Influencer Marketing vs Traditional Advertising: A Comparative Study on Consumer Trust

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Abstract

In today's fast-changing marketing world, the way brands connect with consumers has changed. This paper compares two popular approaches: influencer marketing and traditional advertising, focusing on their impact on consumer trust. Using a mixed research method, this study includes online surveys and expert interviews to understand how people react to these two types of marketing. The results show that influencer marketing builds more trust, especially among younger audiences, while traditional advertising still holds importance in creating brand awareness. This research helps businesses understand how to choose the right strategy based on their goals and target audience.

1.Introduction

Marketing is no longer just about showcasing a product. It's about building relationships with consumers. Traditional advertising, including TV, newspapers, and billboards, has been the standard for decades. However, with the rise of social media, influencer marketing has become a powerful tool. Influencers build personal connections with their followers, which can increase trust when they promote a product.

This study explores how these two approaches influence consumer trust. The aim is to help marketers understand the strengths and weaknesses of both methods and how they can be used to build long-term relationships with consumers.

2. Research Methodology

This study uses both quantitative and qualitative research methods.

Quantitative Component:

An online survey was conducted with 150 participants between the ages of 18 and 45. The survey focused on trust levels, response to advertisements, and purchase decisions influenced by either traditional ads or influencer endorsements.

Qualitative Component:

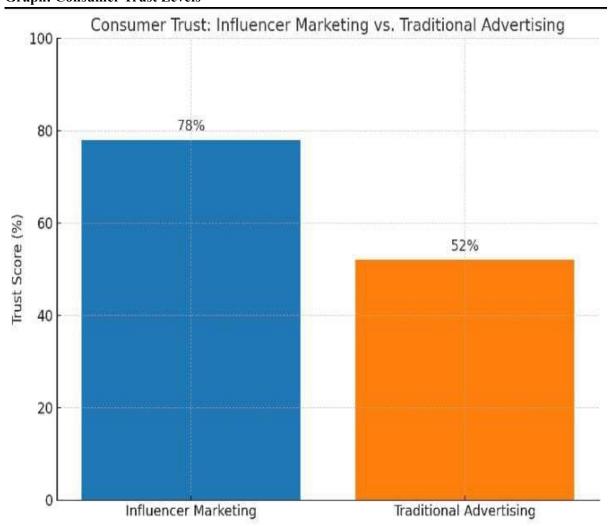
Interviews were conducted with 4 marketing professionals and 3 frequent online shoppers. The questions were based on personal experiences with influencer content and traditional ads.

Analytical Methods:

Survey data was analysed using basic statistics and comparison graphs. Interview responses were categorized to identify key themes in trust and perception.

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Graph: Consumer Trust Levels



3. Key Findings

Influencer Marketing Builds Higher Trust:

78% of survey respondents said they are more likely to trust a product recommended by an influencer they follow.

Traditional Advertising Builds Awareness but Less Trust:

52% of participants said traditional ads inform them about new products, but only 38% fully trust them.

Personal Connection is Key:

Influencers create emotional bonds with their audience through storytelling and personal content. This connection increases the trust factor.

Trust Varies by Age:

People under 30 showed more trust in influencer content, while those above 35 leaned more toward traditional advertising.

4. Comparative Analysis

Aspect	Influencer Marketing	Traditional Advertising
Trust Level	High (based on personal influence)	Medium to Low (brand-controlled)
Cost	Varies (can be cost-effective)	Often expensive

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Reach	Niche but engaged audiences	Mass audience
Interaction	Two-way (comments, likes, shares)	One-way communication
Content Style	Authentic and personal	Polished and formal

5. Discussion Points

The Rise of Digital Consumers:

Today's consumers spend more time online and trust people over ads. This shift is making influencer marketing more powerful.

Authenticity Matters:

Real-life use and personal stories from influencers are seen as more honest compared to scripted advertisements.

Choosing the Right Strategy:

Brands targeting younger audiences or niche markets may benefit more from influencer marketing. Traditional ads still work well for general brand awareness.

Challenges of Influencer Marketing:

Not all influencers are trustworthy. Fake followers and inauthentic content can reduce trust.

6. Conclusion and Implications

This study shows that while both influencer marketing and traditional advertising have their own roles, influencer marketing has a stronger impact on consumer trust, especially among younger people. Brands should consider combining both strategies to maximize impact.

Implications:

For Marketers: Choose strategies based on audience age and preferences. Use influencers for engagement and ads for awareness.

For Businesses: Invest in long-term relationships with authentic influencers.

For Consumers: Be aware of sponsored content and always check for transparency.

For Policymakers: Set clear guidelines for advertising transparency, especially in digital spaces.

In the digital age, trust is everything. Influencer marketing, when done ethically, can help brands connect deeply with their customers.

7. References

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