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Water Tank Supplier Management System

Pratiksha Mali[1], Sunheri Gangurde[2], Sujay Kharote[3] , Sadik Faruk[4], Prof.N.S.Joshi[5],

Pratiksha Mali1, Sunheri Gangurde2, Sujay Kharote3 , Sadik Faruk4, Prof. N. S. Joshi5,

1,2,3,4 Students of Diploma Engineering, IT, Sandip Polytechnic College, Nashik , Maharashtra.

5Lecturer , IT Dept , Sandip Polytechnic College , Nashik , Maharashtra.

Sandip Foundation's Sandip Polytechnic , Nashik , Maharashtra.

Abstract –

Water Tank Supplier Management System is an all-encompassing web-based system aimed at optimizing and automating the process of ordering and supplying water tankers in an efficient manner. The system has several modules that are dedicated to administrators, water tank owners, and end-users for ensuring smooth coordination and maximum service delivery. Within the system core, the admin interface allows administrators to manage operations through controlling the availability, pricing, and location-specific categorization of water tankers in various cities and states. Administrators are also provided with real-time monitoring features to enable them to view orders, deal with user accounts, and prevent fraudulent transactions to ensure efficient servicing.

Water tank owners also get their own dedicated dashboard where they get, follow up on, and manage orders with automated reminders to ensure quick delivery of services. They can change their fleet availability, modify pricing models, and specify service zones, making it easy for customers to make informed and transparent choices. The system also has performance analytics, which provides insights into executed orders, revenue patterns, and customer reviews to aid the suppliers in refining their services.

For end-users, the system offers an easy-to-use ordering platform that enables them to make on-demand or advance orders for water tankers depending on their location. The platform facilitates a smooth booking process by incorporating real-time tracking of availability and secure communication between suppliers and customers. By automating order management, eliminating manual errors, and enhancing the reliability of service, the Water Tank Supplier Management System improves efficiency in operations and guarantees a streamlined, hassle-free experience for all parties involved.

Problem Definition :

The inefficiencies of the conventional water tanker supply management create delays, miscommunication, and a lack of transparency in delivering services. Consumers find it difficult to obtain trusted water tank providers, and hence there are inconsistencies in order deliveries. The suppliers also have a hard time maintaining fleet availability, monitoring orders, and optimizing areas of service. The lack of a centralized system creates inefficiencies.

1.INTRODUCTION

Water is a critical resource, and its effective distribution becomes important in order to provide accessibility to households, industries, and commercial institutions. Water Tank Supplier Management System is an online system that aims to upgrade and simplify the process of ordering and supplying water tankers effectively. The system solves problems encountered by customers, suppliers, and will be professionally typeset. This template is meant to be a guide to enhance manuscript clarity for the reviewers. The final appearance of the typeset paper will not resemble this template format. administrators through the incorporation of automation, real-time monitoring, and performance analysis to maximize service delivery.

Legacy ways of water tanker supply are greatly dependent on manual procedures, such as phone bookings, variable pricing, and poor scheduling, resulting in inefficiencies, delays, and miscommunication. Customers usually find it difficult to get a good supplier, whereas tanker owners experience challenges in handling fleet availability, order tracking, and maximizing service areas. There is no centralized system, hence operational inefficiencies, added costs, and even fraudulent transactions.

To surmount these difficulties, the proposed Water Tank Supplier Management System presents a holistic solution that serves the interest of all concerned. The system consists of specific modules for administrators, suppliers, and customers to ensure proper coordination. The admin panel facilitates real-time tracking**,** pricing management, and location-based classification of water tankers. Water tank owners are provided with a supplier dashboard for order management, availability updation, price modification, and performance

metric analysis. End-users are advantaged by an intuitive interface for on-demand and schedule bookings, real-time tanker monitoring, and safe communication with suppliers.

Through the automation of order management, elimination of errors, and improvement in service reliability, the system increases the overall efficiency of the water tanker supply chain. Using real-time monitoring, automated alerts, and performance analytics, all stakeholders are provided with an easy, efficient process. In the end, the Water Tank Supplier Management System is designed to introduce transparency, accountability, and efficiency to water distribution services, ensuring enhanced customer satisfaction and optimized resource allocation.

Existing System

The existing water tanker supply system is manual, with phone calls, offline bookings, and irregular pricing mechanisms. The suppliers manually monitor their orders, resulting in conflicting schedules and delays. Customers face challenges when checking on the availability of tankers and ensuring timely arrival. There is no uniform system for handling supplier-customer interaction, performance analysis, or real-time monitoring, and the process becomes cumbersome and unreliable.

Literature Survey

The Water Tank Supply Chain Management System is an improvement on current research and technology in water supply distribution, supply chain management of tankers, and real-time tracking technology. There have been various studies and technologies that identified the shortcomings of conventional water tanker management systems and suggested groundbreaking solutions to improve efficiency, transparency, and service quality.

1. Water Tanker Distribution Process Management with Tanker Geo-Moment Tracking

Authors: Syed Aaquib Mujtaba, Shifa Naz Ali, Pradnyapal Meshram, Mohammad Shoeb, Anwarul Siddique

Source: JETIR

This study investigates inefficiencies in the distribution of water tankers through manual activities and non-real-time monitoring. The research suggests an automated system with geo-moment tracking that enables authorities to track the movement of tankers, avoiding unauthorized diversions and delays. The research highlights the importance of centralized monitoring, real-time order tracking, and computerized scheduling to enhance the efficiency in water distribution.

2. IoT-Based Smart Water Tank Supply Management System Using MQTT Protocol

Authors: S. S. Manivannan, et al.

Source:IEEEXplore

This article explores the use of IoT (Internet of Things) and MQTT (Message Queuing Telemetry Transport) protocols to automate and streamline water supply management. The research indicates the efficiency of sensor-based real-time monitoring, predictive analysis for supply-demand forecasting, and smart notifications for effective order fulfillment. The use of IoT improves communication between customers and water suppliers, facilitating timely deliveries and improved resource allocation.

3. App-Based Water Tanker Booking, Monitoring, and Controlling System

Authors: S. S. Manivannan, et al.

Source: Academia

This paper explores a mobile app-based solution for water tanker booking and management. The research highlights the limitations of offline bookings, variable pricing, and inadequate fleet management in conventional systems. Using an app-based system, the study illustrates how online platforms can enable safe bookings, real-time monitoring, auto-notification, and enhanced customer service.

Proposed System

Water Tank Supplier Management System is an online platform that simplifies water tanker ordering and supply operations. The system incorporates various modules for administrators, water tank owners, and end-users, facilitating coordination and operational efficiency. The major features are:

Admin Panel: Facilitates administrators to manage operations, availability, pricing, and location-based categorization of water tankers.

Supplier Dashboard: Enables water tank owners to receive, monitor, and manage orders, refresh fleet availability, and review performance metrics.

User Interface: Offers customers an easy ordering experience, real-time tracking of tankers, and secure communication with suppliers.

Water Tank Supplier Management System aims to establish an uninterrupted, streamlined, and open platform for supplying and ordering water tankers. The system includes three major modules: Admin Panel, User Login & Order Management, and Water Tank Supplier Dashboard. The three modules combine to facilitate streamlined coordination of services, automate order processing, and guarantee service reliability.

1. Admin Panel

The Admin Panel is the core management center for system administrators to manage operations and govern effectively. Main features are:

•\tUser & Supplier Management: Admins can monitor user registrations, authenticate supplier information, and govern role-based access control.

•\tWater Tanker Availability & Pricing Management: Admins can specify service areas, classify tankers according to capacity and price, and dynamically change availability.

• Order Monitoring & Anti-Fraud: Real-time tracking and data insights enable administrators to prevent fraud attempts and ensure punctual service execution.
• Location-Based Categorization: States and cities classify water tankers to maximize order allocation and efficiency in supply.
• Performance Analysis: Analytics and reports offer analysis of order patterns, customer satisfaction, and supply efficiency.

2. User Login & Order Water Tank

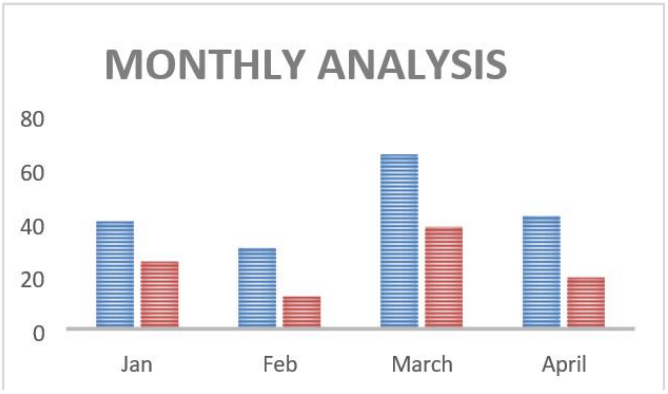
The User Module offers an easy-to-use ordering facility for customers, allowing them to order water tankers based on current availability. The main features are:

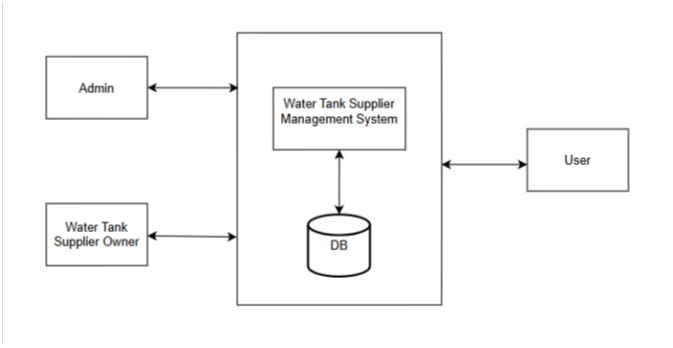
•\tUser Authentication & Profile Management: Customers sign up and log in securely to handle their orders and monitor deliveries.
•\tOn-Demand & Scheduled Ordering: Users can order immediate or scheduled water tankers based on their requirements.
•\tReal-Time Tracking & Status Updates: Real-time status of orders, along with estimated delivery times and supplier information, is provided to customers.
•\tSecure Communication: A messaging system enables secure communication between users and water tanker suppliers.
•\tService Feedback & Ratings: Feedback is provided by users for service improvement and supplier accountability.

3. Water Tank Supplier Dashboard

Water Tank Suppliers are provided with a dedicated dashboard to manage their fleet and execute orders effectively. The module contains:

•\tOrder Management System: Suppliers are notified in real-time of new orders, monitor active deliveries, and can update order statuses.
•\tFleet Availability & Service Area Configuration: Suppliers can maintain the availability of their tankers, set service areas, and modify pricing based on demand.
•\tAutonomous Notifications: Real-time notices alert suppliers to new orders, cancellations, and changes in order to timely service.
•\tPerformance Analytics: Detailed reports on delivered orders, trend in revenues, and customer testimonials assist suppliers to fine-tune their services.





Scope of the Project

1. Creation of an extensive, user-friendly web platform for effective water tanker supply management.
2. Real-time monitoring for suppliers and administrators.
3. Integration of automated reminders and safe communication protocols.
4. Location-based grouping and optimized ordering management for better service delivery.
5. Performance analysis for suppliers to view order trends and customer feedback.

Feasibility Study

Water Tank Supplier Management System Feasibility Study determines the technical, operational, and economic viability of creating a web-based system for effective water tanker ordering and supply to ensure project success.

Technical Feasibility Technologies:

1. Front end: HTML, CSS, and JavaScript will be utilized for frontend development to create a responsive and user-friendly interface. HTML and CSS will organize and style web pages, and JavaScript will add interactivity and enrich the user experience.
2. Back end: PHP will handle server-side scripting, authentication, data processing, and business logic. PHP is a trusted language familiar for its simplicity of integration with databases and high performance.
3. Database: MySQL shall be the database management system, effectively managing tanker availability, order tracking, and user information. MySQL's reliability guarantees smooth storage and retrieval of data.
4. Infrastructure: The technologies selected are compatible with a variety of web servers and hosting platforms, enabling easy deployment and upkeep.

Development Process:

1. Tools and Frameworks: Development shall involve industry-standard tools, such as code editors, version control systems, and debug tools to improve code quality and efficiency.

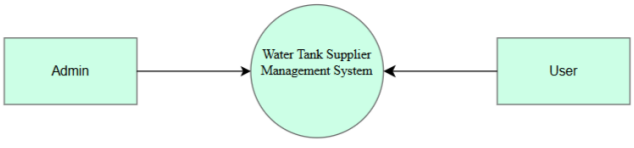
2. Scalability and Maintenance: The system will be scalable to support future growth, with ease of adding more features and users.
Operational Feasibility User Acceptance:
1. Target Audience: The platform is built to cater to the needs of water tanker suppliers, administrators, and customers, with customized features that improve service reliability and coordination.
2.\tAdaptation and Feedback: Feedback cycles and constant testing will be included to refine the platform through user experiences and changing needs.
Ease of Use:
1.\tUser Interface: The interface of the system will be user-friendly and neatly structured to ensure hassle-free navigation by tanker owners, customers, and administrators.
2.\tTraining and Support: User manuals and customer support documentation will be offered to assist stakeholders in making maximum use of the platform and clearing any queries.
Economic Feasibility Cost:
1. Development Expenses: The adoption of open-source and well-supported technologies (HTML, CSS, JavaScript, PHP, MySQL) maintains development and maintenance expenses low, with no costly licensing fees.
2. Budget Control: The project will follow a formal budget for development, testing, deployment, and initial marketing costs, which will ensure fiscal sustainability.
Benefit:
1. Value Proposition: The platform will maximize tanker supply operations, minimize manual inefficiencies, and enhance service reliability, delivering considerable value to stakeholders.
2. Long-Term Impact: Automation of the system and real-time monitoring will result in improved customer satisfaction, operational effectiveness, and long-term business expansion in the water supply industry.

Water Tank Management System: Analysis and Feasibility
The feasibility analysis and study of this PHP Water Tank Management System guarantee that the system is feasible, efficient, and accomplishes the needed goals. The study looks at various factors, such as technical, operational, economic, and legal feasibility, to decide if the project is viable.
1. Technical Feasibility
The system, as presented, is technically viable because it uses PHP, MySQL, HTML, CSS, and JavaScript, which are popular and well-supported web development technologies. The backend would be coded with PHP and MySQL to provide a well-organized and robust database system for order tracking of water tanks, supplier registration, and user activities. The frontend would be created with HTML, CSS, and JavaScript to offer an interactive and responsive web page access on various devices such as desktop and smartphones.
The system will have real-time tracking and updates of order statuses, and the information will be accurate and current. User data will be secured by the implementation of security features like password encryption, authentication processes, and data validation. The platform will also have high scalability so that multiple users can use the system at the same time without impacting performance.
2. Operational Feasibility
Operational feasibility decides whether the system can operate efficiently under real-world circumstances. The given Water Tank Management System makes water tanker ordering an easier process through booking deliveries and monitoring their status. Suppliers are able to control their availability, define service regions, and dynamically update prices.
The system is easy to use, with a nicely organized navigation flow enabling users to place orders and monitor deliveries at the quickest rate. Admin panel gives the management control over order tracking, supplier, and fraud prevention. As the system automates functions like tanker availability and scheduling of orders, it reduces manual work to a great extent, thus being highly efficient for both service providers and users.
3. Economic Feasibility
Economic viability determines the cost-effectiveness of the project and its long-term advantages. This system development is extremely cost-effective because of the following reasons:
Use of open-source platforms such as PHP and MySQL disallows software purchasing charges.
Smaller development and maintenance expenses relative to commercial water delivery management solutions.
Decreased operational expenses due to reduced human intervention and paper-based booking solutions.
Avoidance of third-party agents, providing a direct linkage between customers and suppliers.
Because the system is web-based, it involves minimal hardware cost and can run on a cloud or shared server, which makes it cost-effective. Opportunities to generate revenue are through service charges, premium supply chain membership for suppliers, and advertising.
4. Legal Feasibility
Legal feasibility ensures that the system complies with business regulations and data protection laws. The platform must adhere to privacy policies to safeguard user data and prevent unauthorized access. Encryption and authentication mechanisms will be implemented to protect confidential user information.
Moreover, all local business regulations will apply to all supplier registrations and transactions. Terms and conditions will be made transparent, and policies have to be agreed upon by users before they can use the platform. The system will also incorporate an open dispute resolution mechanism to address complaints between suppliers and users.
5. Social Feasibility
Social viability looks into the acceptability of the system by analyzing the users and society at large. The platform fills an important gap by making the process of water tanker booking simpler, particularly in regions with water scarcity or irregular supply. By offering greater access to water delivery services, the system is convenient and helps improve water resource management.
As the platform offers real-time order tracking and trustworthy supplier alternatives, it instills confidence in users and facilitates mass usage. Customer feedback and ratings will also enhance the quality of service in the long run.
6. Security Feasibility
Security is a paramount feature of the Water Tank Management System to protect sensitive information. The system will have various security features such as:
Data Encryption: User credentials and transaction information will be encrypted with robust algorithms to ensure that unauthorized parties cannot access them.
Authentication & Authorization: Robust login procedures with role-based access control (RBAC) will be employed for various user levels (admin, suppliers, customers).
Secure Database Management: SQL injection protection, prepared statements, and input validation methods will be used.

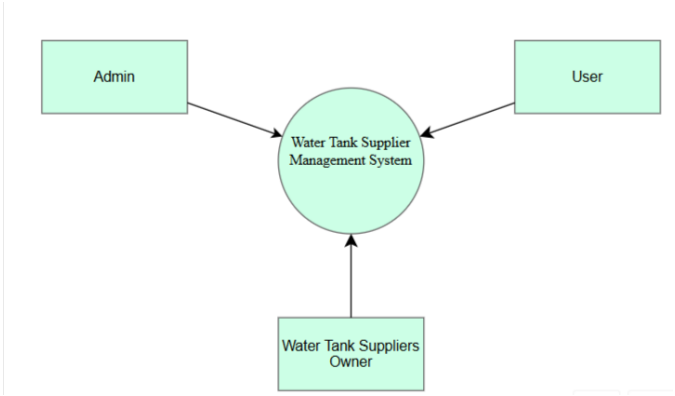
Regular Security Audits: Regular audits will be performed to detect and address vulnerabilities.
Compliance with Data Protection Legislation: The system will adhere to privacy laws to safeguard user data.
7. Reliability Feasibility
Reliability in the system is maintained by means of well-defined architecture, efficient database management, and performance checking. The important reliability aspects are:
24/7 Availability: The system will be hosted on a secure server to provide around-the-clock access.
Backup & Recovery: There will be automatic backup processes so that data does not get lost in the event of system failures.
Scalability: The system will be capable of withstanding heavy traffic without loss of performance.
Error Handling & Logging: Strong error-handling mechanisms will be implemented, ensuring logs are stored for debugging.
8. Portability Feasibility
Portability implies the system's capability to function in various devices and environments without substantial alterations. The web application will be:
Cross-Platform Compatible: Developed using PHP, MySQL, HTML, CSS, and JavaScript, which makes it compatible with Windows, Linux, and macOS systems.
Mobile Responsive: Designed for desktops, tablets, and smartphones with responsive web design principles.
Browser Compatibility: Working on major browsers such as Chrome, Firefox, Edge, and Safari.
9. Extensibility Feasibility
Extensibility makes it possible for the system to support future expansions without a full redesign. The project is architected to be:
Modular & Scalable: The system design enables effortless addition of new functionality, e.g., AI-based demand planning, automated dispatching, or a built-in payment gateway.
API Integration Ready: External APIs, including mapping services for real-time tracking and logistics optimization, can be integrated with the platform.
Flexible Database Structure: The MySQL database is designed to accommodate additional tables and relationships whenever necessary.
Customizable Admin Panel: Admin panel is made customizable to accommodate future updates and feature additions.

Data Flow Diagram

0 Level DFD:

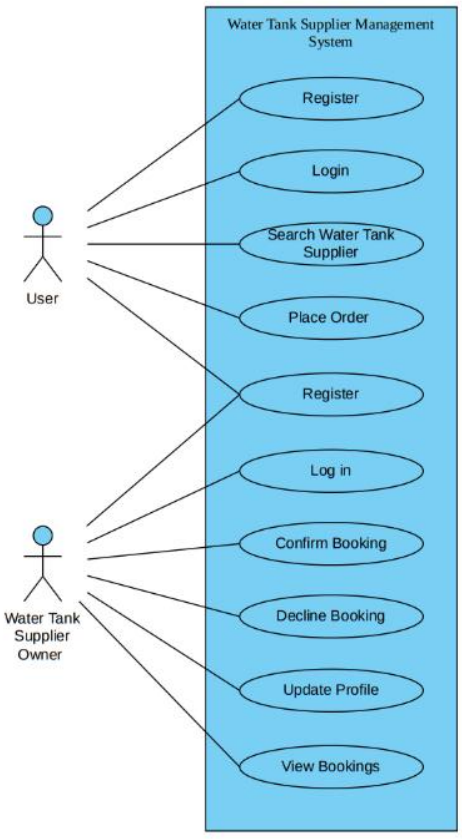


1 Level DFD:



A comprehensive Data Flow Diagram (DFD) will show the user, supplier,
and administrator interactions and the order placement, order management, and real-time tracking processes.

Use Case Diagram: A Use Case Diagram will show the roles



3. CONCLUSIONS

The Water Tank Supplier Management System corrects the inefficiencies of manual tanker supply procedures by

combining automation, real-time monitoring, and performance analysis. The system improves transparency, minimizes operational complexities, and delivers an efficient experience to all parties involved. By adopting this solution, the water tanker supply sector can attain improved efficiency, dependability, and customer satisfaction.

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