

# Soft Skills for Human Resources

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## Abstract

Soft skills contribute in maintaining healthy and strong relationships between employees, employers, and customers.

This Abstract examines people skills including communication, empathy, adaptability etc.

And also looks at the-

\*Types

\*Objectives

\*Advantages and benefits

\*Drawbacks and challenges

\*Future

\*Conclusion.



**SOFT  
SKILLS**

## Introduction

The best resources for any company or industry are its people or human resources.

While technicality and expertise are crucial, people skills are just as important, to handle stress and manage conflicts.

They are also better able to address the needs of employees, attain higher levels of job satisfaction, and enhanced productivity.

### **Types Of Soft Skills**

- \*Communication
- \*Leadership
- \*Problem Solving
- \*Teamwork
- \*Interpersonal Communication
- \*Creativity
- \*Decision Making
- \*Critical Thinking
- \*Time Management
- \*Adaptability

### **Objectives**

The objective of this article is to highlight soft skills and provide practical insight through training and practice.

To understand the advantages of developing these skills leading to employee engagement, enhanced productivity and retention rates.

Promoting positive workplace environment and to prioritize people skills as a part of professional growth and development.

### **Advantages And Benefits Of Soft Skills**

- \*Improved communication
- \*Increased empathy
- \*Adaptability
- \*Conflict resolution
- \*Positive workplace culture
- \*Improved employee retention and productivity.

**Drawbacks And Challenges of Soft Skills For Human Resources**

- \*Subjectivity
- \*lack of standardization
- \*Difficult to teach
- \*Time consuming
- \*Limited impact

**Future Of Soft Skills For Human Resources**

The future of soft skills for human resources is likely to be characterized by continued market growth and demand.

Trends that are likely to shape the future of people skills in human resources are as follows :

- \*Automation
- \*Remote work
- \*Diversity and inclusion
- \*People skill training.

**Conclusion**

People skills influence the success of an organization.

While technical skills are important, they are often not enough to ensure success.

Skills such as communication, emotional intelligence and collaboration are critical for employees who need to solve complex and difficult problems.

By prioritizing soft skills, organizations can thrive in today's dynamic work environments.

**Reference**

<https://www.pmi.org/disciplined-agile/people/powerskills>