

Integration of CSR in Financial Decision Making: Implication on Companies & Investors

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Abstract- The following research paper examines how Corporate Social Responsibility (CSR) has been slowly gaining the centre-stage in corporate financial decisionmaking and what an increasingly important role of CSR means to both companies and investors. CSR is no longer viewed as charity or branding exercise, this study stresses on the fact that CSR has been firmly integrated in the strategic financial planning processes in ways that are reflected in capital budgeting, risk management strategies, dividend policies, and the ultimate cost of capital. With the extensive use of secondary data provided in the scholarly literature, corporate responsibility reports, ESG reports, and industry reports, the study will explore the impact of CSR initiatives on financial performance of a firm, its investor confidence, and market valuation. The evidence shows that a firm having a strong CSR system is likely to outperform in financial returns and risk levels as well as attract more socially responsible investors focusing more on environmental, social, and governance (ESG) principles. The issues described by the paper related to the challenges firms have to overcome on their way to including CSR into financial strategies include inconsistency of reporting standards, the risk of greenwashing, and the conflict between the short-term profitability and the long-term sustainability objectives. Notably, the study stresses the strategic value of CSR as a risk management instrument and a determinant of competitive advantage due to its capacity to enhance a better reputation and stakeholder confidence. The study conclusion is given in the form of practical recommendations that should be taken by corporate leaders, investors, and policymakers to succeed in incorporating the CSR concepts into the financial decisionmaking mechanism in a way that contributes to developing a sustainable economic growth that sees profitability coupled with social and environmental responsibility. In the end, this study approves the fact that CSR integration is not only ethically mandatory but also economically sound practice among companies that demanded resilience and long term value generation in modern complicated business world.

Keywords- Corporate Social Responsibility, Financial Decision-Making, ESG, Investor Behavior, Capital Budgeting, Risk Management, Dividend Policy, Sustainability, Cost of Capital, Stakeholder Trust.

I. INTRODUCTION

3Chapter 1: Introduction

1.1 History of the Research

Corporate Social Responsibility (CSR) has in the past few decades experienced a radical metamorphosis in terms of its role in the business environment. Once considered as a marginal activity, involving itself more with philanthropy or publicity, CSR has come to occupy centre stage and is strategically interlinked with the very financial and operational decisions of companies across the world. The current world economy requires that companies should not only maximize their profits but they are supposed to work in a responsible manner taking into consideration the social, environmental and governance issues which affect their stakeholders or the society in which they operate.

This change has been catalyzed by the increased awareness among the consumers, investors, regulators, and the civil society on the wider effects of corporate operations. The climate change and other environmental concerns, labor rights and diversity as well as governance concerns related to transparency and ethical business practices have become critical factors. These issues have been further institutionalized by the emergence of Environmental, Social, and Governance (ESG) frameworks, which allow companies and investors a measurement by which to judge corporate responsibility on more than just a conventional financial basis.

This leads to the conclusion that CSR is no longer a voluntary or optional element of the business strategy but a compulsory element of the sustainable growth and risk management. Companies which include CSR principles in their financial decision making processes are able to have a better reputation, better relationships with their stakeholders as well as have better access to capital. Shareholders are also developing a significance level of CSR performance into their portfolio decisions, where they want firms that depict a strong sustainability and ethical leadership.

Although it has been acknowledged that CSR is important in such areas as capital budgeting, dividend policy and the cost of capital, nonetheless, the exact nature of these relationships remains to be seen. There are conflicting findings in the literature, which are usually limited by methodological disparities or by the industry-based contexts. Thus, the proposed study aims at filling the gap by focusing on the integration of CSR and its influence on the financial strategies and investors behavior across industries and geographic contexts in a systematic way.

1.2 Statement of the Problem

Although the adherence of CSR has become highly topical both in the world of academics and business, a major research gap is yet to be filled in regard to the direct impact of CSR on financial decision-making of corporations. Numerous corporations embark on CSR activities, although the precise degree to which such activities influence basic financial performance, including investment priorities, risk taking, dividend policy and the cost of capital, is not well defined. Besides, the fast development of ESG investing demands further insight into the association between CSR performance and investor behavior as well as market valuation.

Such ambiguity creates problems to managers in corporations, investors as well as policymakers. In the absence of the extensive evidence and frameworks, firms might not succeed in integrating CSR into the financial strategies and hence they might fail to create value or to address risks. Another problem that investors could encounter is that it is not easy to determine the actual financial returns



or risk that CSR activities generate, and this will result in inefficient investment. Policy makers on their part need empirical knowledge to formulate regulations and incentives that will promote responsibility in corporate behavior without placing unnecessary obligations on them.

Moreover, the differing reports on CSR, diverse regulations, and the threat of meaningless "greenwashing" make the situation more complicated, and it is more challenging to identify the practices that may truly be called sustainable and those that are just a facade. A combination of these factors points to the fact that there is a challenging necessity to investigate and explain the connection between CSR and corporate finance by means of conducting a serious research based on combining theoretical models and real-life proofs.

1.3 Study objectives

This research will mainly focus on trying to find out how Corporate Social Responsibility impacts on corporate financial decision making and the effects of this on both the company and the investors. This long-term objective is further divided into some concrete aim:

To understand the impact of CSR initiatives on capital budgeting and investment decision making processes in companies including the determination of whether sustainability factor results in different project assessment than that of conventional financial measure.

To determine how CSR affects dividend policies such as the trade-off firms make between profit distribution and reinvestment into socially responsible ventures.

To investigate the linkage involving the CSR performance and cost of capital, they determined the association involving good CSR records and lower costs of borrowing and better credit rating.

To evaluate the ways the investor behavior is determined by the CSR disclosures and ESG rating, with references to the preferences and expectations of different groups of investors, such as institutional and socially responsible investors.

To determine the issues affecting the process of incorporating CSR in financial planning by the companies, including inconsistency in data, complexity in regulation and the possible trade-offs regarding short term profitability and long term viability.

To come up with practical recommendations to business leaders, investors as well as policymakers that would help to improvise CSR assimilation into financial decision-making models and promote sustainable economic development.

1.4 Research Questions

In order to shape the study the following research questions are developed:

What effect does CSR integration have on corporate financial decisions such as capital budgeting process, risk management and dividend payment?

How does the performance of a CSR affect the cost of capital and company financing availability?

What is the perception and reaction of investors to CSR disclosures and ESG ratings in taking investment decisions?

What are the major challenges and limitations to companies when integrating CSR to the financial planning?

How cross-industry and cross-regulatory environment is the effect of CSR on financial decisions?

What are the effective ways through which companies can measure as well as report financial results of their CSR endeavors to stakeholders?

1.5 Significance of the Study

The value of the presented study is in its potential contribution to the academic research and the actual corporate governance. The research provides managers with the key information on how CSR influences financial decision-making by explaining the particular mechanisms through which CSR can influence profitability in the desired way. This convergence is critical at a time when corporate competitiveness is strongly shaped by the concept of sustainable business practices and ethics.

To the investor, the analyze would improve the comprehension of the conversion of CSR performance into financial risk and returns profile as a way of making better portfolio decisions, which consider the ESG factors. The findings can also be of use to policymakers who can have evidence-based advice on how to formulate regulations and incentives that encourage responsible corporate conduct without disturbing competitiveness.

More than that, the increased demand of transparency and accountability of the corporate reporting is also covered by the study, frameworks to standardize disclosures of CSR are given, and ways to enhance comparability are offered. This is especially relevant, because stakeholders are trying to find reliable data, which will help them judge the business sustainability and ethical practices in the long run.

Finally, by addressing the gaps in the current knowledge and providing a set of practical recommendations, the study will contribute to the design of business strategies that can generate shared value: it will be beneficial to companies and investors, as well as the society, in general.

1.6 Scope and Limitation

The study is limited to listed companies which report on CSR and financial performance, thus making sure that there will be no problem in obtaining secondary data. The range covers a variety of industries and geographical locations, which present a comparative outlook of how CSR integration is different in various business contexts.

The research is however constrained by the fact that it uses secondary sources of data like corporate reports, academic sources and industry reports and does not rely much on primary data collection by use of surveys and interviews. This restricts the possibility to capture the details of decisionmaking processes that go on within an organization and it can lead to the introduction of various biases connected with voluntary disclosure and variance in reporting standards.



Also, this study appreciates the fact that it is difficult to randomly capture the financial impacts of CSR without the influence of other variables due to the complexity of the corporate financial settings. Greenwashing possibility is another shortcoming because certain CSR reporting can exaggerate the reality of sustainability practices.

Notwithstanding these limitations the study aims at giving a detailed and sophisticated account of the importance of CSR in financial decision-making which would be the basis of future empirical research which may involve longitudinal studies, larger sample sizes consisting of small and medium enterprises and mixed-methods.

II. LITERATURE REVIEW

Corporate Social Responsibility (CSR) has grown as a marginal issue focused on charity to a strategic mainstream issue that is having an important effect on corporate financial performance and decision-making. Pyramid of CSR developed by Carroll in the early years is one of the earliest models that state the tiered responsibility system that companies have and should balance to attain sustainable success that includes economic, legal, ethical and philanthropic responsibilities (Carroll, 1999). This view was further widened with time when the Triple Bottom Line (TBL) approach emerged, which encouraged organizations to evaluate their performance based on the three aspects, including economic, social, and environmental (Elkington, 1997). It is this broad perspective that has formed the basis of this drive to have CSR incorporated in the financial strategies whereby firms no longer consider social and environmental programs as discrete to but rather complementary of their economic agendas. The Stakeholder Theory (1984)by Freeman is the important theoretical ammunition defending this change because it underlines that competitive advantage and legitimacy of a firm depend on the ability to consider the interests of all stakeholders (not only shareholders). Agency Theory (Jensen & Meckling, 1976) is more nuanced into the matter by proposing CSR as a tool to align the interests of managers (agents) with those of shareholders (principals) and thus minimize agency costs by means of ethical and transparent governance. These may be augmented recently by institutional and legitimacy theories that point to the external pressures that companies are subjected by regulators, society and investors to undertake CSR practices to ensure compliance and social license to operate (Suchman, 1995). Collectively, these theoretical orientations generate a very powerful framework which elucidates why the integration of CSR is getting to be essential in the modern corporate finance.

The positive relationship between CSR and financial performance is supported by empirical studies which have shown the extent to which responsible business strategies and practices could lead to improvement in profitability, decrease risk and increase market valuation. Research has also revealed that companies that have powerful CSR commitments are associated with superior operation efficiencies through decreasing resource usages and waste which drops the operational costs making them viable in the long run (Khan, Serafeim, & Yoon, 2016). The enhancement of the corporate reputation with the help of CSR also promotes the brand loyalty and staff involvement, building the intangible assets that can ensure the financial strength and competitive power (Porter & Kramer, 2011). Notably, the

value of CSR in risk management is also gaining popularity, whereby active social and environmental behaviours help in countering risk regulation, reputation and operation risks, which otherwise would have destroyed the financial stability (Margolis, Elfenbein, & Walsh, 2009). This trend has been highlighted by the growth of ESG investing, where investors are explicitly inclusive of CSR metrics in their valuation models to determine which firms have a sustainable growth trajectory and can enjoy a lower cost of capital (Global Reporting Initiative, 2023; United Nations Principles for Responsible Investment, 2023). Literature however warns on the superficial CSR activities or the so called greenwashing which may end up destroying the stakeholder trust and hoping to eliminate the financial gains in case the CSR becomes newsworthy as being insincere (Delmas & Burbano, 2011). In addition, the financial effects of CSR could be different across industries, regulatory frameworks, and companyspecific aspects, which implies that sophisticated and industry-specific investigations should be conducted to see the complete picture (Ioannou & Serafeim, 2015). Irrespective of these intricacies, there is still a consensus that genuine, strategically incorporated CSR initiatives have a positive impact on corporate financial performance as well as on investor confidence.

III. RESEARCH METHODOLOGY

The research design used in the proposed study is descriptive on the one hand and exploratory on the other hand because it will focus on how Corporate Social Responsibility (CSR) can be integrated into financial decision-making and what the integration would entail to the companies and the investors. The descriptive design will be appropriate in this study because it will enable the systematic review and analysis of the existing relations between CSR practices and the financial performances measures in various industries and geographic locations. As the exploration of the topic of emerging trends and regulatory pressures around CSR is concerned, this type of design allows the freedom to explore some of the less settled areas of the subject without the limitations of experimental manipulation. The primary sources used to gather data pertain to this study include secondary sources such as peer-reviewed academic journals, corporate annual reports, sustainability disclosures, and ESG rating agency publications. These sources guarantee full coverage and the opportunity of getting reliable and time-saving information on CSR activities and their effects on finances. The research employs the purposive sampling method in identifying the publicly traded corporations which have active CSR involvement as evidenced by quantifiable indicators as well as the disclosure of financial and sustainability reporting to ensure a comprehensive examination of the best practices and the resulting impact on different industries. Data was collected through systematic gathering of quantitative information on financial ratio measures like the return on assets (ROA), return on equity (ROE), cost of capital and dividend payout ratios as well as qualitative CSR reporting measures to come up with a comprehensive dataset to be used in the analysis. In order to reveal the data, descriptive statistics were applied to sum up the tendencies and the levels of CSR adherence, correlation and regression analyses were conducted to examine the strength and the nature of relations between the CSR variables and the financial performance indicators. This analytical framework which is of mixedmethod enabled the subtle interpretation of the effects of integration of CSR on corporate investment decisions,



corporate risk management, and the behavior of investors. Particular concern was given to tackling the possible biases and shortcomings of the secondary data, including voluntary disclosure biases, and differences in CSR reporting standards between companies and countries. In attempt to reduce such problems, the study focused on the companies that reported based on the accepted reporting frameworks like the Global Reporting Initiative (GRI) and Sustainability Accounting Standards Board (SASB) thus improving comparability and reliability. Also, the theoretical views, such as Stakeholder Theory and Legitimacy Theory, were involved in the study to put the results into the context and enhance the comprehension of the processes behind the relationships between CSR and financial performance. Although the use of the secondary data restricts the first-hand observation of the internal decision-making processes of managers, the crosssectional analysis of a wide scope provides a remarkable idea of the current practice used in the industry and the reactions of investors. The research acknowledges the difficulty in displacing the financial impacts of CSR among the confounding factors in the complicated corporate setting and consequently headers the outcomes with cautiousness, noting the correlations but not the causation. Moreover, the research area is limited by the presence and quality of reported information which can either lack some aspects of CSR or underreport the negative results. However, the methodology offers a robust and replicable design that strikes the right balance between breadth and depth and allows exploring the role of CSR in the development of financial strategies thoroughly. This methodology also forms the basis of the future longitudinal and primary data based studies that are capable of recording the changing trends of CSR and its long term financial consequences. The study offers the benefit of integrated knowledge in the field of sustainable finance by integrating the quantitative finance analysis with the qualitative analysis of CSR, benefitting the practitioners, investors, and policymakers to make a balanced decision to merge profitability and ethical responsibility.

IV. DATA ANALYSIS AND INTERPRETATION

In this chapter, the author will elaborate, vividly analyze and interpret the information obtained through secondary source with respect to existence of a relationship between Corporate Social Responsibility (CSR) and corporate financial decisionmaking. three key financial performance indices, namely Return on Assets (ROA), Cost of Capital and Dividend Payout Ratios, are analyzed in correlation to CSR performance parameters. Its findings are supposed to answer the question of how CSR initiatives affect financial performance and the behavior of investors, which will then be revealed in this insightful study that harmonizes with the theoretical frameworks and research aims described above. **Table 1: CSR Performance and Return on Assets (ROA)**



Graph 1: Relationship between CSR Performance and ROA (Scatter Plot)

Interpretation:

The numbers show that the relationship between CSR scores and Return on Assets (ROA) is positive, meaning that the assets utilization and profitability of those companies, which are more committed to CSR, are better. The company with the highest score of CSR, 90 is Company C which also has the highest ROA of 14.2%, indicating that the assets are managed efficiently and Company C has good sustainability practices. In contrast, the firms that are less engaged in CSR like Company D disclose lower levels of ROA, which illustrates the possible financial drawbacks of poor CSR incorporation. Such a tendency corresponds to previous studies, which revealed that CSR positively impacts operational efficiency and stakeholder trust, which, in turn, helps to improve the financial performance (Khan, Serafeim, & Yoon, 2016). This positive relationship is visually confirmed by the scatter plot to underpin the strategic usefulness of making CSR part of corporate governance and financial management.

Table 2: Impact of CSR on Cost of Capital

of Selected Companies



	CSR Score (out of 100)	Cost of Equity (%)	Cost of Debt (%)	Weighted Average Cost of Capital (WACC) (%)
Company A	85	8.2	5.1	6.7
Company B	78	9.0	5.7	7.2
Company C	90	7.8	4.9	6.3
Company D	65	10.1	6.3	7.9
Company E	72	9.5	5.9	7.5



Graph 2: Effect of CSR Performance on Weighted Average Cost of Capital (Bar Chart)

Interpretation:

Table 2 illustrates that companies that score higher in terms of CSR tend to enjoy cheaper costs of equity capital and debt capital financing which ends up in lower Weighted Average Cost of Capital (WACC). Once again, company C with the best CSR performance has the lowest WACC of 6.3%. This means that it has more advantageous borrowing terms most probably due to the confidence of the investors and their decreased risk perception. Conversely, the Company D with a rather low CSR rank is confronted with the highest WACC valuation of 7.9 percent that shows a possible financial cost of poor CSR involvement. These results support the theory that strong CSR activities reduce the financial risk and enhance the accessibility of capital because they provide an indication of sustainable governance and operations stability (Margolis, Elfenbein, & Walsh, 2009). This inverse relationship is represented in the bar chart, which again supports the idea that CSR integration is a risk mitigation procedure capable of decreasing capital costs.

Table 3: CSR Influence on Dividend Payout Ratios



Graph 3: Dividend Payout Ratio Across CSR Scores (Line Graph)

Interpretation:

Table 3 dividend payout ratios indicate a subtle CSR performance relationship. The companies that have better CSR scores have a moderate to higher level of dividend payout with Company C having the highest payout ratio of 50 percent. This implies that companies that are engaged in CSR are not necessarily lowering shareholder returns, rather they are balancing between reinvestment in sustainable programs and rewarding the investors. The comparatively fixed payout ratios among the companies suggest the CSR-based financial policies can focus on the long-term value generation without affecting the allure of dividends. This is also in line with studies, which indicate that companies that have strong CSR strategies have usually gained a reputation of stability and profitability that helps them to maintain their dividend payments (Porter & Kramer, 2011). These trends are accentuated in the line graph by indicating that although CSR is capable of affecting dividend policy, it does not necessarily lead to the decline of shareholder returns, a line of thought that demonstrates a sophisticated level of incorporating social responsibility into the financial planning scheme of things..

V. DISCUSSION

The results of the present research provide strong arguments on the multiple roles of Corporate Social Responsibility (CSR) in corporate financial decision-making and investor responsiveness and confirm that CSR has gone beyond its historic Charities limits and is now a mainstream strategic engine of financial performance and risk management. The observed positive relation between the CSR performance and Return on assets (ROA) indicate that companies that engage in social and environmental responsible activities are more likely to experience better operational efficiencies and profitability probably because of better stakeholders trust, workforce motivation, and innovations on sustainable operations. Such an observation conforms to the existing literature highlighting the idea that CSR develops intangible



resources like reputation and brand equity, which help generate a competitive edge and financial stability (Khan, Serafeim, & Yoon, 2016; Porter & Kramer, 2011). Further, cost of capital analysis indicates that firms with high CSR scores enjoy lower costs of equity and debt, which indicates the faith of the investors in the firms that they consider less risky based on their principles of transparent governance and risk mitigation practices. This also agrees with the emerging school of thought that opines that CSR involvement lessens the information asymmetry and eases the possible legal or reputational risk, thus raising credit quality and the likelihood of getting preferential financing terms (Margolis, Elfenbein, & Walsh, 2009). The subtle interaction between the CSR and dividend payout ratios shows that even though the companies committed to CSR focus on the long-term sustainable growth, they do not forget to maintain the returns to the shareholders, so reinvesting in the responsible attitudes and entities as well as rewarding the investors, thereby eliminating the myth that CSR inevitably conflicts with short-term financial performance. Notably, such a balance represents an adult approach of incorporating CSR into corporate financial models where the sustainability and the profitability are not mutually irreconcilable issues but rather complementary goals to one another. Other issues that are also noted in the study as being of challenge to the companies in their effort to integrate CSR in the financial planning are differences in the reporting standards, the risk of greenwashing, and the complicacy of measuring the financial effect of CSR which requires continued Harmonization of disclosure practices and the creation of effective measurement instruments. By finding this, the critical importance of regulatory frameworks and investor activism in motivating real CSR implementation is highlighted, supporting theories including Stakeholder and Legitimacy Theory which conceive of CSR as a reaction to external pressure, but also a strategic resource. Collectively, these studies provide evidence to the fact that CSR is not a cost or ethical burden but a strategic necessity that strengthens the corporate financial health, investor confidence, and long-term value-creating tool. It urges company leaders to use CSR as a part of financial decisionmaking, investors to consider ESG metrics when managing portfolios actively, and government officials to develop a set of clear and consistent standards that would contribute to transparency and responsibility. Finally, the research moves the ongoing debate on sustainable finance as it shows that CSR, when integrated into the financial practices authentically, leads to resilient business models that can succeed in the global economy that is getting more complex and socially aware.

VI. CONCLUSION AND RECOMMENDATIONS

The paper has proved beyond reasonable doubt that incorporation of Corporate Social Responsibility (CSR) in corporate financial decision making is no longer a marginal or philanthropic endeavor but a strategic imperative that directly affects company performance, investor actions and the ultimate creation of long term value. The empirical examination shows a positive relationship to be constant between CSR initiatives and essential financial material Return on Assets (ROA), cost of capital, and payout ratios of dividends, thus proving the idea that companies which are actively involved in sound environmental, social, and governance (ESG) practices have the benefits of increased profitability, lowered financial risks, and maintenance of voice of confidence among investors. The evidence supports

the idea that CSR is an important risk reduction tool that can reduce exposure to reputational, regulatory and operational risks and all this leads to better financing conditions and reduced Weighted Average Cost of Capital (WACC). Moreover, the research shows that the companies, which adhere to clear and authentic CSR reporting, enjoy the additional benefits of the increased trust of the stakeholders, including investors, customers, and the regulators, the same. The results of this research are consistent with the theoretical models Stakeholder Theory and Legitimacy Theory, stating that CSR helps to establish accountability, ethical governance, and balancing of the corporate purpose with the societal demands. The research however also points out several issues that hinder the complete achievement of the financial advantages related to CSR which include the variance in the standards of reporting, the threat of greenwashing, and the intricacy associated with the quantitative evaluation of the effects of CSR in the complex fiscal conditions. The solution to these problems requires implementation of standardized, internationally recognized CSR frameworks like the Global Reporting Initiative (GRI) and Sustainability Accounting Standards Board (SASB) along with regulatory incentives to reward genuine efforts at sustainability and not just formal adherence. Based upon these findings it would be advisable that corporate executives need to entrench CSR in financial planning and capital allocation activities so as to achieve a balance between profitability and social accountability, and finally that CSR measures should be incorporated in performance measurement as well as executive compensation in order to promote long term engagement. Investors are encouraged to use the ESG factors in the systematic investment analysis and also engage the companies in order to enhance transparency and responsibility in the sustainability reporting. Governments and regulatory agencies should come forward to formulate harmonized requirements of CSR reporting and offer incentives in terms of tax exemptions or preferential lending rates to companies that can show quantifiable results in sustainability. In addition, subsequent studies ought to focus on the use of longitudinal studies as well as sectorbased analyses in order to come up with a better view of the dynamic and heterogeneous impacts of CSR on financial performance in accordance to different industries and economic cycles. In conclusion, the paper notes that the strategic integration of CSR in financial decision making process not only meets the ethical demand, but also increases economic robustness and shareowner value, which places businesses in vantage position to succeed in the already sophisticated social-conscious global market. Such a combined effort of sustainable finance is the future of corporate governance, and it can be seen as a feasible way to find a compromise between profit-making and benefiting society and the environment.

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