Job Satisfaction and Work Experience: A Study Using Employees of Road Transport Corporation

Bhanu Priya Bhatia, Research scholar, Himachal Pradesh University, Summerhill Shimla, India

Dr.Manish Khangta, Assistant professor, Department of Evening Studies, H.P.U Shimla India.

Abstract

Purpose- The purpose of the study is to explore how key Human resource practices such as recruitment &selection, promotion and transfer policy, working conditions, fairness of work, grievance redressal mechanism, conflict& pressure and events celebration influence employee perceptions and satisfaction with particular focus on how these perceptions vary based on employees, work experience.

Design/methodology/approach-The study was carried out by collecting data from employees of Himachal road Transport Corporation including drivers &conductors, official staff and mechanical staff. Quantitative study conducted to accomplish the study. Sample size of 120 employees of Shimla district responded to the field survey. Primary and secondary data used to conduct the study. Judgmental sampling method was followed to accomplish the study. Structured questionnaire was prepared on five Likert,s point scale from strongly agree to strongly disagree. Statistical measures such as airthematic mean, standard deviation, one way anova test applied to know the significant difference regarding various HRM practices followed in organization.

Research Limitations- Road transport corporation plays vital role in the development of state and nation. As Himachal road transport is second largest public sector of state with numbers of employees, study is carried out to examine human resource management practices. Quantitative data is collected only from Shimla district of Himachal Pradesh due to time limit. The study includes employees of Shimla district. The study also covers all those aspect, which are related to job satisfaction of employees in respect of HRM practices of HRTC. The study covers accessible units, divisional offices, workshops and head offices of HRTC of Shimla district. Researcher can further elaborate the scope by including more areas. The study is conducted as only limited studies has been on conducted on such largest public sector organization.

Findings-The study reveals that the analysis of variance is below 0.05 that indicates the statistically significant difference between the means of the groups being compared. It suggests that the employees perceptions in relation to various HRM practices significantly vary based on their work experience. Post hoc result shows which group differ significantly. The results showing strong evidence that work experience affects their perception of HRM practices means work experience is a key factor in shaping the employees attitudes towards HRM practices.

Originality/value-The study provides unique contribution to the field of human resource management practices. This study is based on primary data collection. Earlier studies explored various demographic factors influencing HRM effectiveness, this study focused on the often-overlooked role of work experience as a key variable. The use of statistical analysis one way anova reveals the significant differences how employees having different stages of work experiences perceive and respond to HRM practices of organization.

Keywords- Job satisfaction; human resource; human resource management; employees.

Paper type-Research paper

Introduction

The sustainable development projects are long and complex in nature and require long-term investments in human resources. Therefore, it's paramount todevelop robust global standards and relevant frameworksfor the organizations to attract skilled employees as well as realigning businesses towards adoptingsustainable and societal friendly human resource practices. The rise of digital financial technologies, like block chain and AI, is revolutionizing the way human



Volume: 09 Issue: 05 | May - 2025 SJIF Rating: 8.586 **ISSN: 2582-3930**

resource is managed, offering new ways to track and verify the impact ofinvestments in human resources. A digital HR platform manages critical HR functions like hiring, wages, benefits, productivity management and employee communication etc. The areas of focus may include nature-based solutions, job satisfaction along with financial assistance and just transition strategies. At thisjuncture it is essential that skilled employees be attracted tofinance the organizational prosperity. As management professionals, superiors are the fulcrum ofeconomic activity and being able to work in collaboration with policymakers and industry. Theirrole in promotingeffective human resource management practices becomes critical in enhancing trust, credence and transparency by adopting global standardswhich would ensure fair and standardized information toemployees and foster innovation through policy. To empower the futureleaders to build a stronger, more prosperous India, shapingminds that will propel the country's development and innovation. It assumes that organizations must follow relevant quality management standards and highlights the significance of meticulous planning, professional judgment, and skepticisms. Global emphasis on sustainability growseffective, practices for human resource are going to play a crucial role in shaping the future of business and societal well-being.

HRM refers to people practices. The organization's business strategy that needs to be accompanied by several types of HRM practices that includes job analysis and designing jobs, determining workforce required with specific skills and knowledge (human resource planning), attracting talented workers, recruiting, selection, training &development that teach workers how to execute their duties and prepare them for the future challenges, performance management that estimates worker performance, compensation, which incentivizes and recognizes employees'& employees relation which builds positive atmosphere at work. When all the practices are handled very well, an organization performs at its best and attains its objectives. If adequate policies are framed that satisfies employees they will be more inclined towards organization success, be more creative, productive and try to attain more favorable position in the community.(Armstrong, 2010) A more recent and less philosophical reference to HRM was made by Boxall et al (2007), who defined it as 'The management of work and people towards desired ends. In 2015, the United Nation Assembly launched "2030 Agenda" consisting 17 development goals (SDGs) & 169 targets emphasizing on three pillars those are economic, social & environment based on five key pillars of "people, planet, peace, prosperity and partnership" to promote sustained economic growth, shared prosperity and decent work environment. Collaboration among various public &private sector, government and individuals required to accomplish the goal. One of the area that can make most significant contribution in achieving sustainable development goals is HRM.(Chams & García-Blandón, 2019)Every organization has a distinctive organizational culture and its own work climate consists of its own philosophy and principles, its own ways of tackling the problems and making decisions. It has its own embedded patterns of performing task. Its own ingrained beliefs, way of behaving and thought pattern, practices that define its organizational culture constructing organization strategy may or may not be compatible with its culture. An organization's culture is either an important contributor or an obstacle to successful strategy execution. Strong culture foster good strategy execution when there's fit and hampers the execution when there's insignificant fit. Organization must create values through recognizing business opportunities through management skills to mobilize human, financial and material resources and welcome new ideas and promote innovation that improve performance and profitability and benefits the whole organization. Proficient and competent employees are the prime capital for the organizations; human capital can persuade and shape the other resources of the organization. Shaping, control and coordination, utilization of various production factors are only achievable through human resources. (Argyris, 2000) It is stated that the ideas of employees for innovative success should be appreciated in the organization for innovative success.(Laursen & Foss, 2003) On other hand, if organization desires to increase innovation level improvement in the worker morale and motivation levels is required and favorable environment should also be created for them to share ideas and information.(Kang et al., 2007)⁷

REVIEW OF LITERATURE

Review of literature provides an overview, if one has limited time to conduct research in context of multipurpose. It keeps Professionals in their field up to date with current information. For scholars it help to shape and guide in the direction that one may not have thought of by offering insights and different perspectives on the subject and rationalize

the reason to do particular research. Keeping the above in view following pages present a brief overview of some researchers' work.

(Kehoe & Wright, 2013)acknowledged that high performance HR practices in SHRM were consistently linked to favorable organizational results such as financial performance and market success, nevertheless,lesserresearch has examined how employees' perceptions of these HR policies affect more direct consequences that could influence how well HR procedures perform. Recent studies highlighted the significance of employee's opinions of effective HR procedures affect variables like organizational citizenship behavior and absenteeism intent to stay. It has been specifically examined how affective organization commitment mediates this relationship. Survey study was conducted for the fulfillment of research, mediation analysis has been performed indicated the positive effect of employees' perceptions of high-performance HR practice used at the job group level towards all dependent variables &that affective The connection between organizational citizenship behavior and perceptions of HR practices was completely mediated by organizational commitment, and it was partially mediated by it.

(Homberg & Vogel, 2016) the paper served as an introduction to a special issue on human resource management practices and public service motivation. Analyzing how two literary works are related to one another. It integrated a meta analysis of how HR practices affect public service motivation with a bibliometric examination of the internal connection. The results showed that although through HRM was a major topic in the literature on PSM, there was a lot of need for more integration. Extrinsic HR practices did not correlate with public service motivation, while intrinsic HR had favorable and significant effect. The study made a distinctive contribution by using cutting-edge methods and carrying out the first meta analysis of the subject.

(Kaumi Alkali Kalli et al., 2023) considered training as tool that enhances individual skills, knowledge and abilities of a resource& enabled person to understand certain aspects of business. Need for training programme arose when discrepancies were identified between the expected and actual performance of the employees. Senior management typically attempted to address this skills gap by applying on the job training. Over time it became evident that when training and resource development, combined along with effective practices directly influenced the quality of HR outcomes, ultimately leading to improved performance, thus training is characterized as deliberate effort to aim at improving factors that impact an individual's job performance. Employees turned to on-the-job training as a method to boost job satisfaction, reduce anxiety, and better manage their workloads. Senior management in organization held the responsibility of understanding and addressing the needs of their workforce. In light of these developments, studies were conducted to examine how training and development affects employee performance against this backdrop

(Agnihotri Vijay Singh, n.d.) examined morale & job satisfaction of the Himachal Road Transport Corporation (HRTC) employees. It aimed to determine the satisfaction and morale levels of HRTC employees with the policies currently offered and facilities provided by the state and HRTC management. HRTC, being the second-largest public sector organization in the state, played a vital role in transportation. However, employees of HRTC had frequently gone on strike over unmet demands, causing public inconvenience and adopting a work-to-rule system. They were dissatisfied with the policies of the state government and HRTC management. The organization's growth was hindered by the lack of employee satisfaction and motivation. The researcher delved into the issues of morale, motivation, and dissatisfaction to better understand the problem.

Objective

- To evaluate the effect of different levels of work experience levels on the various HRM practices among Himachal road transport corporation employees.
- To provide recommendations in light of the findings.

Hypothesis

Keeping in view the objective of the study, following hypothesis have been developed for testing.

H1: Significant differences in the implementation and effectiveness of HRM practices among road transport sector employee depending on their work experience levels.

H0: No significant difference the implementation and effectiveness of HRM practices among road transport sector employees depending on their work experience levels.

Results and discussion

Employee's work satisfaction level is the main focus of the study. Present study aim is to improve the understanding the variables influencing employee satisfaction level of employees based on various human resource management practices. When analysis of variance value is less than 0.05, the primary study reveals statistically significant differences between the means of the groups under comparison. It suggests that the employees perceptions depending on various HRM practices significantly vary based on their work experience. Post hoc result shows which group differ significantly. The results showing strong evidence that work experience affects their perception of HRM practices means work experience is a key factor in shaping the employees attitudes towards HRM practices.

Table 1

Demographic profile of the respondents along with Percentage

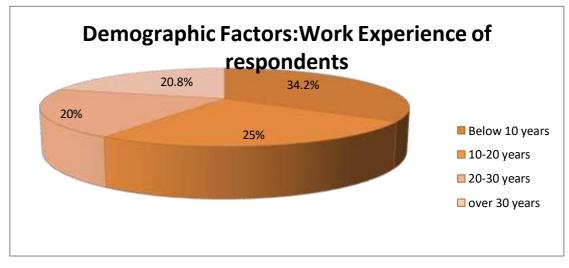
Work experience, any experience gained by person while working in specific field or occupation. Central to this framework, is the idea that employee satisfaction and stress are function of individuals' experiences at work which, in turn, are affected by human resource practices related to human resources that are in place in organization it is practical knowledge, skill or practice derived directly from observation. In the present study, work experience of employees has been tabulated into four categories shown below.

Table-1: Distribution of Respondents Depending on Work Experience

Work Experience(years)	Frequency	Percentage
Under 10 years	41	34.2
10-20 years	30	25.0
20-30 years	24	20.0
over 30 years	25	20.8
Total	120	100.0

The table1and figure1 reveals that the percent of workers whose work experience is under 10 years i.e. 34.2 percentage, followed by those with work experience between 10-20 years i.e. is 25.0 percent; those with more than 30 years of work experience i.e. 20.8 percent and followed by those with 20-30 years of work experience i.e. 20.0 percent. Therefore it can be said that the employees having experience below 10 years shows maximum percentage regarding work experience than others employees of transport undertakings.

Figure-1: Distribution of Respondents on the Basis of Work Experience



Source: Information gathered using structured questionnaire.

Table 2
Table -2(a): Descriptive Statistical Analysis for Recruitment and Selection on the Basis of Work Experience

Work experience	N	Mean	Std. Deviation	Std. Error	Minimum	Maximum
Below 10 years	41	10.7317	2.77511	.43340	3.00	15.00
10-20 years	30	9.2000	3.05580	.55791	3.00	15.00
20-30 years	24	11.2500	2.57496	.52561	3.00	15.00
over 30 years	25	9.0800	3.04029	.60806	3.00	15.00
Total	120	10.1083	2.97269	.27137	3.00	15.00

Source: Information gathered using structured questionnaire.

The aforementioned table -2 (a) present descriptive statistical analyses for recruitment and selection based on work experience clears that workers with 20 to 30 years of experience demonstrates the highest satisfied level with procedure of recruitment and selection.

Table -2(b): ANOVA Analysis of Recruitment and Selection based on Work Experience

	Sum of Squares	df	Mean Square	F	Sig.
Between Groups	98.403	3	32.801	3.992	.010
Within Groups	953.189	116	8.217		
Total	1051.592	119			

The table-2(b) presents one way ANOVA to examine the difference in perception of workers based on their work experience. Since the F- test value is less than 0.05. Hence, the null hypothesis has been rejected. Therefore, the table clearly indicates the significant difference regarding recruitment and selection procedure in their respective transport undertakings on the based on work experience.

Table-2(c): Post Hoc result for Recruitment and Selection Based on Work Experience

Work experience (years)		Mean Difference	Std. Error	Sig.	
	10-20 years	1.53171	.68871	.123	
	10-20 years	1.551/1	.008/1	.123	
Below 10 years	20-30 years	51829	.73675	.896	
	over 30 years	1.65171	.72740	.111	
10-20 years	Below 10 years	-1.53171	.68871	.123	
·	20-30 years	-2.05000*	.78504	.049	



Volume: 09 Issue: 05 | May - 2025 SJIF Rating: 8.586 **ISSN: 2582-3930**

	over 30 years	.12000	.77627	.999	
	Below 10 years	.51829	.73675	.896	
20-30 years	10-20 years	2.05000*	.78504	.049	
	over 30 years	2.17000*	.81919	.045	
	Below 10 years	-1.65171	.72740	.111	
over 30 years	10-20 years	12000	.77627	.999	
	20-30 years	-2.17000*	.81919	.045	

^{*}At the 0.05 percent level the mean difference is significant.

Table-2(c) shows the result of post hoc test indicates significantly diverse opinion of employees having different work experience. When compared the mean difference in the work experience between 20-30 years is highly significant with the work experience between 10-20 years and 20-30 years with the work experience over 30 years, thus it is clear that these groups have different views regarding recruitment and selection based on their work experience.

Table 3(a): Descriptive Statistical Analysis Promotion and transfer policy on the Basis of Work Experience

	15.3171	3.47447	.54262	0.00	20.00
.]	15.3171	3.47447	54262	0.00	20.00
1	15.3171	3.47447	54262	0.00	20.00
			.34202	9.00	20.00
)	14.1000	3.75408	.68540	7.00	20.00
ļ 1	15.5000	3.23029	.65938	9.00	21.00
5 1	12.6800	3.40000	.68000	5.00	19.00
20	14.5000	3.60672	.32925	5.00	21.00
ļ		15.5000 12.6800	15.5000 3.23029 12.6800 3.40000	15.5000 3.23029 .65938 12.6800 3.40000 .68000	15.5000 3.23029 .65938 9.00 12.6800 3.40000 .68000 5.00

Source: Information gathered using structured questionnaire.

The promotion and transfer policy descriptive statistical analysis based on work experience shown in aforementioned table -3a. The age group 20-30 years shows highest mean score i.e. 15.5000 and lowest for the age group over 30 years i.e., 12.6800. Therefore it indicates that employees whose age is between 20-30 years are maximum satisfy with the promotion and transfer policy based on work experience in the respective organization.DONE

Table -3(b): ANOVA Results Related to Promotion and Transfer policy Based on Work Experience

	Sum of Squares	Df	Mean Square	F	Sig.
Between Groups	138.982	3	46.327	3.814	.012
Within Groups	1409.018	116	12.147		



Volume: 09 Issue: 05 | May - 2025 SJIF Rating: 8.586 **ISSN: 2582-3930**

Total	1548.000	119		

Table 3(b) demonstrate ANOVA analysis which shows the F-test value below 0.05 in relation to promotion and transfer policy based on the work experience that rejects the null hypothesis concluding the significant difference in the opinion of employees regarding promotion and transfer policy in their organization based on work experience.

Table-3(c): Post Hoc Analysis on Promotion and Transfer policy based on work experience.

	Mean Difference	Std. Error	Sig.
10-20 years	1.21707	.83735	.469
20-30 years	18293	.89575	.997
over 30 years	2.63707*	.88438	.018
Below 10 years	-1.21707	.83735	.469
20-30 years	-1.40000	.95446	.461
over 30 years	1.42000	.94380	.438
Below 10 years	.18293	.89575	.997
10-20 years	1.40000	.95446	.461
over 30 years	2.82000*	.99598	.028
Below 10 years	-2.63707*	.88438	.018
10-20 years	-1.42000	.94380	.438
20-30 years	-2.82000*	.99598	.028
	20-30 years over 30 years Below 10 years 20-30 years over 30 years Below 10 years 10-20 years over 30 years Below 10 years	10-20 years 1.21707 20-30 years18293 over 30 years 2.63707* Below 10 years -1.21707 20-30 years -1.40000 over 30 years 1.42000 Below 10 years 1.8293 10-20 years 1.40000 over 30 years 2.82000* Below 10 years -2.63707* 10-20 years -1.42000	10-20 years 1.21707 .83735 20-30 years 18293 .89575 over 30 years 2.63707* .88438 Below 10 years -1.21707 .83735 20-30 years -1.40000 .95446 over 30 years 1.42000 .94380 Below 10 years 1.8293 .89575 10-20 years 1.40000 .95446 over 30 years 2.82000* .99598 Below 10 years -2.63707* .88438 10-20 years -1.42000 .94380

^{*}At the 0.05 percent level the mean difference is significant.

The table 3(c) reveals the result of post hoc test which indicates that the statistically significant mean difference between the workers below 10 year of work experience and those with over 30 years aswell as between the workers with 20-30 years experience and those with over 30 years. which shows that the workers' perceptions regarding promotion and transfer rules fluctuates significantly.

Table 4

Table -4(a): Work Experience Based Descriptive Statistical Analysis of Workplace Fairness

Work experience	N	Mean	Std. Deviation	Std. Error	Minimum	Maximum
Below 10 years	41	10.5854	2.10921	.32940	6.00	15.00
10-20 years	30	8.9667	2.80988	.51301	3.00	12.00
20-30 years	24	11.4167	2.43018	.49606	6.00	15.00



Volume: 09 Issue: 05 | May - 2025 SJIF Rating: 8.586 ISSN: 2582-3930

over 30 years	25	10.1600	2.80891	.56178	3.00	13.00
Total	120	10.2583	2.62341	.23948	3.00	15.00

Source: Information gathered using structured questionnaire.

Table -4(a) explains work experience based descriptive statistical analysis of workplace fairness that shows workers with work experience between 20-30 years are highly satisfied with the workplace fairness.

Table -4(b): ANOVA Results of Workplace Fairness Based on Work Experience

	Sum of Squares	Df	Mean Square	F	Sig.
Between Groups	86.880	3	28.960	4.589	.005
Within Groups	732.111	116	6.311		
Total	818.992	119			

Table -4(b) shows ANOVA results for workplace fairness based on work experience. The F-test score is less than 0.05. As a result, the null hypothesis is disapproved; indicating that there is variation in workers opinion regarding workplace fairness in their organization.

Table-4.(c) Post hoc result for fairness of work based on work experience

Work experience		Mean Difference	Std. Error	Sig.
	10-20 years	1.61870*	.60358	.041
Below 10 years	20-30 years	83130	.64568	.573
	over 30 years	.42537	.63748	.909
	Below 10 years	-1.61870*	.60358	.041
10-20 years	20-30 years	-2.45000*	.68800	.003
	over 30 years	-1.19333	.68032	.301
	Below 10 years	.83130	.64568	.573
20-30 years	10-20 years	2.45000*	.68800	.003
	over 30 years	1.25667	.71793	.303
	Below 10 years	42537	.63748	.909
over 30 years	10-20 years	1.19333	.68032	.301
	20-30 years	-1.25667	.71793	.303

^{*}At the 0.05 percent level the mean difference is significant.

The post hoc test findings for fairness with regard to job experience are shown in Table 4(c). The result shows that the mean difference is statistically significant. Employees with less than 10 years of experience and those with 10-20 years, as well as those with 20-30 years of experience and those with 10-20 years of experience vary significantly, in particular.

Table 5

Table-5(a) Descriptive Statistical Analysis on Grievance Redressal Mechanism on the Basis of Work Experience

Work	N	Mean	Std. Deviation	Std. Error	Minimum	Maximum
experienceyears						
Below 10 years	41	17.0732	3.56644	.55698	8.00	22.00
10-20 years	30	14.4000	3.31766	.60572	7.00	23.00
20-30 years	24	16.9583	3.80479	.77665	10.00	24.00
over 30 years	25	17.3600	3.81750	.76350	9.00	22.00
Total	120	16.4417	3.75689	.34296	7.00	24.00

Source: Information gathered using structured questionnaire.

Table -5(a) demonstrates employees with the experience above 30 years are maximum satisfy with the grievance redressal mechanism based on job experience in the respective organization.

Table-5(b) Work Experience Based ANOVA result of Grievance Redressal Mechanism

	Sum of Squares	Df	Mean Square	F	Sig.
Between Groups	168.893	3	56.298	4.323	.006
Within Groups	1510.699	116	13.023		
Total	1679.592	119			

Table -5(b) shows ANOVA results for grievance redressal mechanism work experience based. The value of F test score below 0.05, statistical significance is shown. Hence by rejecting null hypothesis, it confirmed that employees' perceptions depending on work experience regarding grievance Redressal mechanism vary significantly.

Table-5(c) Post hoc Result on Grievance Redressal Mechanism on the basis of work experience

Work experience(years)		Mean Difference	Std. Error	Sig.	
	10-20 years	2.67317*	.86703	.013	
Below 10 years	20-30 years	.11484	.92751	.999	
	over 30 years	28683	.91574	.989	
10-20 years	Below 10 years	-2.67317*	.86703	.013	



20-30 years	-2.55833	.98830	.052
over 30 years	-2.96000*	.97726	.016
Below 10 years	11484	.92751	.999
10-20 years	2.55833	.98830	.052
over 30 years	40167	1.03129	.980
Below 10 years	.28683	.91574	.989
10-20 years	2.96000*	.97726	.016
20-30 years	.40167	1.03129	.980
	over 30 years Below 10 years 10-20 years over 30 years Below 10 years 10-20 years	over 30 years -2.96000* Below 10 years11484 10-20 years 2.55833 over 30 years40167 Below 10 years .28683 10-20 years 2.96000*	over 30 years

^{*}At the 0.05 percent level the mean difference is significant.

The table 5(c) exhibits result of post hoc test for grievance redressal mechanism based work experience. The table demonstrates the significant difference in the mean in the work experience for those groups who are below 10 years with 10-20 years and between 10-20 years with over 30 years regarding grievance redressal mechanism.

Table 6
Table-6(a) Work Experience Based Descriptive Statistical Analysis of Working conditions

Work experience	N	Mean	Std. Deviation	Std. Error	Minimum	Maximum
(Years)						
Below 10 years	41	16.6341	3.23849	.50577	11.00	23.00
10-20 years	30	14.4667	3.46145	.63197	7.00	20.00
20-30 years	24	16.4167	3.62259	.73946	10.00	22.00
over 30 years	25	15.5200	3.13741	.62748	9.00	20.00
Total	120	15.8167	3.42748	.31288	7.00	23.00

Source: Information gathered using structured questionnaire.

Table -6(a) exhibits descriptive statistical analysis for regarding working conditions on the basis of work experience shows workers' with experience below 10 years are highly satisfied with the working condition based on job experience in thier respective organization.

Table-6(b) Work Experience Based ANOVA Result on Working Conditions

	Sum of Squares	Df	Mean Square	F	Sig.
Between Groups	92.914	3	30.971	2.753	.046
Within Groups	1305.052	116	11.250		



Volume: 09 Issue: 05 | May - 2025 SJIF Rating: 8.586

Total	1397.967	119		

Table -6(b) shows ANOVA results on working conditions on the basis of work experience in which the value of F test is below 0.05. Hence by rejecting the null hypothesis, it proves statistically significant variation in the opinion of employees regarding working conditions in their organization based on work experience.

Table-6 (c) Post hoc test Result on Working Conditions on the Based on Work Experience

	Mean Difference	Std. Error	Sig.
10-20 years	2.16748*	.80586	.040
20-30 years	.21748	.86207	.994
over 30 years	1.11415	.85113	.559
Below 10 years	-2.16748*	.80586	.040
20-30 years	-1.95000	.91858	.152
over 30 years	-1.05333	.90831	.653
Below 10 years	21748	.86207	.994
10-20 years	1.95000	.91858	.152
over 30 years	.89667	.95853	.786
Below 10 years	-1.11415	.85113	.559
10-20 years	1.05333	.90831	.653
20-30 years	89667	.95853	.786
	20-30 years over 30 years Below 10 years 20-30 years over 30 years Below 10 years 10-20 years over 30 years below 10 years 10-20 years 10-20 years	10-20 years 2.16748*	10-20 years 2.16748* .80586

^{*}At the 0.05 percent level the mean difference is significant.

The table 6(c) exhibits post hoc test result forworking conditions on based on work experience. The result confirmed the mean difference is significant in work experience group between the groups below 10 years with 10-20 years as compare to other groups on basis of work experience regarding working conditions.

Table 7 Table-7(a) Descriptive Statistical Analysis on Conflict and Pressure on the Basis of Work Experience

Workexperience	N	Mean	Std. Deviation	Std. Error	Minimum	Maximum	
Below 10 years	41	21.1707	3.34591	.52254	12.00	30.00	

DOI: 10.55041/IJSREM46915 © 2025, IJSREM www.ijsrem.com Page 11



International Journal of Scientific Research in Engineering and Management (IJSREM) Volume: 09 Issue: 05 | May - 2025 SJIF Rating: 8.586 ISSN: 2582-3930

10-20 years	30	18.1000	4.27785	.78102	9.00	26.00
20-30 years	24	19.0000	4.98694	1.01795	6.00	24.00
over 30 years	25	20.2400	4.78957	.95791	9.00	28.00
Total	120	19.7750	4.38190	.40001	6.00	30.00

Source: Information gathered using structured questionnaire.

Table -7(a) exhibits descriptive statistical investigation regarding conflict& pressure based on their work experience indicates that the employees with less than 10 years of experience are highly satisfied with the conflict and pressure based on their work experience in the respective organization.

Table 7(b) ANOVA test on Conflict and Pressure on the Basis of Work Experience

	Sum Squares	ofDf	Mean Square	F	Sig.	
Between Groups	183.860	3	61.287	3.384	.021	
Within Groups	2101.065	116	18.113			
Total	2284.925	119				

Table -7(b) shows ANOVA results regarding employees perception for handling conflict and pressure based on work experience in which the score of F test is under 0.05. As a result the F-test value has been rejected, supporting the null hypothesis. Thus that there exists a notable difference in employees perspectives regarding for conflict and pressure.

Table 7(c) Post hoc test on Conflict and Pressure on the Basis of Work Experience

Work experience		Mean Difference	Std. Error	Sig.
	10-20 years	3.07073*	1.02251	.017
Below 10 years	20-30 years	2.17073	1.09383	.200
	over 30 years	.93073	1.07994	.824
	Below 10 years	-3.07073*	1.02251	.017
10-20 years	20-30 years	90000	1.16552	.867
	over 30 years	-2.14000	1.15250	.252
	Below 10 years	-2.17073	1.09383	.200
20-30 years	10-20 years	.90000	1.16552	.867
	over 30 years	-1.24000	1.21622	.738
over 30 years	Below 10 years	93073	1.07994	.824



Volume: 09 Issue: 05 | May - 2025 SJIF Rating: 8.586 ISSN: 2582-3930

10-20 years	2.14000	1.15250	.252
20-30 years	1.24000	1.21622	.738

^{*}At the 0.05 percent level the mean difference is significant.

The table 7(c) revealed post hoc test result for conflict and pressure handling pressure and conflict based on work experience. The table reveals the significant distinction in the perspectives of employees' with less than 10years of work experience regard to conflict and pressure and those with 10-20 years of work experience for handling conflict and pressure.

Table 8 (a) Descriptive analysis on career and development on the basis of work experience

Work experience	N	Mean	Std. Deviation	Std. Error	Minimum	Maximum
(years)						
Below 10 years	41	10.0000	2.64575	.41320	4.00	15.00
10-20 years	30	7.9667	2.80988	.51301	3.00	14.00
20-30 years	24	8.0833	2.41223	.49239	3.00	12.00
over 30 years	25	9.1600	1.90788	.38158	5.00	12.00
Total	120	8.9333	2.63057	.24014	3.00	15.00

Source: Information gathered using structured questionnaire.

Table -8(a) exhibits descriptive statistical analysis for regarding career and development on the basis of work experience concluded that employees whose work experience is below 10 years are highly satisfy with the career and development.

Table 8(b)ANOVA Result Analysis on Career and Development on the Basis of Work Experience.

	Sum of Squares	df	Mean Square	F	Sig.
Between Groups(Combined)	93.307	3	31.102	4.941	.003
Within Groups	730.160	116	6.294		
Total	823.467	119			

Table -8(b) shows ANOVA results for career and development on the basis nature of work in which the Score of F test is less than 0.05. Hence by rejecting the null hypothesis significant variation in the opinion of employees is showed in regard to events and celebrations in their respective organization.



International Journal of Scientific Research in Engineering and Management (IJSREM) Volume: 09 Issue: 05 | May - 2025

SJIF Rating: 8.586

Table-8(c) Post Hoc Result on Career and Development on the Basis of Work Experience.

Work experience (years)		Mean Difference	Std. Error	Sig.
	10-20 years	2.03333*	.60278	.006
Below 10 years	20-30 years	1.91667*	.64482	.019
	over 30 years	.84000	.63663	.552
	Below 10 years	-2.03333*	.60278	.006
10-20 years	20-30 years	11667	.68709	.998
	over 30 years	-1.19333	.67941	.300
	Below 10 years	-1.91667*	.64482	.019
20-30 years	10-20 years	.11667	.68709	.998
	over 30 years	-1.07667	.71697	.440
over 30 years	Below 10 years	84000	.63663	.552
	10-20 years	1.19333	.67941	.300
	20-30 years	1.07667	.71697	.440

^{*}At the 0.05 percent level the mean difference is significant.

The table 8(c) exhibits post hoc result on career and development on the basis of work experience. The table reveals that the mean difference is significant in opinion of workers with varying work experiences. Thus it can be concluded that workers with varying levels of work experience have the different opinion regarding career and development work events and celebrations. The difference is significant below 10 years of work experience with 10-20 years and with 20-30 years means having different opinion as compare to other employees of organization.

Conclusion

The global economies are facing previously unprecedented issues arising from the modern world, and human resource management is essential to ensure that the human resources have a sustainable future and are satisfied in their profession. As nation moves towards the goal ofdevelopment in all areas, issues pertaining to human resources and management techniques must be taken into consideration with greater consciousness in order to ensure a sustainable future. This journey towards sustainable development is long and arduous requiring collective efforts of all stakeholders i.e. Government, Organizations and Public. Most importantly this journey requires global collaboration, commitment and diverse set of resources including modification in policies, finance to takeconstructive and coordinated action to have a much-desired impact. The challenges of shaping a sustainable future are numerous, but they also present opportunities for to makemeaningful impact and remain relevant in the 21st century. Human resources have the skills, knowledge, and ethical principles and needed to drive meaningful change in how organizations operate and how they impact the world around them. In conclusion, the human resources stand at the forefront of a global movement towards sustainability, maximize their performances level, enhance operational efficiency and ensures long term profitability and growth. As the expectations of employees continue to evolve, the management must rise to the occasion, providing the expertise, assurance, and ethical leadership to support transition to a more sustainable and resilient global economy. The transition to

© 2025, IJSREM DOI: 10.55041/IJSREM46915 www.ijsrem.com Page 14 a sustainable economy requires supportive policies and regulations. The human resource management with its insights across segments has a voice in shaping these frameworks. Organization must advocate for policies that encourage sustainable development. By engaging with policymakers, management can create an environment where effective human resource management practices are not only encouraged but alsoprovide satisfaction to its employees who increase their efficiency and helps in organization as well as in nation development.

References

Armstrong, M. (2010). Armstrong's Essential Human Resource Management Practice; A guide to people Management. In *Human Resource Development Review* (Vol. 5, Issue 1). http://journals.sagepub.com/doi/10.1177/1534484305284318

Boxall, P F, Purcell, J and Wright, P (2007) The goals of HRM, in Oxford Handbook of Human ResourceManagement, ed P Boxall, J Purcell and P Wright, Oxford University Press, Oxford.

United Nations. (2015). *Transforming our world: The 2030 Agenda for Sustainable Development*. United Nations. https://sdgs.un.org/2030agenda

Chams, N., & García-Blandón, J. (2019). On the importance of sustainable human resource management for the adoption of sustainable development goals. *Resources, Conservation and Recycling*, 141, 109–122. https://doi.org/10.1016/j.resconrec.2018.10.006

Singh, N.R., &Kassa, B. (2016). The impact of Human Resource Management Practice on Organizational Performance-A Study on DebreBrehan University. *International Journal of Recent Advances in Organizational Behaviour and Decision Sciences (IJRAOB)*, 1(1), 643-662.

Murthy, K. G. K. (2019). Human Resource Practices- RTC. Aayushi international Interdisciplinary Research Journal (AIIRJ), 5(6), 60-63.

Laursen, K., & Foss, N. J. (2003). New human resource management practices, complementarities and the impact on innovation performance. *Cambridge Journal of Economics*, 27(2), 243–263. https://doi.org/10.1093/cje/27.2.243

Kang, S., Morris, S., & Snell, S. (2007). Relational Archetypes, Organizational Learning, and Value Creation: Extending the Human Resource Architecture. *The Academy of Management Review*, *32*. https://doi.org/10.5465/AMR.2007.23464060

Kehoe, R. R., & Wright, P. M. (2013). The Impact of High-Performance Human Resource Practices on Employees' Attitudes and Behaviors. *Journal of Management*, *39*(2), 366–391. https://doi.org/10.1177/0149206310365901

Homberg, F., & Vogel, R. (2016). Human resource management (HRM) and public service motivation (PSM): Where are we, and where do we go from here? *International Journal of Manpower*, *37*(5), 746–763. https://doi.org/10.1108/IJM-05-2016-0120

Kalli, K. A., Abba, Y. B., & Bukar, A. G. (2023). An assessment of the effect of training and development on employee performance: A review perspective. *World Journal of Advanced Research and Reviews*, 18(2), 258–270. https://doi.org/10.30574/wjarr.2023.18.2.0748

Singh, V. (n.d.). *Job satisfaction of the employees in Himachal Road Transport Corporation* (Doctoral dissertation, Himachal Pradesh University).