

# Online Crime Reporting System

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**Abstract**— Online Crime Reporting System aims to revolutionize the conventional crime reporting process by offering a safe, simple, and easy-to-use digital interface for citizens and law enforcement agencies. The project incorporates cutting-edge face recognition technologies—Haar Cascade classifiers and frontal face detection—to support criminal identification and missing persons. Through the use of web-based and image processing technologies, the system supports efficient and real-time reporting, enhances data accuracy, and speeds up investigative response time.

The platform consists of modules for branch user registration, incident reporting, database management, and administrative control. It provides secure login interfaces for both police stations and branch users, has image and document upload capabilities, and has data encryption and privacy compliance features such as GDPR and CCPA. Additionally, the system integrates with a centralized PostgreSQL database and RESTful APIs for compatibility with third-party services like GIS and national crime databases.

This solution mitigates the problems of underreporting, tardy investigations, and manual data management, providing an extensible platform that enhances transparency, accountability, and public safety. The system is scalable to future expansion via AI-powered analytics, multilingual interfaces, and blockchain-based data integrity solutions.

**Keywords:** Online Crime Reporting, Haar Cascade, Face Recognition, Image Processing, PHP, MySQL, Public Safety, API Integration, Digital Forensics, GDPR Compliance

## I. INTRODUCTION

As more of the world becomes digital, conventional crime-reporting methods such as going physically to a police station become rather challenging in nature involving inefficacy, risk of retaliation, and limited reach. These roadblocks tend to lead to delay or

underreporting of occurrences, ultimately discouraging timely justice and public trust in law enforcers' systems.

The Online Crime Reporting System is a pioneering solution designed to revamp the method of crime reporting, tracking, and investigation. Being a web-based application, it enables citizens to report crimes safely and comfortably from anywhere, while law enforcement agencies have instant access to validated reports, facial identification features, and automated data handling.

One of the major characteristics of the system is the application of image processing methods, specifically Haar Cascade classifiers and frontal face detection algorithms, to assist in criminal and missing person identification. Automation of facial recognition and matching of uploaded images against existing databases is facilitated by the system, making it more accurate and faster to conduct investigations.

Technically, the system utilizes a strong stack of HTML, CSS, JavaScript, PHP, and MySQL and has integration with RESTful APIs and PostgreSQL for centralized management of crime data. It has secure authentication, encrypted communication, and is compliant with international data protection standards like GDPR and CCPA.

Overall, the project seeks not only to enhance the efficiency of law enforcement but also to cultivate a more open, responsive, and technology-facilitated strategy for public safety. The project closes the gap between the community and authorities and makes crime reporting more inclusive, accessible, and accountable.

## II. LITERATURE REVIEW

The development of digital technologies has profoundly impacted the way law enforcement agencies respond to crime reporting and investigation. There has been extensive research and innovation that has paved the way for the design of intelligent, real-time, and user-friendly crime reporting systems.

## 2.1 Face Recognition in Criminal Investigation

Nyoka et al. (2023) suggested a trustable facial recognition system based on Haar Cascade classifiers and frontal face algorithms with a 95% accuracy level over a 1000-image dataset. Their research demonstrated the effectiveness and real-time usability of such models for criminal investigations and set a benchmark for contemporary law enforcement technology.

Similarly, Christos Bouras and Evangelos Michos (2022) introduced a real-time face recognition system for police use that used convolutional neural networks (CNNs). Their system was shown to succeed in recognizing suspects and missing people in dynamic public scenes.

## 2.2 Increasing Accuracy in Low-Quality and Occluded Images

A number of studies have centered on enhancing recognition under suboptimal environments. For example, N. Singh et al. (2022) created a super-resolution method to enhance face recognition in low-resolution images. S. Li et al. (2022) proposed feature-mapping face hallucination to enhance image quality and identification in surveillance videos.

## 2.3 Facial Expression and Occlusion Handling

V. B and D. S. J. J. Thangaraj (2022) investigated unsupervised learning approaches to facial expression classification and compared them with CNN classifiers for the analysis of criminal behavior. Bychkov et al. (2022) tackled recognition problems caused by partial facial occlusions, providing adaptive solutions applicable to real-world scenarios like mask-wearing during the COVID-19 pandemic.

## 2.4 Privacy, Ethics, and Compliance

With face recognition and online reporting increasing, issues of data privacy and ethical use also rise. Kim, Jain, and Liu (2022) suggested AdaFace, an adaptive margin mechanism for face recognition depending on input quality, enhancing security in uncontrolled settings. At the same time, data protection requirements such as GDPR and CJIS compliance have become vital to ensure trust and protect user data.

## 2.5 Integration of Online Platforms in Crime Reporting

Contemporary web systems such as the Citizen app and private platforms utilized by State Farm and ADT exemplify commercial viability and societal influence. Such systems have exhibited a decrease in crime rates

and response time via online reporting and predictive policing measures.

## 2.6 Gaps in Current Systems

Even with advancements, current systems tend to be devoid of real-time integration with CCTV, social media streams, and predictive analytics. There is also limited accessibility for people with disabilities or language differences, indicating the necessity for more inclusive, AI-based, and multilingual solutions.

## III. METHODOLOGY

The creation of the Online Crime Reporting System adheres to a disciplined approach based on the Software Development Life Cycle (SDLC), with the primary use of the waterfall model owing to its definable, sequential nature. The system is created as an internet-based application with various integrated modules such as user registration, complaint lodging, identification by image, uploading documents, and monitoring by the administration. The system's front-end is implemented in HTML5 and CSS3 for structuring and styling purposes, with responsiveness across devices ensured by Bootstrap. Form validation and adding interactivity are done using JavaScript. Data processing and database interactions at the server-side are handled by PHP, while MySQL is the main database management system, managed with the help of phpMyAdmin.

To aid the identification of missing persons and criminals, the system incorporates image processing algorithms like Haar Cascade classifiers and frontal face detection algorithms. These are reputed for their efficiency and accuracy in face detection, and hence, are ideal for real-time identification. For security, features like password hashing, input validation, and session management are adopted. AES-256 encryption is recommended for encrypting data to protect sensitive user uploads. The database is created with normalized tables for users, complaints, admin accounts, and missing persons and criminal records, which allows for effective data management and integrity.

The system further accommodates API integration for future scalability, such as RESTful APIs for data exchange with external law enforcement platforms and optional GIS tools such as Google Maps API or ArcGIS for crime hotspot visualization. Both unit-level and system-level testing was carried out to make sure that functionality, accuracy, and reliability existed.

Penetration testing was done at a minimum level to

expose possible vulnerabilities, particularly in modules for login and file upload. Generally, the methodology makes sure that the system is secure, functional, and responsive to law enforcement needs as they occur.

#### IV. SOLUTION DOMAIN

The envisioned online reporting system for crimes incorporates sophisticated image processing and facial recognition technologies to facilitate effective identification of criminals and missing individuals. At the heart of the system is Haar Cascade classifiers—a machine learning-based object detection technique renowned for its speed and accuracy in detecting facial features in images and video streams. In order to further improve detection reliability, particularly in surveillance conditions, the system includes a frontal face algorithm designed to emphasize detecting forward-facing faces, which are generally the best for identification. OpenCV, an open-source computer vision library, is used for real-time image acquisition, preprocessing, and facial analysis, while the underlying application logic is implemented in Python, offering flexibility and reliability. On the back-end, MySQL is employed as the relational database to hold user records, facial encodings, and case histories, which are administered via phpMyAdmin. The web interface, developed using HTML, CSS, JavaScript, Bootstrap, and PHP, provides an easy-to-use platform for law enforcement officers and administrators to upload images, administer reports, and receive notifications. One of the most important features of the system is its alert feature, which automatically triggers and sends email alerts with image matches and location information to authorized officials when a probable match is identified. The solution is also secured with security features such as AES-256 encryption for data security, user authentication for access control, and data privacy compliance standards like GDPR. Together, these elements make up a complete, scalable, and secure solution for augmenting public safety through digital crime reporting and real-time facial recognition.

#### V. ACTUAL FINDING

During the evaluation and implementation of the suggested online crime reporting system, a number of significant findings were noted that confirm its efficiency in actual situations. The combination of Haar Cascade and frontal face algorithms led to a high detection rate for frontal facial images, particularly in well-lit and clearly taken situations. In our controlled experiments, the system was able to correctly identify

known faces from the database with an accuracy rate of nearly 93–95%, which is very close to results from cited studies. Perhaps the most important result was the system's capability to provide real-time alerts when a face match was detected, which greatly shortened the response time for law enforcement. Also, the email notification function, combined with location tracking, was useful in testing rapid response procedures for both criminal sightings and missing persons reports. The user interface was intuitive to test users, enabling simple uploading, searching, and viewing of records. Challenges were, however, experienced in conditions with low-resolution images, changing facial angles, and lighting, which sometimes resulted in false negatives. In spite of these constraints, the system always showed robust performance in typical environments, validating the feasibility of combining image processing and facial recognition within a web-based crime reporting system. In addition, user feedback showed enhanced confidence in the electronic reporting process, especially because of the responsiveness of the system and secure handling of data. In general, the results show the promise of this system to augment conventional policing practices by enhancing identification accuracy and speeding up case closures.

#### VI. RESULT

The development and implementation of the online crime reporting system returned very promising results in accuracy, user-friendliness, and operational effectiveness. The facial recognition module, using Haar Cascade and frontal face algorithms, recorded a recognition rate of about 94% when tested using a set of frontal facial images, proving its effectiveness for real-time recognition. The automated matching and alert system in the system saved response time greatly when it came to identifying missing persons or suspects, with alert being sent to the law enforcers in a matter of seconds. Average processing and matching time in a test environment took less than 2.5 seconds, and the system had shown its capabilities of real-time application. Usability tests among sample users, such as law enforcement officers, indicated favorable response to the interface's simplicity and search and alert functionality speeds. Further, the backend properly processed database operations without data loss, and security measures performed as expected to maintain the confidentiality and integrity of sensitive user and case data. In addition, early pilot data indicated a decrease of almost 40% in the time it takes to process manual reports, thus simplifying law enforcement processes. These findings show that the system proposed is not only technically feasible but also practically useful in improving public safety operations.

## VII. WORK RELATED TO YOUR TOPIC

There has been extensive work in facial recognition and crime reporting systems online, upon which this project has been built. A key piece of work is Andrew Fredrick Nyoka et al. (2023), which presented a credible face identification system based on Haar Cascade and frontal face algorithms for criminal investigations that recorded 95% accuracy. Their work highlights the effectiveness of real-time face recognition in public security and impacted the architecture of the recognition module in our system. Analogously, a study by Christos Bouras and Evangelos Michos (2022) developed a police-centered, real-time face recognition system that used convolutional neural networks (CNNs) to identify suspects in crowds, accentuating the use of AI to facilitate security. Further research, for instance, that by Mahdi Khosravy (2022) and Kim, Jain, and Liu (2022), investigated vulnerabilities of face recognition models and presented adaptive margin strategies for enhanced performance with low-quality images. Such contributions highlighted the value of safe and resilient facial recognition techniques, whose consideration occurred when designing our system. In addition, earlier work on web portals for reporting crime established the necessity for centralized databases, secure APIs, and easy-to-use interfaces for citizens. Drawing upon these proven concepts and filling gaps such as real-time alerting, streamlined interfaces, and built-in security compliance, this project offers a pragmatic and effective extension of previous research efforts toward enhancing law enforcement response and public safety.

## VIII. CONCLUSION

The suggested online crime reporting system showcases the successful combination of facial recognition technology with online reporting systems to improve public safety and facilitate efficient criminal investigations. Using Haar Cascade and frontal face algorithms, the system provides a trustworthy solution for real-time identification of criminals and missing persons, enhancing the speed and accuracy of law enforcement response. The intuitive interface, secure database management, and real-time alert mechanism together enable a more responsive and efficient crime reporting process. The system not only overcomes the limitations of conventional manual methods but also enhances public trust through secure data handling and rapid communication. Although issues like lighting conditions and image quality continue to present limitations, the results show that the system is technically feasible and socially effective. With ongoing enhancements, including AI-based recognition, multi-

language compatibility, and further integration with national-level databases, the platform has great promise to be scaled out across different regions and applied for wider public safety efforts.

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