

# On-Road Vehicle Breakdown Assistant

Dr.M.SENGALIAPPAN<sup>1</sup>, BALA VIGNESH U<sup>2</sup>,

<sup>1</sup>Head of the Department, Department of Computer Applications, Nehru college of management, Coimbatore, Tamil Nadu, India.

<sup>2</sup> II MCA Student, Department of Computer Applications, Nehru college of management, Coimbatore, Tamil Nadu, India.

## 1. ABSTRACT:

The On-Road Vehicle breakdown Assistant is a web-based system developed using PHP to provide real-time assistance to drivers and vehicle owners. This system offers features such as vehicle diagnostics, route optimization, emergency alerts, and maintenance reminders. By integrating PHP with MySQL for data storage and JavaScript for an interactive interface, the system ensures a seamless user experience. The assistant helps in monitoring vehicle health, notifying users of potential issues, and suggesting nearby service stations based on GPS data. Additionally, it enhances safety by offering SOS services in case of emergencies. The system's intuitive dashboard allows users to track fuel efficiency, trip history, and servicing schedules. This PHP-based solution is designed to improve vehicle performance, minimize breakdowns, and optimize travel routes, ultimately enhancing road safety and driving convenience. Future improvements may include AI-driven predictive maintenance and voice-based assistance for a more interactive experience.

## 2. INTRODUCTION:

The rapid advancement of technology has transformed the transportation sector, making vehicle management more efficient and accessible. With an increasing number of vehicles on the road, there is a growing need for an intelligent system that assists drivers in vehicle maintenance, route optimization, and emergency management. Traditional vehicle management methods rely on manual tracking, which is prone to inefficiencies, errors, and delays. To address these challenges, the On-Road Vehicle breakdown Assistant is developed using PHP, offering an automated and interactive solution for vehicle owners and drivers.

This web-based system leverages PHP for server-side operations, MySQL for structured data management, and JavaScript for an intuitive user interface. It provides essential features such as real-time vehicle

diagnostics, trip tracking, fuel consumption monitoring, and predictive maintenance alerts. By integrating GPS, the system can suggest optimized routes and locate nearby service centers, improving convenience and efficiency. Additionally, it enhances safety by offering emergency assistance and SOS alerts during vehicle breakdowns.

The On-Road Vehicle breakdown Assistant aims to simplify vehicle management, reduce maintenance costs, and enhance road safety. Future enhancements include AI-based predictive analytics and IoT integration to further improve vehicle performance. This system represents a significant step toward intelligent and automated road vehicle assistance.

## 3. METHODOLOGY:

**3.1 Methodology for the Project** The development of the On-Road Vehicle breakdown Assistant follows a structured methodology to ensure efficiency,

reliability, and scalability. The system is implemented using PHP for server-side scripting, MySQL for database management, and JavaScript for an interactive front-end experience. The methodology is divided into the following key phases:

### Requirement Analysis

- Identifying user needs, including vehicle owners, drivers, and administrators.
- Conducting research on existing vehicle assistance systems and their limitations.
- Defining core features such as vehicle diagnostics, route optimization, emergency alerts, and maintenance scheduling.
- Establishing performance expectations and security requirements.
- Preparing a feasibility study to ensure the project's viability.

### 3.2 System Design

- Creating a system architecture with a multi-user access framework.
- Designing an intuitive UI/UX for seamless user interaction.
- Developing a relational database schema in MySQL for structured data management.
- Defining API integrations for GPS tracking and real-time data updates.
- Ensuring scalability to accommodate future feature enhancements.

### 3.3 Implementation

- Developing server-side logic using PHP for request handling and data processing.
- Integrating GPS and mapping services for real-time vehicle tracking.
- Implementing CRUD (Create, Read, Update, Delete) operations for efficient data management.
- Enhancing security with authentication, role-based access, and encrypted data storage.
- Ensuring cross-platform compatibility for seamless access on different devices.

**3.4 Testing and Deployment** Conducting unit testing to verify individual components.

- Performing integration testing to ensure seamless communication between modules.
- Running system testing to validate overall functionality and performance.
- Deploying the system on a secure web server with backup and recovery plans.
- This methodology ensures that the On-Road Vehicle Assistant is a robust, scalable, and user-friendly system for modern road vehicle management.

### 4. MODULES:

- Admin
- Driver
- User

#### Admin:

- **Dashboard:** Provides an overview of drivers, requests, approvals, pending actions, and completed tasks.
- **Driver Management:** Allows the admin to add, update, or remove driver profiles.
- **Content Management:** Enables updates to the "About Us" and "Contact Us" sections.
- **Request Handling:** Views and modifies booking requests, updating statuses and adding remarks.
- **Driver Feedback:** Receives reports on vehicle assistance provided by drivers.
- **Search:** Retrieves booking details using reference numbers, names, or phone numbers.
- **Reports & Analytics:** Generates performance insights based on dates and driver-specific activities.
- **Account Security:** Enables profile updates, password management, and account recovery options.

#### Driver

- **Dashboard:** Summarizes assigned, completed, and ongoing service requests.
- **Job Assignments:** Displays service requests allocated by the administrator, allowing status updates.

- **Search Functionality:** Finds bookings using customer details or reference numbers.
- **Reports Section:** Monitors completed, assigned, and pending service requests.
- **Profile Management:** Supports password updates, personal information changes, and account recovery.

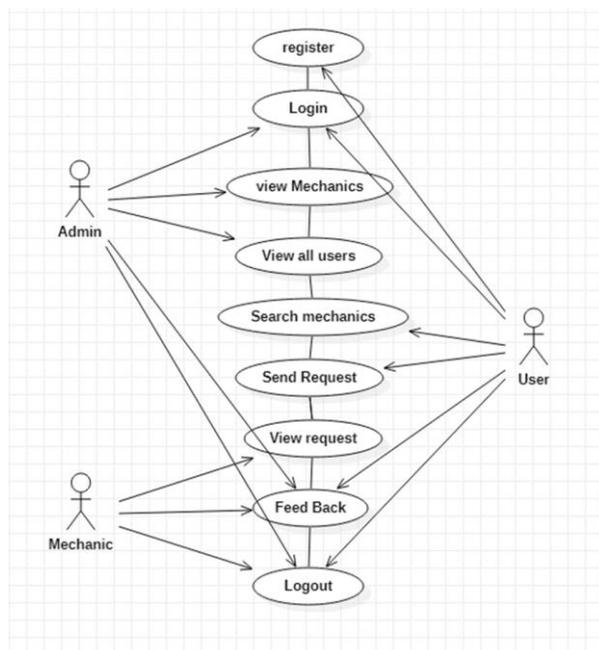
### User

- Users do not require registration; they simply fill out a service request form.
- Requests are processed instantly, and the nearest available driver is assigned.
- Users receive real-time updates about request progress and estimated service arrival time.

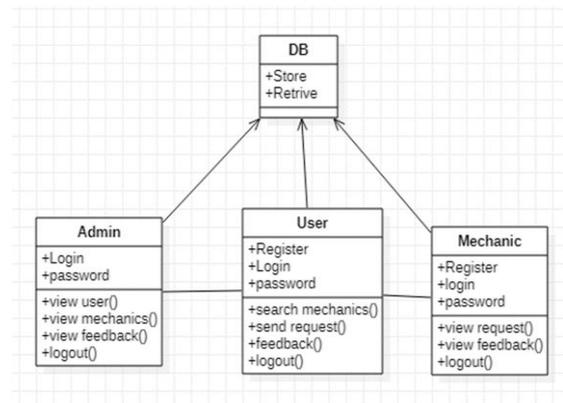
This structured system ensures a seamless and responsive experience for all users while enhancing vehicle assistance efficiency and reliability.

## 5. ER DIAGRAM:

### 5.1 Use Case Diagram



## 5.2 System Architecture



## 6. LITERATURE REVIEW:

Vehicle breakdowns on roads can be a major inconvenience, leading to delays, safety concerns, and additional expenses. An efficient, technology-driven breakdown assistance system can help stranded drivers connect with nearby service providers in real time. This literature review explores existing solutions, challenges, and the role of PHP in developing a web-based breakdown assistance system.

## 7. EXISTING SYSTEM:

vehicle breakdown assistance systems have been in place for many years, but they often come with limitations that hinder efficiency and user convenience.

### 7.1 Features of the Existing System

- **Manual Request Handling:** Users typically contact a call center or roadside assistance company to request help..
- **Delayed Response Time:** Assistance providers rely on phone-based coordination, which can lead to delays.

- **Limited Service Provider Network:** Only registered service providers under specific organizations (e.g., automobile clubs, insurance companies) are available, reducing accessibility.
- **Lack of Real-Time Tracking:** Users may not have visibility into the exact location of the service provider.
- **No Automated Payment System:** Payment is often handled manually, leading to potential disputes or delays.

## 7.2 Challenges in the Existing System

- **Time-Consuming Process:** Users may need to wait on hold or provide detailed information manually.
- **Lack of Transparency:** No real-time tracking of service providers.
- **Limited Scalability:** Traditional systems struggle to integrate a large number of service providers efficiently.

## 8. PROPOSED SYSTEM:

The proposed system is a web-based on-road vehicle breakdown assistance platform using PHP, MySQL, and geolocation technologies. It aims to overcome the limitations of the existing system by automating processes, providing real-time tracking, and enhancing user experience.

### 8.1 Features of the Existing System

- **Online Service Request:** Users can request breakdown assistance through a web portal, reducing wait times.
- **Real-Time Tracking:** The system integrates Google Maps API to track the nearest available service provider.
- **Automated Matching:** The platform automatically connects users with the closest available mechanic or towing service.
- **User Authentication & Role-Based Access:** Different roles for users, service providers, and administrators for secure and efficient operations.

- **Secure Online Payments:** Integration of online payment gateways for hassle-free transactions.
- **Service Feedback & Rating System:** Users can rate service providers to maintain quality standards.

### 8.2 Advantages of the Proposed System

- **Faster Response Time:** Automated request processing and real-time tracking reduce service delays.
- **Enhanced User Experience:** Web-based access provides convenience without requiring a call center.
- **Wider Service Provider Network:** More service providers can register on the platform, improving availability.
- **Transparency and Reliability:** Users can track the location of service providers and make online payments securely.
- **Scalability:** The system can accommodate more users and service providers without affecting performance.

## 9. CONCLUSION:

The development of an on-road vehicle breakdown assistance system using PHP provides a more efficient, scalable, and user-friendly solution compared to traditional manual service request methods. The proposed system leverages PHP, MySQL, and geolocation APIs to offer real-time tracking, automated service matching, and secure online payments. By addressing the limitations of the existing system—such as slow response times, lack of transparency, and manual coordination—the proposed system enhances user experience and service provider efficiency. With features like online service requests, GPS-based tracking, automated matching of service providers, and a secure payment gateway, the system ensures faster response times, greater accessibility, and improved transparency in roadside assistance services.

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