the lockdowns each over the world and no way to dine out, people started ordering further in.

The change in consumer geste gave the assiduity of food delivery a huge boost. The four leading companies on the

U.S. food delivery apps request dredged in around\$5.5 billion in combined profit from April through September 2020. They doubled their profit from\$2.5 billion as compared to the same period last time.

The Covid-19 delivery smash

The four top U.S. food delivery apps saw profit rise\$ 3 billion inclusively in the alternate and third diggings, as the coronavirus epidemic needed sanctum-in- place restrictions.

Right now, 52 of consumers do n't feel like returning to bars and caffs when they open again. Therefore, caffs, cafes, presto- foods and other dining associations have no other choice than subscribe up for food delivery service apps, since it's the only way for them to survive.

Moment, food delivery operations are generating huge profit. All the statistics show that the assiduity of on-demand mess delivery will only grow in the future. That's why numerous companies are asking how to produce a food delivery app and laboriously investing in food delivery app development.

IDEA FOR A FOOD ORDERING APP

Get in touch with us to get recommendations for starting a food delivery service from specialized and business perspectives.

IDEA FOR A FOOD ORDERING APP

Get in touch with us to get recommendations for starting a food delivery service from specialized and business perspectives.

FOOD DELIVERY BUSINESS MODELS

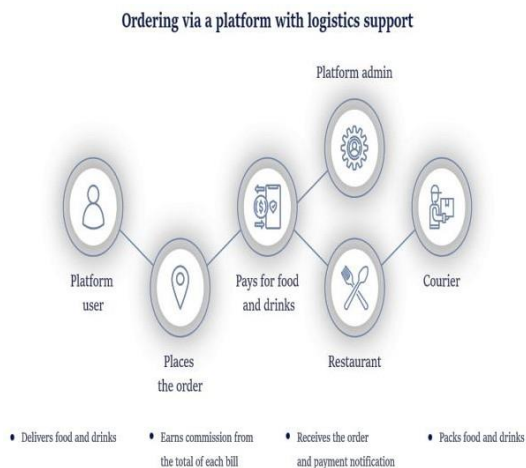
Food delivery operations are results that allow druggies to order refections from their favorite caffs or from a eatery that developed the operation.

When you consider how to produce a food delivery app, keep in mind that there are three types of food delivery business models. Depending on the type of food company you have or what business you want to start, you can choose between the following types

- aggregators with logistics
- aggregators without logistics
- cold-blooded food delivery results

Let's find out how they differ from each other.

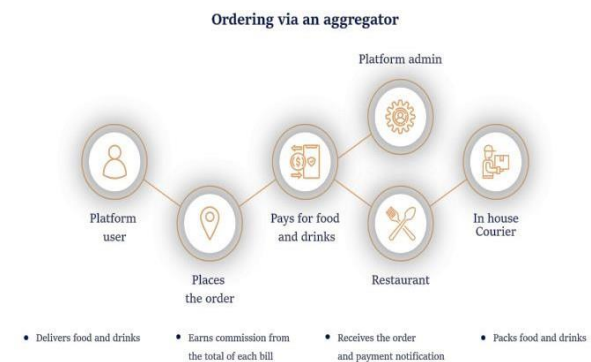
FOOD DELIVERY AGGREGATOR WITH LOGISTICS



Mobile food ordering apps of an aggregator type act as an intermediate between guests and caffs. They allow dining establishments to find guests and for druggies to order from their favorite caffs. A food delivery aggregator can either gi ve delivery services ornot.

In the first case script, after an order is placed within a mobile food delivery app, it's diverted to the eatery. After the eatery prepares and packs the order up, the motori st handed by the aggregator picks i t up and delivers it to the customer. Similar operations are generally making plutocrat on taking some commission for an order or food delivery. Similar results are multitudinous with a DoorDash being a great illustration.

FOOD DELIVERY AGGREGATOR



The other type of aggregators does n't gi ve delivery services. It means that after a stoner places an order within an app and i t's diverted to the eatery, the aggregator takes a commission and is over with thatorder.However, you wo n't need to invest a lot of plutocrat outspoken, since you do n't need to produce your own line and hire couriers, If you're wondering how to produce a food deli very app of this type.

Veritably frequently startups at the morning of their tri p work on this business model wi th GrubHub being a great i llustration.

FOOD DELIVERY OPERATIONS

Food delivery operations of the third type also gi ve the delivery option to caffs and guests. The mai n difference

between aggregators with mongrel platforms is that the alternate type works with a delivery company that provides couriers and delivers all orders.

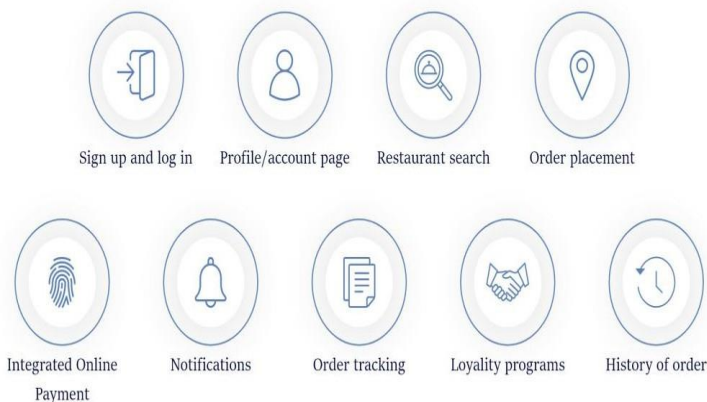
Caffs that want to produce a ingrained operation but do n't have numerous coffers to organi ze their own line, frequently choose this type of food delivery app development. You can mate up with Uber Eats or DoorDash to deliver the orders that you get within your operation.

KEY FEATURES OF FOOD DELIVERY APP DEVELOPMENT

To produce a food delivery app without understanding whi ch features go into development. Since a mess delivery app might correspond of different corridor for end- druggies, caffs, and couriers, the features for all differ.

Let's take a look at the mai n features for on- demand food delivery apps.

Key features of food delivery app development



Below a li st of the key features that you'll need to include in food delivery app development for guests

- Sing up and log in – druggies should be suitable to produce an account with your operation and also subscribe in when demanded.
- Profile/ account runner – after druggies subscri be up with your operation, they need to have the capabili ty to give their particular data, similar as name, delivery address, and indeed add their payment details.
- Restaurant hunt – this point can be enforced in different ways and i t should help druggies to find caffs. You might include different results, similar as hunt by position with GPS, cookery,etc.
- Order placement – this is the mai n point that allows consumers to choose food and make an order.
- Integrated onli ne payment – after a stoner puts an order within your operation, the coming step is the payment for that order. You can integrate your operation with different payment results, the most popular bei ng Apple Pay, Google Pay, PayPal, Stripe, and others depending on the position where you'll gi ve your operation.
- Still, you might need to consider adding some nice-to-have features that will ameliorate the stoner experience of your operation, If you want to know how to produce a food delivery app that guests wi ll fall in love with.
- Announcements – these will help you keep guests informed of their order's status, notify them about new immolations, special offers,etc.
- Order shadowing – the poi nt designed to help track the status of the order in real life.
- Fidelity programs – this point wi ll help to retain guests by offering special offers and abatements to the

most pious bones. You can make a robust fidelity program and integrate different rules.

- **History of orders** – it might be good for druggies to have access to the history of all orders ever made with your operation.

FOOD DELIVERY APP FEATURES FOR RESTAURANTS

Food delivery app features for restaurants



To think about features for the app designed for restaurants. When you are working on this part of the app, you will need to think about how to create a food delivery app from a business perspective and try to solve the issues that restaurants might have.

- **Registration and log in** – provides restaurants with the ability to create their business profiles.
- **Account page** – allows restaurants to provide their business information and update it when it's needed.
- **Content management** – since an application should provide users with the choice of food, restaurants need to have the ability to add their menus and meals they are offerings. Content management features can allow creating menus with photos, descriptions, a list of all the ingredients, and so on.

- **Order management** – the feature that allows restaurants to manage incoming orders and track their statuses.
- **Payments receiving** – after the order is delivered, restaurants receive payments made by clients through the app.
A list of nice-to-have features can include the following options:

- **Loyalty program** – restaurants need to have the ability to create a loyalty program for their clients to improve retention.
- **History of order** – access to the whole history of all orders received through the application system.
- **Revenue dashboard** – an additional feature that provides an overview of revenue history made with the app.

FOOD DELIVERY APPLICATION FEATURES FOR COURIERS

Food delivery application features for couriers



The app for couriers needs to provide them with all the features that are required for doing their job. The list of features can include different functionality.

- **Sign up and sign in** – provides a way to register an account with an application. It's possible to integrate the social login option with Google, Facebook, etc. to make the process faster and smoother.
 - **Order status** – displays the list of available orders and delivery details.
 - **Pick up management** – the feature allows couriers to manage pick-ups, like track the locations and time where they need to get and to deliver the feature.
- Aside from basic features, there are some additional, nice-to-have ones:
- **Revenue dashboard** – provides couriers with all the money they make with an app. This feature might give the ability to filter the revenue by days, months, etc.
 - **History of orders** – access to the whole history of orders with different filtering options.

FOOD DELIVERY APP DEVELOPMENT

Get in touch with our team and we will be happy to explain the best way to approach the development process and help you choose the needed features for customers, drivers, and restaurants.

CREATE FOOD DELIVERY APP STEP BY STEP



Creating a food delivery app like Uber might feel like a good idea at the launch. Still, you won't be suitable to get far with a echo of a popular result. The main secret of creating a successful operation is to make a unique result that solves the problems of target druggies.

In this section of the composition, we bandy how to produce a food delivery app to increase its chance for success.

DISSECT THE REQUEST

Request analysis is the first step of food delivery app development. You can't make any moves without knowing what you're stepping into, like your competition, request state, target followership, etc.

Request exploration will help you define how you can prosper in the assiduity

- Elect the request where you want to launch the result
- Identify your main challengers and dissect their strong and weak points
- Come up with ideas on how you can make your operation better
- Find your target followership and learn what they're looking for
- Test your app idea to see how your target followership will reply to it

CREATE A VALUE PROPOSITION

The coming step in your trip is coming up with a unique value proposition. In simple words, you need to

decide how to be different from food delivery like Grubhub or food delivery like Uber. You're assigned then to decide how to produce a food delivery app that will stand out.

Away from being unique, your operation should address the requirements of your target followership, being stoner-friendly, and help you with your business targets.²

When you have everything sorted out, you can produce a business model oil to punctuate the main value of your result.

Take a look at the image below that's an illustration of such a business model oil.

DESIGN AND DEVELOP APP

Once you come up with your unique value proposition and have a list of the features that your app will have, you can start looking for a food delivery app development company.

You can use similar platforms as Clutch, GoodFirms, the Manifest to find dependable technology mates. The choice of similar platforms is multitudinous.

OUTSOURCING APP DEVELOPMENT?

Check the composition prepared by our platoon where we explained how you can safely outsource food delivery app development and miscalculations that will bring you time and plutocrat Outsource App Development in 2020 How to Make It Work

The process of app development consists of different stages

- UX/ UI design
- Design planning
- App development
- QA and testing
- App launch

All of these services combined will help you produce a robust food delivery app.

PROMOTE YOUR FOOD DELIVERY OPERATION

Knowing how to produce a food delivery app isn't enough moment. The work on the operation's future doesn't end with its release on the app request. You'll need to work hard on its creation to make it successful.

A comprehensive approach will help you produce a robust marketing strategy. Consider concentrating on the following types of creation

- Paid advertisements
- Social media marketing
- Influencer marketing Partners

HOW TO CREATE FOOD DELIVERY APP FROM TECHNICAL SIDE

Food delivery app development is a process consisting of different steps. It can involve the use of different technologies, APIs, and third-party solutions.

Here, you can see the main technologies used for app development.

| | Android | i OS |
|-----------------------|----------------|--------------------|
| Programming languages | Kotlin, Java | Swift, Objective-C |
| SDK | Android SDK | i OS SDK |
| Toolkit | Android Studio | Apple Xcode |

| Service | APIs |
|--------------------|--|
| Push notifications | Twilio Nexmo Plivo Apple Push Notifications Firebase Cloud Messaging |
| Payments | PayPal Stripe Braintree Apple Pay Google Pay |
| Navigation | Google Maps Google Places Google Maps |
| Mailing services | Gmail ZeroBounce Firebase Cloud Messaging SendGrid |
| Social media | Google Facebook Twitter Instagram |

Away from these, you might need to integrate APIs of some capps, delivery services, etc. The choice of technologies depends on the operation type you decide to develop, target followership, and business model.

You might be wondering how important it'll bring you to produce such an app. Food delivery app development cost starts at\$ for an app with a introductory set of features for a single operating system (iOS or Android) and can reach\$ or indeed more when you add fresh features and platforms.

CONCLUSION

Now you know how to produce a food delivery app and to bring it to the request successfully. There are different possible third- party results, APIs, and technologies that you can include in the food delivery app development process to speed it up and to cut its cost.

The main secret behind the success of the whole process is chancing a dependable tech mate that will help you along the trip, successfully relating your USP, and coming up with a unique app idea.

The business of delivering food from different capps to homes or services is witnessing dramatic growth across America, Asia, and the Middle East. With a rapid-fire rise in the on- demand food delivery app niche, there are new Internet

platforms, which are attracting considerable investments and high- value investments.

[8]http://www.irjmst.com/article_pdf?id=6578.pdf

REFERENCES

[1] Sheryl E. Kimes Ph.D. (2011), "Customer Perceptions of Electronic Food Ordering", Cornell Hospitality Report, 11(10), pp. 6-15.

[2] Varsha Chavan, Priya Jadhav, Snehal Korade and Priyanka Teli (2015), "Implementing Customizable Online Food Ordering System Using Web Based Application", International Journal of Innovative Science, Engineering & Technology, Vol 2 Issue 4, April 2015.

[3] <https://web.stanford.edu/~chadj/facts.pdf>

[4] <https://theaims.ac.in/resources/online-food-service-in-india-an-analysis.html>

[5] https://econpapers.repec.org/article/eeejo/reco/v_3a35_3ay_3a2017_3ai_3ac_3ap_3a150-162.html

[6] "Pizza Hut Tells Twitter It Made The First Online Sale In 1994" - [Huffingtonpost.com](https://www.huffpost.com)

[7] <https://www.technomic.com/available-studies/consumer-trend-reports/takeout-off-premise>