

Strategies for Enhancing Productivity in the Stitching Department of the Footwear Industry: Challenges and Impacts

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Abstract

The stitching department plays a crucial role in footwear manufacturing, directly impacting product quality, production efficiency, and overall profitability. However, challenges such as skill gaps, inconsistent material quality, machine downtime, and inefficient workflow often hinder productivity. This study explores effective strategies to enhance productivity in the stitching department, including workforce training, lean manufacturing techniques, automation, ergonomic improvements, and real-time quality control measures. The research also examines the impact of these strategies on production efficiency, defect rates, and cost-effectiveness. By implementing optimized stitching processes, footwear manufacturers can achieve higher output, improved quality standards, and greater operational efficiency, ultimately strengthening their competitiveness in the global market.

Keywords: Footwear manufacturing, stitching department, productivity enhancement, lean manufacturing, automation in footwear production.

1. Introduction

The footwear industry is a labour-intensive sector where each stage of production significantly influences the final product's quality, durability, and cost-effectiveness. Among these stages, the stitching department is particularly crucial as it involves assembling the upper components of a shoe, a process that demands precision, skill, and efficiency. Poor stitching not only compromises the aesthetic appeal but also affects the structural integrity and durability of the footwear. Therefore, optimizing productivity in this department is essential for

improving overall manufacturing efficiency, reducing production costs, and maintaining competitive quality standards.

Despite its crucial role in footwear manufacturing, the stitching department faces several productivity challenges that hinder efficiency and output quality. One of the primary issues is the skill gap and training needs, as many workers lack advanced stitching skills, leading to inconsistencies in stitch quality, slower production rates, and increased rework. Additionally, machine downtime and maintenance issues often disrupt operations, as frequent breakdowns caused by inadequate maintenance result in delays and reduced productivity. Material handling inefficiencies further exacerbate these problems, with inconsistent material supply, improper storage, and handling errors creating production bottlenecks. Another critical factor is workstation layout and ergonomics, where poorly designed workstations lead to inefficient worker movement, increased fatigue, and decreased overall output. Moreover, quality control challenges arise when defects are detected at later stages, causing wastage and the need for rework, which negatively impacts production efficiency.

To address these challenges, various strategies have been explored to enhance productivity in the stitching department. Workforce training and skill development programs are being implemented to improve worker efficiency and stitch accuracy, ensuring consistency in production. The adoption of lean manufacturing practices, such as Just-in-Time (JIT) production and Kaizen, helps minimize waste and streamline workflow. The integration of automation and advanced machinery, including computer-controlled stitching machines and AI-driven monitoring systems, enhances precision and reduces manual errors. Furthermore, ergonomic workstation design plays a crucial role in minimizing worker fatigue and optimizing productivity by improving workstation layouts. Lastly, the implementation of real-time quality control measures enables early defect detection through in-line inspection systems, reducing wastage and rework while ensuring consistent product quality. By adopting these strategies, footwear manufacturers can significantly improve efficiency, maintain high-quality standards, and remain competitive in the global market.

This study aims to analyse these strategies in detail, assess their impact on production efficiency, and highlight best practices that can help footwear manufacturers achieve higher output, reduced defects, and improved cost-effectiveness. The findings will be beneficial for manufacturers seeking to optimize their operations and maintain a competitive edge in the global footwear market.

2. Literature Review

Productivity enhancement in the stitching department of the footwear industry has been widely studied, with researchers and industry experts focusing on various factors such as skill development, lean manufacturing, automation, ergonomics, and quality control. This literature review examines existing research and industry practices to understand the challenges and potential solutions for improving productivity in this crucial segment of footwear manufacturing.

Several studies emphasize the importance of workforce training in improving stitching efficiency. According to Gupta and Sharma (2021), well-trained workers demonstrate greater precision in stitching, reducing defects and rework. The research suggests that structured training programs focusing on machine operation, stitching techniques, and time management can significantly enhance productivity. Singh et al. (2020) highlight that vocational training and on-the-job learning methods improve workers' skill levels, leading to reduced production errors and increased efficiency.

The implementation of lean manufacturing techniques in footwear stitching has gained significant attention in recent years. Womack and Jones (1996) introduced the concept of lean manufacturing, which has been adapted in the footwear industry to minimize waste and improve process efficiency. Choudhary et al. (2019) found that applying lean methodologies such as Just-in-Time (JIT) production, value stream mapping, and continuous process improvement (Kaizen) in footwear stitching departments reduces material waste and optimizes workflow. Similarly, Patel and Mehta (2022) assert that lean principles help manufacturers maintain consistent quality while achieving higher production rates.

With advancements in automation and AI-driven technologies, the footwear industry is increasingly adopting computerized stitching machines and automated material handling systems. Zhang et al. (2018) analyzed the impact of automation in footwear manufacturing and found that integrating computer-controlled stitching machines enhances precision, reduces manual errors, and increases productivity. Additionally, Kim and Park (2021) observed that AI-powered defect detection systems improve quality control by identifying stitching irregularities in real time, thereby reducing wastage and rework.

The impact of ergonomics on worker efficiency has been extensively studied in industrial settings. Kumar and Reddy (2017) found that improper workstation design leads to worker fatigue, increased cycle times, and decreased overall output. They suggest that optimizing seating posture, lighting conditions, and workstation arrangement improves worker comfort and enhances productivity. Furthermore, Sharma et al. (2021) highlight that ergonomic interventions, such as adjustable machine settings and anti-fatigue flooring, significantly reduce worker strain and increase efficiency in the stitching department.

Effective quality control systems play a crucial role in improving stitching department productivity. Lee and Chen (2019) discuss the importance of real-time defect detection in footwear manufacturing, emphasizing that in-line inspection methods help identify issues early, reducing the need for rework. Mitra and Das (2020) further highlight the benefits of using AI-powered vision systems for monitoring stitching accuracy, leading to improved consistency in production.

The reviewed studies collectively suggest that a multi-faceted approach is essential for enhancing productivity in the stitching department of the footwear industry. Workforce training, lean manufacturing, automation, ergonomic workstations, and real-time quality control measures all contribute to improved efficiency, reduced defects, and optimized production processes. While each strategy offers significant benefits individually, an

integrated approach combining these techniques is likely to yield the most substantial improvements in productivity and quality standards.

This literature review provides a foundation for further research into customized productivity enhancement strategies tailored to specific footwear manufacturing environments, considering factors such as production scale, worker skill levels, and technological readiness.

3. Objective of the study:

The objective of this study is to analyse and develop effective strategies for enhancing productivity in the stitching department of the footwear industry by identifying key challenges and assessing their impacts. The study aims to:

1. Evaluate Factors Affecting Productivity
2. Assess the Impact of Downtime and Inefficiencies

3. Methodology

The research design employs a mixed-method approach, integrating quantitative data collection with qualitative insights to gain a comprehensive understanding of productivity in the stitching department of the footwear industry. Data collection involved multiple techniques, including observational studies, where stitching processes were analysed in three mid-sized shoe manufacturing units to identify workflow patterns and inefficiencies. Additionally, interviews were conducted with supervisors and workers to gain first hand insights into the challenges they face. To further quantify efficiency, time-motion studies were carried out to measure cycle times for various stitching tasks. The study sample consisted of 50 workers across different shifts and machines, ensuring diverse representation of working conditions.

For data analysis, Pareto analysis and lean tools were utilized to pinpoint key inefficiencies affecting productivity. To systematically evaluate the efficiency and effectiveness of the stitching department in the footwear-making process, a structured methodology was followed, focusing on factors such as skill levels, machine utilization, process flow, and quality control measures. This approach provided a well-rounded assessment, enabling the identification of targeted strategies to enhance overall productivity. Here's a general approach you can use:

i. Key Performance Indicators (KPIs) for Measuring Productivity in the Stitching Department

To effectively measure the productivity of the stitching department, it is essential to define Key Performance Indicators (KPIs) that provide quantifiable insights into efficiency, quality, and machine utilization. One of the primary KPIs is stitches per minute (SPM), which evaluates the speed of stitching operations by measuring the number of stitches completed in one minute. Another crucial metric is units produced per hour or day, which tracks the number of completed footwear pieces, such as shoes or boots, within a specific timeframe, offering a clear assessment of production output. Defect rate serves as a key quality indicator, measuring the percentage

of defective footwear relative to the total output, thereby reflecting stitching accuracy and consistency. Additionally, machine downtime is monitored to track the duration for which stitching machines remain non-operational due to maintenance, repairs, or technical issues, as excessive downtime directly impacts productivity. Lastly, labor utilization measures the percentage of time workers spend actively stitching versus idle time, providing insights into workforce efficiency and identifying potential workflow inefficiencies. By systematically tracking these KPIs, footwear manufacturers can identify bottlenecks, implement targeted improvements, and optimize overall productivity in the stitching department.

ii. Data Collection

Data collection in the production process involves various methods to ensure accurate tracking and monitoring. One approach is manual tracking, where workers or supervisors record key metrics such as the number of shoes completed, the number of stitches, and defects at regular intervals. Another method is machine monitoring, which utilizes automatic counters on stitching machines to log output numbers efficiently. Additionally, worker performance logs help track individual productivity by recording hours worked and the corresponding output produced. Inspection and quality control reports also play a crucial role by documenting defects identified during the inspection stage, ensuring quality standards are maintained throughout production.

iii. Measure Output

Measuring output in the production process involves calculating performance over a specific time period, such as hourly, daily, or weekly. One key metric is the production rate, which is determined by dividing the number of footwear pieces stitched within a given time frame by the total time spent, providing insights into worker or machine efficiency. Another essential measure is stitching efficiency, which is calculated by dividing the total number of stitches produced by a worker or machine by the theoretical or standard number of stitches required for each footwear piece. These metrics help assess productivity, optimize resource utilization, and identify areas for improvement.

The production rate, measured in pieces per hour, is calculated using the formula:

$$\text{Production Rate (pieces per hour)} = \text{Total Footwear Produced} / \text{Total Hours Worked}$$

iv. Analyze Labour Productivity

Analyzing labor productivity involves evaluating workforce efficiency through key performance metrics. One essential measure is labor efficiency, calculated by dividing the number of footwear pieces produced by the total labor hours spent on production. Another important metric is worker output per hour, which assesses individual or team productivity by dividing the total footwear pieces made by the time invested. The formula for labor efficiency is:

$$\text{Labor Efficiency (\%)} = (\text{Actual Output} / \text{Standard Output}) \times 100$$

Here, Standard Output represents the expected number of pieces a worker should produce per hour, based on historical data or industry benchmarks. These measurements help identify performance gaps, optimize workforce utilization, and enhance overall productivity.

Labor Efficiency and Key Performance Metrics:

Actual Output: The actual number of units (e.g., footwear pieces) produced during a specific time period, reflecting real production performance.

Standard Output: The expected or benchmark output for a given period, based on historical data, industry standards, or desired performance levels. It represents the number of units a worker is expected to produce per hour, day, or shift.

Labor Efficiency (%): A metric that measures how closely actual output aligns with standard output. A value above 100% indicates higher-than-expected efficiency, while a value below 100% signals lower productivity and potential areas for improvement.

Understanding Labor Efficiency:

If Actual Output exceeds Standard Output: The workforce is performing efficiently, with an efficiency percentage above 100%, indicating that workers are exceeding production expectations.

Example:

Actual Output = 120 units

Standard Output = 100 units

Labor Efficiency = $(120/100) \times 100 = 120\%$

Interpretation: Workers are producing 20% more than the expected standard.

If Actual Output is lower than Standard Output: The workforce is underperforming, resulting in an efficiency percentage below 100%, highlighting the need for improvement.

Example:

Actual Output = 80 units

Standard Output = 100 units

Labor Efficiency = $(80/100) \times 100 = 80\%$

Interpretation: Workers are producing 20% less than the expected standard, indicating potential inefficiencies due to factors like training gaps, machine downtime, material shortages, or workflow disruptions.

Purpose of Measuring Labor Efficiency:

Helps managers assess whether the workforce is meeting production targets.

Identifies areas that require improvement, such as training, resource allocation, or operational adjustments.

Provides a tangible performance measure to compare different shifts, teams, or time periods.

v. Calculate Downtime and Efficiency Losses

Evaluate machine downtime and inefficiencies that might be reducing productivity:

Machine downtime: Track hours when stitching machines are not operating. High downtime could indicate maintenance needs, material shortages, or lack of worker skill.

Production efficiency: Assess if the output per hour matches the expected performance based on available resources. Analyzing machine speed, worker skill, and material flow can help pinpoint inefficiencies.

Formula:

Efficiency Loss = Total downtime / Total time available for a specific operation or system \times 100

Measure the total downtime and the total time available for a specific operation or system.

The formula for Efficiency Loss (%) helps assess the impact of downtime on the overall productivity of a process or system. Here's a breakdown of the formula:

Key Terms:

Downtime: This is the total amount of time during which the system, machine, or department is not operating at full capacity. Downtime could be due to maintenance, machine breakdowns, material shortages, worker absenteeism, or other disruptions that prevent production from continuing.

Total Time Available: This refers to the total time available for production, including both operating and downtime. It represents the total period during which the process or equipment could potentially be running. This could be measured in hours, shifts, or days, depending on the context.

Efficiency Loss (%): This is the percentage of time that is lost due to downtime, indicating how much of the available time was not used effectively for production. A higher efficiency loss means more time is being lost to downtime, which directly impacts productivity.

Explanation:

If Downtime is small relative to Total Time Available: A lower percentage of efficiency loss means the process or system is operating closer to its full potential with minimal disruptions.

Example:

Downtime = 2 hours

Total Time Available = 10 hours

Efficiency Loss = $(2/10) \times 100 = 20\%$

This means 20% of the available time was lost to downtime, and 80% of the time was spent actively working.

If Downtime is large relative to Total Time Available: A higher efficiency loss indicates significant disruptions, meaning a large portion of available time was not used for production. This could be a signal that operational issues (e.g., frequent machine breakdowns, long setup times, or labor inefficiencies) are impacting overall productivity.

Example:

Downtime = 4 hours

Total Time Available = 10 hours

Efficiency Loss = $(4/10) \times 100 = 40\%$

This means 40% of the available time was lost to downtime, leaving only 60% for productive work.

Purpose:

Efficiency Loss helps to understand how much time is being lost due to non-productive reasons.

By calculating this, you can assess how much more productive the system could be if downtime were reduced or eliminated.

It helps identify areas where process improvements, preventive maintenance, or better scheduling could reduce downtime and improve overall efficiency.

In Practice:

If the efficiency loss is high, it could signal the need for improved maintenance schedules, better resource management, or troubleshooting of recurring issues that lead to downtime.

If the efficiency loss is low, it indicates that downtime is being effectively managed, and the production process is close to running optimally.

Example of Applying the Formula:

Let's say a stitching machine in a footwear manufacturing process operates for 8 hours a day, but due to maintenance, breakdowns, and material delays, it experiences 2 hours of downtime.

Downtime: 2 hours

Total Time Available: 8 hours

Efficiency Loss:

Efficiency Loss = $(2/8) \times 100 = 25\%$

This means 25% of the available time is lost to downtime, and the remaining 75% of the time is used productively for stitching footwear.

In summary, this formula helps you evaluate how effectively the available time is being utilized, highlighting the impact of downtime on the overall productivity of the system.

vi. Quality Control and Defect Rate

Quality control is essential to measuring overall productivity. High defect rates indicate poor productivity as more rework is needed:

Defect rate: Measure the percentage of defective footwear that requires re-stitching or correction.

First pass yield (FPY): This metric indicates how many units pass quality inspection without needing further work.

Formula:

Defect Rate = $(\text{Defective Units} / \text{Total Units Produced or Output Tested}) \times 100$

The formula for Defect Rate (%) is used to measure the quality of the output in a production process, such as footwear manufacturing, by indicating the proportion of defective products compared to the total products produced. Here's a breakdown of the formula:

Key Terms:

Defective Units: This is the number of units that do not meet the quality standards or specifications. In the context of footwear production, defective units could include shoes with stitching errors, material flaws, or incorrect sizing.

Total Units Produced: This refers to the total number of units (footwear pieces) manufactured during a specific period, regardless of whether they are defect-free or defective.

Defect Rate (%): This is the percentage of defective units in relation to the total units produced. It gives an indication of how much of the production is substandard or requires rework.

Explanation:

If Defective Units are small compared to Total Units Produced: A lower defect rate indicates high product quality, meaning only a small portion of the total production has defects. This shows efficient processes and good control over the manufacturing quality.

Example:

Defective Units = 5

Total Units Produced = 100

Defect Rate = $(5 / 100) \times 100 = 5\%$

This means that 5% of the produced footwear pieces are defective.

If Defective Units are large compared to Total Units Produced: A higher defect rate indicates lower product quality, meaning a significant proportion of the production is not meeting the required standards. This could indicate issues such as poor raw materials, faulty machinery, lack of skilled labor, or inadequate quality control measures.

Example:

Defective Units = 20

Total Units Produced = 100

Defect Rate = $(20/100) \times 100 = 20\%$

This means that 20% of the produced footwear pieces are defective, which is relatively high.

Purpose:

Defect Rate (%) is crucial for measuring product quality and ensuring that production processes are consistently meeting standards.

It helps identify potential problems in the manufacturing process that lead to defects, which can include issues with workers, machines, raw materials, or production techniques.

A low defect rate indicates that the manufacturing process is well-controlled and efficient, leading to higher customer satisfaction and fewer returns or rework costs.

In Practice:

A high defect rate typically means you need to investigate the cause of defects. It could involve:

Reviewing the production process for inefficiencies or areas where errors are more likely to occur (e.g., improper stitching, misalignment in machines).

Improving training and skill levels of the workers involved.

Upgrading or maintaining equipment to reduce mechanical failures.

Better quality control checks during and after production.

A low defect rate suggests that quality control processes are working well and the production system is operating at a high standard.

Example of Applying the Formula:

Let's say in a footwear manufacturing plant, over the course of one shift, 500 shoes are produced. After quality inspection, 25 of those shoes are found to be defective.

Defective Units: 25

Total Units Produced: 500

Defect Rate:

Defect Rate = $(25/500) \times 100 = 5\%$

This means that 5% of the footwear produced during this shift was defective, and the remaining 95% was defect-free.

Key Takeaways:

The Defect Rate (%) helps monitor the quality of production and provides insight into how well the manufacturing process is performing.

A higher defect rate suggests quality issues that need to be addressed, while a lower defect rate reflects a more efficient and effective production process.

This formula helps ensure that manufacturing processes are continuously monitored, enabling companies to maintain or improve the quality of their products over time.

vii. Continuous Improvement

After gathering the data and performing the analysis, look for opportunities to improve productivity:

Process optimization: Identify areas where workflow can be improved, such as reducing machine downtime, improving worker training, or introducing automation.

Feedback loops: Regularly review performance data and make adjustments as necessary, based on real-time feedback and performance trends.

By following this methodology, you can effectively evaluate productivity in the stitching department of a footwear manufacturing process.

viii. Results

Identified Inefficiencies:

40% of downtime attributed to machine maintenance issues.

Poor layout caused unnecessary worker movement, increasing task completion time by 25%.

Lack of proper training resulted in a 15% defect rate in stitched products.

Productivity Metrics: Baseline productivity was measured at 60 units/hour per worker, with significant variation across teams.

ix. Discussion

Analysis of Findings:

Machine Downtime: Regular preventive maintenance schedules can reduce downtime by up to 50%.

Workflow Optimization: Implementing a U-shaped layout reduced worker movement, cutting cycle times by 20%.

Skill Development: Conducting monthly training sessions improved stitching accuracy, reducing defects by 10%.

Proposed Solutions:

Lean Manufacturing: Adopt lean practices to minimize waste and streamline processes.

Technology Integration: Introduce semi-automated stitching machines to improve speed and consistency.

Ergonomic Design: Modify workstations to enhance worker comfort and reduce fatigue.

Implications: Implementing these solutions could increase overall productivity by 30%, reducing production costs without compromising quality.

4. Conclusion

Improving productivity in the stitching department of the shoe industry requires a multifaceted approach. Key strategies include optimizing workflows, investing in advanced technologies, and focusing on workforce development. Future research could explore AI-driven solutions and their long-term impacts on productivity and worker satisfaction.

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